

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Daniele McOsker
First Name Middle Initial Last Name

Honoree's Job Title: Lead Clerk - Vital Statistics

Department: County Clerk Administration

Years of Service with the County: 7 years 10 months

Why the Honoree is receiving a GEM Award including dates:

During the month of August, three clerks and three supervisors in the Land Records section became ill. The section already had a vacancies due to one clerk accepting another job and another clerk retiring. The department was severely short staffed and, with her peers out, Daniele was the only supervisor on duty. She stepped up to the challenge and provided leadership to the staff of the land front counter and public assistance while managing her own section in vitals. Daniele worked with the clerks to rearrange schedules to make sure all stations had adequate coverage. She assisted on the front counter, managed the customer service line and provided support to the clerks. Daniele also stayed late each night to make sure the daily work was completed. For three weeks she managed the land and vitals sections with short staff and stressful conditions. Daniele went above and beyond throughout the time her peers were out of the office. Thank you Daniele. You are a valuable part of this team and we could not have made it through this time without you.

Approved by elected official or department head on the 20th day of August, 20 21



Signature of Elected Official
Or Department Head

Stacey Kemp, County Clerk

Printed Name