

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Ashley McQueen

Honoree's Job Title: County Court at Law – Criminal Court Clerk 2

Department: County Court at Law Clerk's Office

Years of Service with the County: 5 Years

Why the Honoree is receiving a GEM Award including dates:

Going above and beyond to help the court during a staff shortage from October 18, 2021 to November 19, 2021

During the last five weeks Court 5 has been short-staffed due to a staff medical emergency. The criminal clerk for Court 5, Ashley McQueen has not only done her job in a timely and efficient manner, she has stepped up to help the court with many of the duties often reserved for bailiffs such as fingerprinting defendants and directing them to Collections and on to CSCD. Processing has been more complicated due to the Covid-19 pandemic. It has been necessary to reassign many court tasks in order to comply with the guidelines received from the Office of Court Administration. Ashley always has a great attitude even though the work load has increased significantly and the processing procedures have changed repeatedly during this time period. She is a pleasure to work with and we are proud to have her on our Court team.

Approved by elected official or department head on the 30 day of November, 2021

Dan K. Wilson
Signature of Elected Official
or Department Head

Dan K. Wilson
Printed Name