

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Louann Fawcett

Honoree's Job Title: Deputy Clerk II_Vital Statistics

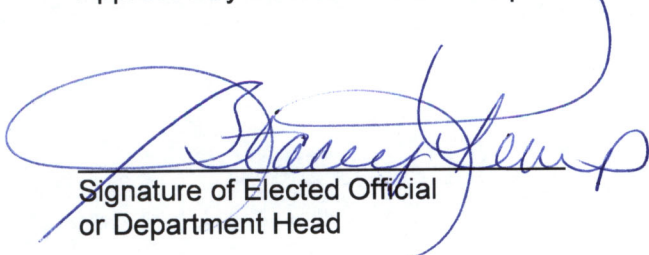
Department: County Clerk - Plano

Years of Service with the County: 12+

Why the Honoree is receiving a GEM Award including dates:

Louann is one of only two employees who man our very busy Plano office. Louann's co-worker recently went out on medical leave. As a result, Louann has been responsible for running the Plano office while training a temporary employee. This is the time of year when the work volume in the Vital Statistics Department increases dramatically. Requests for birth certificates, as well as phone calls, increase significantly because customers are getting passports for summer travel and registering children for school. Requests for marriage licenses are also heavier as couples plan spring and summer weddings. Also, Louann is currently the only employee in the Plano office who can assist customers with Acknowledgements of Paternity, a process that can take 30-45 minutes. Because of Louann Fawcett's hard work, dedication and organizational skills, I nominate her for the Gem Award.

Approved by elected official or department head on the 8th day of March, 2016



Signature of Elected Official
or Department Head

Stacey Kemp, Collin County Clerk
Printed Name