

## Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Devon Oliveri  
First Name Middle Initial Last Name

Honoree's Job Title: Deputy Clerk II

Department: County Clerk Land & Vitals

Years of Service with the County: 1 year 11 months

Why the Honoree is receiving a GEM Award including dates:

I would like to nominate Devon in recognition for her dedication and teamwork. Devon illustrates what it means to "go the extra mile". Over the course of several months, Devon has gone out of her way to assist her coworkers, managers, and customers. Due to her vast knowledge and great customer services skills, Devon was selected to be the trainer for our new online software, Permitium. This new software allows customers to request copies of birth, death and marriage certificates on-line. She devoted countless hours training staff and assisted the Business System Administrator with developing procedures that ensures the system runs efficiently and all steps are followed. Her diligent effort has made this new software a success and has provided a necessary service to the citizens of Collin County! Great job!

Devon continues to share her vast knowledge and resources with staff by assisting with Home Births. She has devoted her time to simplify the procedure ensuring each clerk is trained accordingly. Devon is a valuable member of our team and her dedication to the County Clerk's office is much appreciated. I am so proud to have an employee like Devon on my team and the county is better for having her onboard as well.

Approved by elected official or department head on the 30<sup>th</sup> day of September, 2025



Stacey Kemp  
Signature of Elected Official  
Or Department Head



Stacey Kemp  
Printed Name