

Collin County Going the **Extra Mile (GEM)** Recognition Form

Honoree's Name: Elvia Ramirez

Honoree's Job Title: Tech I

Department: Health Care Services

Years of Service with the County: 3.4 years

Why the Honoree is receiving a GEM Award including dates:

Elvia has been a consistent go-to employee for many day-to-day and COVID-19 needs that routinely fall outside of her normal duties and responsibilities. She is always willing to go the extra mile and help with anything that is asked of her. Elvia is adaptable and resourceful – always finding solutions even when new and unknown situation arise. She is willing to train new employees and stay late to assist her team members with tasks with which they are having difficulties. During the COVID-19 response, she was regularly willing to work evenings and weekends in addition to her normal hours. Many of Elvia's team members have recognized her for her exceptional service to patients and the general public. During the COVID-19 vaccine response, Elvia was always willing to help individuals who came in-person to Health Care Services or called, who were often very upset, and explain the process for signing up for a COVID-19 vaccine with great compassion. Elvia is an asset to the Health Care Services team and an excellent representative of Collin County to the public.

Approved by elected official or department head on the 22 day of June, 2021

Candy Blair
Signature of Elected Official
or Department Head

Candy Blair
Printed Name