CARE OPTIONS

Healthcare can be expensive, but choosing the right level of care for your illness or injury will save you money! Check out this chart to find the best care option for common medical concerns.

WHERE	WHEN TO USE	HOW MUCH WILL I SPEND	
		Advantage Plan	Advantage Plus Plan
Primary Care Physician	Your doctor knows your medical history, so if your condition isn't an emergency, seeing them is best. Schedule a visit for issues like pink eye, sinus infection, viral illness, or sore throat.	$20 Copay	$15 Copay
Convenience Care Clinics (Often found in large retail stores, drug stores, and grocery stores) Ex. Healthcare Clinic at Walgreens & MinuteClinic inside CVS	Available weekends and after hours; these clinics can advise on symptoms like earache, congestion, cough, sore throat, rash, or minor abrasions. You don't need an appointment, and wait times are typically short.	$25 Copay	$25 Copay
Urgent Care Clinics* Ex. PrimaCare, CareNow *If you're visiting an urgent care facility that operates as an ER after certain hours, you can confirm how your visit will be billed by asking at check-in.	Available on nights and weekends; urgent care clinics are a low-cost option for issues like severe vomiting, broken bones, sprains, and strains.	$25 Copay	$25 Copay
Emergency Rooms	Only use the ER for true emergencies like head injury, chest pain, heavy bleeding, or spinal injury.	$750 Copay, Physician may charge additional fees	$750 Copay, Physician may charge additional fees

Still not sure? Call UnitedHealthcare at 1-844-669-0741 and ask to connect with a nurse who can provide care guidance 24/7 or download the UnitedHealthcare app and chat with a nurse from 7am-8pm CST. See the On-the-Go Resources flyer on page 32 of the full Benefits Guide for more information on the UnitedHealthcare app.