

Collin County Going the **Extra Mile (GEM)** Recognition Form

Honoree's Name: Samuel Grader

Honoree's Job Title: Senior Eligibility Clerk

Department: Healthcare Services

Years of Service with the County: 2 months

Why the Honoree is receiving a GEM Award including dates:

February 2017 marked the arrival of the office furniture refresh for Healthcare. Consequently, our whole department had to be broken down, staff members displaced, clinic schedules shuffled, and offices packed up in preparation for the new furnishings. There were numerous challenges to ensure our most critical patients were taken care of and staff members continued to be able to perform their public health duties. Virtually as soon as he was hired, Sam took ownership of any and all responsibilities related to supporting the refresh. He volunteered to assist staff in packing up their individual and group work areas, and worked non-stop alongside IT and Purchasing staff members to ensure instructions were followed thoroughly. Furthermore, Sam set up temporary work areas and computer equipment for our displaced staff members who did not have access to their usual computers and/or work areas. He continually looked for ways to create order and organization so that we would not lose precious time in packing and unpacking. To his credit, Sam remained calm, cheerful, and patient as we pulled him in multiple directions for the nine days we were immersed in the refresh process. For going well beyond his assigned duties and his tireless support during this exceptionally busy time, we feel he is deserving of recognition.

Approved by elected official or department head on the 28 day of February, 2017

Candy Blair, HCA
Signature of Elected Official
or Department Head

Candy Blair
Printed Name