

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Elvia Ramirez

Honoree's Job Title: Tech 1

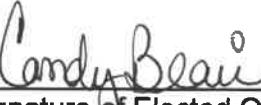
Department: Health Care Services

Years of Service with the County: 1.2 years

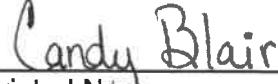
Why the Honoree is receiving a GEM Award including dates:

Since Elvia Ramirez started in Healthcare Services she has mastered every aspect of her job and beyond. Because of her consistent accuracy in cash handling she has also been trained to process deposits with the same level of accuracy. This has provided a great help to the administrative staff. She continues to go the extra mile in her area by reviewing all paperwork being processed, in doing so she helps to ensure accuracy for her colleagues as well. Her attitude is always positive with her coworkers as well as clients, regardless of the demands she is faced with. During a time when personnel has been extremely short, she has stepped up and covered multiple roles/windows simultaneously, handling high volumes of client traffic while again, maintaining the same excellent level of accuracy. She is the picture of professionalism as a first contact for our clients and a huge asset to our department. Elvia has continuously shown excellence in service and professionalism since hired. She has taken on more responsibility and has been able to manage her time while handling a busier workload during a staffing shortage. She has maintained accuracy. Her attitude is always positive and she truly is an asset to CCHCS.

Approved by elected official or department head on the 24 day of April, 2019



Signature of Elected Official
or Department Head



Printed Name