

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Andrew Lam

Honoree's Job Title: Epidemiologist

Department: Health Care Services

Years of Service with the County: 2.7 years

Why the Honoree is receiving a GEM Award including dates:

Andrew has been a critical member of the epidemiology team this year. He is always the first to volunteer to assist with difficult cases or extra projects. He takes the initiative to review new cases and properly research strategies to mitigate disease in Collin County. An example of this is during the COVID-19 response, Andrew develop the internal process for COVID-19 cases in daycares. He stayed up-to-date with ever changing guidance and updated the staff accordingly. He also went out of his way to establish a firm contact with the local childcare licensing office. This connection and been valuable for collaboration on the COVID-19 response in daycares.

Additionally, Andrew has assisted in monitoring travelers (which requires working evenings and weekends), transporting and packing specimens for shipment, and due to his exceptional communication skills, he was asked to develop and conduct a staff training on public interactions and conflict resolution. Andrew is an outstanding employee.

Approved by elected official or department head on the 22 day of June, 2021

Candy Blair
Signature of Elected Official
or Department Head

Candy Blair
Printed Name