

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Amy Munger

Honoree's Job Title: Deputy District Clerk II

Department: District Clerk's Office

Years of Service with the County: 3 years

Why the Honoree is receiving a GEM Award including dates:

Type response here...

Ms. Amy Munger is being recognized for exceeding expectations in both productivity and accuracy in processing court documents for the period October 1, 2013 through July 31, 2014. In calculating productivity, the following monthly performance measures were considered: Scanning Activity, Family Events, Civil Events, Receipts, Phone Calls, Family E-Filings, Civil E-filings, Service Events, and Judgment Events. Ms. Munger was the only civil/family clerk to score in the highest percentile for both productivity and accuracy. It is essential with the move to a paperless court environment that clerks are able to manage a high volume of work without sacrificing attention to detail. Ms. Munger is to be commended for managing that delicate balance so effectively. The District Clerk is appreciative of Ms. Munger's dedication and many contributions to the office, and in serving the citizens of Collin County.

Approved by elected official or department head on the 22 day of August, 20 14

Andrea Thompson
Signature of Elected Official
or Department Head

Andrea Thompson
Printed Name