

## Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Jennifer Molina Ramos

Honoree's Job Title: Tech I

Department: Health Care Services

Years of Service with the County: 7 months

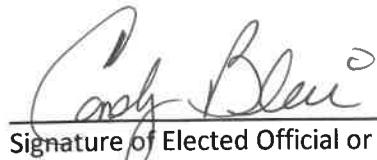
Why the Honoree is receiving a GEM Award:

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Jennifer provides phenomenal service to Immunizations program clients and is consistently polite, courteous, and professional. She constantly exhibits great teamwork and serves a critical role assisting nurses and clients by providing translation services. She makes it a priority that our Spanish-speaking patients receive appropriate translation services during their visit. In 2023, she was assigned to perform immunization outreach activities, has taken ownership of this responsibility, and exceeded the goals set for her to promote immunization awareness, education, and outreach. Jennifer is a hard worker and takes initiative to create solutions for issues. For example, while working she identified a need among clients for a patient resource guide and proactively researched and produced a comprehensive guide that is distributed to clients. Jennifer's efforts have greatly improved our ability to serve our clients and meet their needs which makes her a deserving recipient of this award.

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Approved by elected official or department head on the 14 day of 2023



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Cindy Blau  
Signature of Elected Official or Department Head