Collin County Court Collections ("we", "us", or "our") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and protect the information provided through our SMS service.

1. Information Collection and Use

When you opt into our SMS service, we collect your phone number, which is provided voluntarily. We do not purchase or auto-generate phone numbers. The number you provide is used exclusively to send SMS notifications regarding payment reminders or past due payments for court-related fees or fines. These messages are general and do not include any personal or case-specific information.

2. Opt-In Consent

By opting in, you consent to receive SMS messages from Collin County Court Collections. Your phone number will only be used to deliver the messages described in this Privacy Policy, and it will not be shared or used for any other purposes.

3. Opt-Out

You can opt out of receiving SMS messages at any time. To stop receiving messages, simply reply with the word "STOP" to any SMS message you receive. After sending "STOP," you will no longer receive messages from Collin County Court Collections.

4. No Third-Party Sharing

Collin County will never sell, rent, or share your phone number or any other information with third parties for marketing purposes. Your information will only be used as necessary to provide the SMS service you have requested and will not be shared with other organizations or parties.

5. No Message Storage

We do not store the content of SMS messages sent. Messages are sent solely for the purpose of delivering payment reminders or notifications of past due payments. Once sent, these messages are not retained by Collin County.

6. Compliance

This Privacy Policy complies with all applicable privacy laws and guidelines, including the CTIA (Cellular Telecommunications and Internet Association) standards. Our SMS service is used

exclusively for government-related activities and remains in full compliance with all relevant regulations.

7. Contact Us

If you have any questions about this Privacy Policy or our SMS services, please contact us at:

Collin County Court Collections, collections@collincountytx.gov

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