

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Lucille Oman
First Name Middle Initial Last Name

Honoree's Job Title: Deputy Clerk II

Department: County Clerk

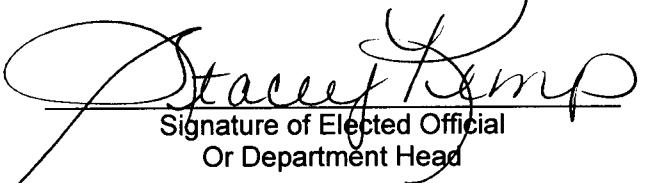
Years of Service with the County: 4

Why the Honoree is receiving a GEM Award including dates:

In response to the COVID 19 outbreak, the County Clerk temporarily suspended services to walk-in customers. Later, in preparation of re-opening to walk-in customers, we wanted to ensure there were enough workstations and equipment to handle what we anticipated to a very busy few weeks. Lucy happily volunteered to assist in getting the equipment ready. She worked with IT to install required software and programs, and trained additional staff. Lucy has kept a very positive attitude through out the entire crisis, even on days of high stress. She continues to offer well thought out recommendations to a situation that, at times, changes daily.

Lucy is a valuable asset to this office and I am very happy she is a part of this organization.

Approved by elected official or department head on the 27th day of April ,20 20



Signature of Elected Official
Or Department Head

Stacey Kemp
Printed Name