

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Rachel Whitley

Honoree's Job Title: Health Care Analyst

Department: Health Care Services

Years of Service with the County: 5 years

Why the Honoree is receiving a GEM Award:

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Rachel is an invaluable member of the TB program team. She is highly effective and always willing to assist her colleagues. During critical staffing shortages, she has proactively taken on additional responsibilities without compromising her core duties. Rachel's ability to manage complex cases, conduct Directly Observed Therapy (DOT) visits, and ensure smooth clinic operations highlights her skills, versatility, and reliability. Even when faced with fluctuating clinic demands, she consistently delivers exceptional quality of care. Rachel provides outstanding services throughout our clinic and is a deserving recipient of this award for her extraordinary performance.

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Approved by elected official or department head on the 1st day of July 2025.

*Candy Blair*  
Signature of Elected Official or Department Head