

# Collin County

## Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Angela Watford

Honoree's Job Title: Deputy Clerk II

Department: County Clerk Probate

Years of Service with the County: 1 year 10 mos

Why the Honoree is receiving a GEM Award including dates:

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On November 9, 2020, a ward came into the probate office to ask questions about his guardianship case. Angela answered his questions. When he was leaving the office, Angela asked if his guardian was with him. He stated that he received a ride from a friend and that his guardian was not in town. Angela asked how he was going to get home and he stated he was unsure. Angela directed him to have a seat and she was going to work on getting him a ride home to ensure he got home safely. Angela spoke with Judge Copeland regarding the situation. Judge Copeland notified the attorney on the case of the situation. The attorney stated he would send an Uber to pick him up. Instead of leaving for the night, Angela stayed with the ward and the Judge. When the Judge received the call that the Uber was here at the courthouse, Angela ran to the front of the courthouse to ensure the Uber was in fact there and they were here to pick up the ward. It was in fact his ride. Angela, along with the Judge walked the ward to the front of the building to make sure he got in the car and got home safely. This kind act was Angela going above and beyond to provide excellent customer service to someone that could have been in a dangerous situation. For these reasons, I believe Angela deserves a GEM award.

Approved by elected official or department head on the 14<sup>th</sup> day of January, 2021



Signature of Elected Official  
or Department Head



Printed Name