

Collin County Going the **Extra Mile (GEM)** Recognition Form

Honoree's Name: Hilda Bear

Honoree's Job Title: Eligibility Clerk

Department: WIC

Years of Service with the County: 8 months

Why the Honoree is receiving a GEM Award:

Hilda has distinguished herself as an exceptional team member of the WIC program. When a pregnant mother arrived at the WIC clinic in crisis, Hilda and a colleague responded quickly and with compassion. She secured same-day benefits and provided food and water to the mother to meet her urgent needs. This moment showcased her empathy for others and her ability to take decisive action in a critical situation.

Additionally, Hilda takes the initiative to explore new ways to improve services. She has identified opportunities to enhance program offerings and has presented proposals to local management and state WIC leadership. Hilda has also shown a willingness to complete the necessary training to lead bilingual Nutrition Education sessions, which have been beneficial for the families she serves. Her unwavering commitment to providing excellent services makes her a deserving recipient of this award.

Approved by elected official or department head on the 1st day of July 2025.

Candy Blair

Signature of Elected Official or Department Head