

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Misti Bilderback

Honoree's Job
Title: Functional Analyst

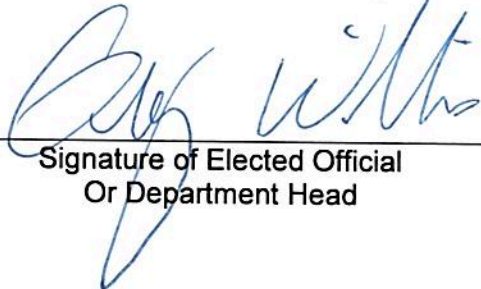
Department: District Attorney

Years of Service with the County: 20 years

Why the Honoree is receiving a GEM Award including dates:

Misti Bilderback went above and beyond her regular functional analyst duties when she completed a video project on e-filing criminal cases in late June 2017 for office colleagues. She co-created instructional "how-to" videos to train DA staff on criminal case e-filing, which became mandatory in July 2017. Misti co-created a PowerPoint presentation and recorded audio "voice over" instructions for each phase of the e-filing process. These videos were used to train the existing staff on e-filing processes and will be useful for training new DA employees. This is just the latest example of Misti adding extra value to our office and our citizens.

Approved by elected official or department head on the 2nd day of Aug, 2017.



Signature of Elected Official
Or Department Head

Greg Willis
Printed Name