

Collin County  
**Going the Extra Mile (GEM) Recognition Form**

Honoree's Name: Shannah Westfall

Honoree's Job Title: Probation Officer

Department: CSCD

Years of Service with the County: 2

Why the Honoree is receiving a GEM Award including dates:

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Ms. Westfall was the probation officer for a young lady with a severe heroin addiction. In fact, she had overdosed on three separate occasions and was saved by the use of Narcan. The young lady was placed on probation by the 296<sup>th</sup> District Court. Westfall was an incredible probation officer for her, providing her hope while also making sure she complied with her probation terms. The probationer made incremental progress and aggressively worked a 12- step program. Westfall encouraged and supported her all the way. Most notably, on March 10, 2023, when the probationer achieved her one-year sobriety, Westfall, on her own time, went to the AA meeting for the celebration. Westfall went above and beyond to support her recovery and continued sobriety. She was instrumental in helping this young lady get on the right track.

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Approved by elected official or department head on the 23<sup>rd</sup> day of March, 2023

  
Signature of Elected Official  
or Department Head

Yoon Kim  
Printed Name