



UNITED HEALTHCARE MEMBER SERVICES

Collin County employees enrolled in UnitedHealthcare coverage have 24/7 access to member support services.

Weekday Business Hours

Monday - Friday

7AM - 10PM CT

- Estimate Costs and Find Care
- Claims Assistance
- Pharmacy Assistance
- Behavioral Health Assistance

Extended Service Hours

Monday - Sunday

24 HRS

- Benefit and Eligibility Review
- Provider/Facility Search
- General Inquiries



24/7 Member Access



Find Care and Costs



**Eligibility and General
Inquiries**

**Contact Member Services at:
844-669-0741**

