

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Ly Vang

Honoree's Job Title: Nurse (RN)

Department: Health Care Services

Years of Service with the County: 4 years

Why the Honoree is receiving a GEM Award:

Ly demonstrated outstanding commitment and resourcefulness when she helped serve a pediatric patient diagnosed with Tuberculosis. The timing of this diagnosis presented a hardship to the family due to their pending travel plans. Considering the family's out-of-state travel plans, Ly began to make arrangements and proactively coordinated with the respective out-of-state local health department to ensure seamless care. She ordered and prepared medications for the family to take during their trip, collaborated with out-of-state public health professionals, and enrolled the family into Video Directly Observed Therapy (VDOT). Ly's dedication to provide excellent service eased the family's anxiety and frustration and her ongoing communication ensured the patient's well-being throughout their time away from home. Ly's exceptional coordination skills and patient-centered approach to care deserves recognition and she is a deserving recipient of this GEM award.

Approved by elected official or department head on the 30 day of May, 2024.



Signature of Elected Official or Department Head