

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Kimberly Quillin
First Name Middle Initial Last Name

Honoree's Job Title: Court Coordinator of the 468th District Court

Department: 468th District Court

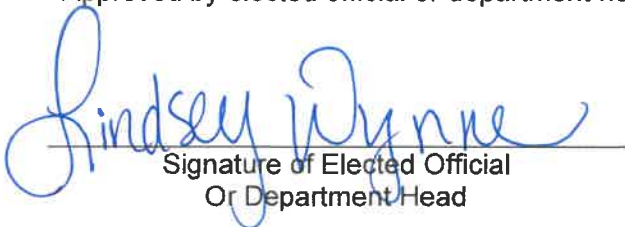
Years of Service with the County: 26 years and counting!

Why the Honoree is receiving a GEM Award including dates:

Kim Quillin is one of the most exceptional employees I have ever had the pleasure of working with in Collin County. I am fortunate to have worked in Collin County in different capacities for many years and have had the opportunity to work with Mrs. Quillin in a variety of ways. No matter where Mrs. Quillin has worked in this county (County Clerks Office, Aux Court, 366th District Court, 401st District Court, and 468th District Court), she has always been a hard worker, someone who always goes above and beyond, and is an asset. She is a true GEM, or as we like to say in Collin County, she is a jewel!

Mrs. Quillin has been a committed member of the 468th District Court Team since it's inception in 2019. She started going the extra mile by helping me set up a new court in a very short period of time (furniture, policies and procedures, hiring new staff, budget, etc), assisting me with training members of our new court staff, and going above and beyond in her everyday tasks and duties as a court coordinator. She worked so hard to ensure a successful operation of the 468th District Court from day one, October 1, 2019. At the same time, Mrs. Quillin also trained the new coordinator in the 401st District Court. She is frequently complimented by attorneys for her hard work and responsiveness, as well as by other staff members from varying county departments for her willingness to help and her wealth of knowledge from her many years in Collin County. [See page 2]

Approved by elected official or department head on the 19th day of August, 20 22


Signature of Elected Official
Or Department Head

Lindsey Wynne
Printed Name

Specifically in 2020 during COVID, Mrs. Quillin was instrumental in helping me keep the 468th operable and efficient. She assisted in all the technology training, setting up Zoom hearings, assisting attorneys with their technical questions and concerns prior to their hearings, and was so incredibly responsive during that stressful time period. She played a huge role in the efficient operation of the 468th District Court in unprecedented times. We had so many unknowns to work through, and yet she was there with me every step of the way in navigating those waters so we could continue to give people their day in court in the 468th District Court of Collin County, Texas.

Specifically going into 2022, Mrs. Quillin has worked tirelessly with me to improve our court policies and procedures and update and transform our calendar and settings so we are maximizing our courtroom time for the community and attorneys who need to go before us. Additionally, she has gone above and beyond by taking a leadership role in an organization that educates and trains court staff throughout the state. Early in 2022, when the county had nobody to clean bathrooms, chambers, and the courtroom for an extended period of time, Mrs. Quillin took it upon herself to order cleaning supplies and ensure through her own labor that our offices, including our public spaces and jury room, as well as bathrooms, stayed clean and hygienic. Considering we had so many members of the public coming in and out of our courtroom and utilizing our jury room at that time, this was a huge undertaking that was clearly outside of her job description. On July 29, 2022, Mrs. Quillin's truck was struck in the courthouse parking lot while she was inside working tirelessly at her job duties and more (see below). Unfortunately, the videos around the courthouse are either not operable and/or were unable to capture this incident; therefore, the party who did this will not be held accountable for the financial impact and loss of time this created for Mrs. Quillin. However, even after this happened to Mrs. Quillin, she has continued to show up to work with a positive attitude and has continued to be a hard worker and a team player. She has refused to let this unfortunate incident impact her commitment to this county and her job.

Lastly, when our auxiliary court lost several members of their staff around the same time this summer of 2022, Kim Quillin volunteered, in addition to her everyday job duties that she already goes above and beyond for in the 468th District Court, to assist with the training of the new auxiliary court staff. Not only did she do it willingly, starting in July of 2022, she was proactive in going through old policies and procedures, updating them to current standards, making lists of questions for the judges and staff to answer to better assist in training new staff and for efficiency purposes, and even prepared an outline of issues encountered frequently in the auxiliary court, along with proposed solutions! If that doesn't speak volumes about the GEM that she is, I do not know what else can really be said. Currently, Mrs. Quillin has continued to train and be a resource for the auxiliary court staff during this transition. She has done all this while still maintaining her workload in the 468th District Court and keeping a positive attitude! This has required Mrs. Quillin to work long hours in order to juggle her normal duties as the coordinator of my court and assist with the auxiliary court training. This is clearly not something that can be sustained for any extended period of time, but it just goes to show you what an amazing team player Mrs. Quillin truly is and her commitment to the overall wellbeing of this county. I do not think there is an award great enough for Mrs. Quillin, especially in the year of 2022, to recognize her for all the ways she is a JEWEL in this county, but I hope Collin County will let her know just how much we appreciate her leadership, commitment, work ethic, positive attitude and smile, and her ability to GO ABOVE AND BEYOND. We are so fortunate to have her.

Lindsey Wynne
August 19, 2022