

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Lavinia Patterson

Honoree's Job Title: CSCD Clerk

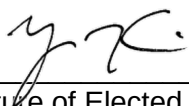
Department: Community Supervision and Corrections Department

Years of Service with the County: 2

Why the Honoree is receiving a GEM Award including dates:

On July 18, 2017, a woman came into our department to Lavinia's window regarding fines on her husband's 1992 case. Her husband had just been arrested, and for seven days she could not get any help from any other departments. She was sure they had paid these fees and the arrest was a mistake. Even when Lavinia couldn't find anything herself, she brought the situation up to a duty officer. After several hours and coordinated efforts between people and departments, the Clerk's office was able to retrieve the 25 year old case and prove that the man arrested had paid all of his fines. This resulted in him being released the following day. On this day, Lavinia was met with a challenge and ended up going the extra mile and gave the time and attention to a situation many did not.

Approved by elected official or department head on the 10th day of August, 2017



Signature of Elected Official
or Department Head

Yoon Kim

Printed Name