

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Amy Edens

Honoree's Job Title: Supervision Officer

Department: Community Supervision and Corrections (CSCD)

Years of Service with the County: 6

Why the Honoree is receiving a GEM Award including dates:

Throughout 2020 and 2021, Amy has gone the extra mile to assist the caseworkers who have been working short-handed for a very long time. She sees their need for assistance and volunteers to help where needed. Recently, in July, we had a caseworker leave the department on very short notice and Amy reviewed her caseload (over 300 cases) to make sure they were in compliance. Amy found a number of cases that needed attention and notified Supervisor Palmer. In August she has filed motions to revoke, completed amended orders to address violations, made calls to offenders who needed payment plans and web reporting set up in the Tyler Supervision system and transferred cases to other counties. Amy did this along with managing her own mental health specialized caseload. Additionally, Amy has volunteered to lead the internship program where she meets with college and high school students interested in working in the Corrections field. She has established education days for the high school students and set up internships for the college students allowing them to work with our department for a full semester at a time.

Amy sets herself apart as a leader in many areas and clearly deserves a GEM award.

Submitted by Supervisor Jerry DeCroo

Approved by elected official or department head on the 17th day of August, 2021.



Signature of Elected Official
or Department Head

Yoon Kim

Printed Name