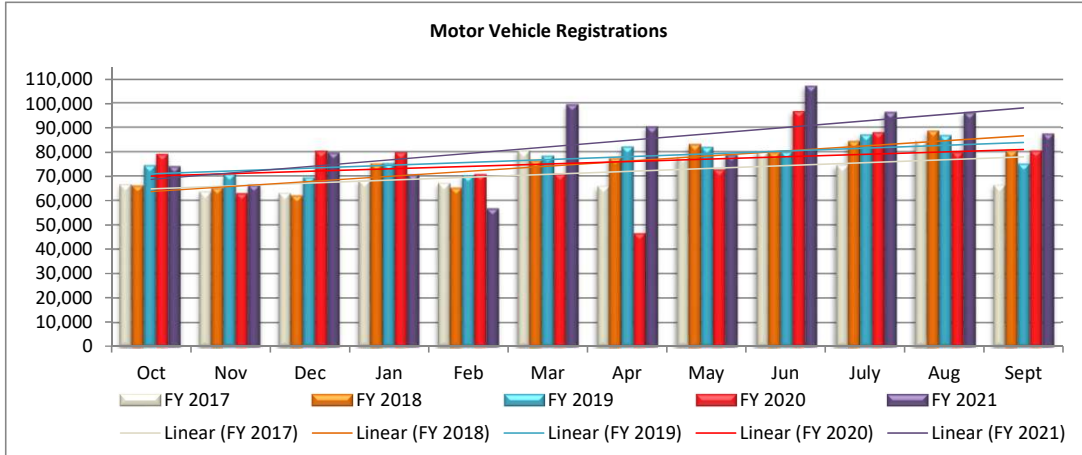


**MAJOR PROGRAMS****MOTOR VEHICLE TITLE AND REGISTRATION**

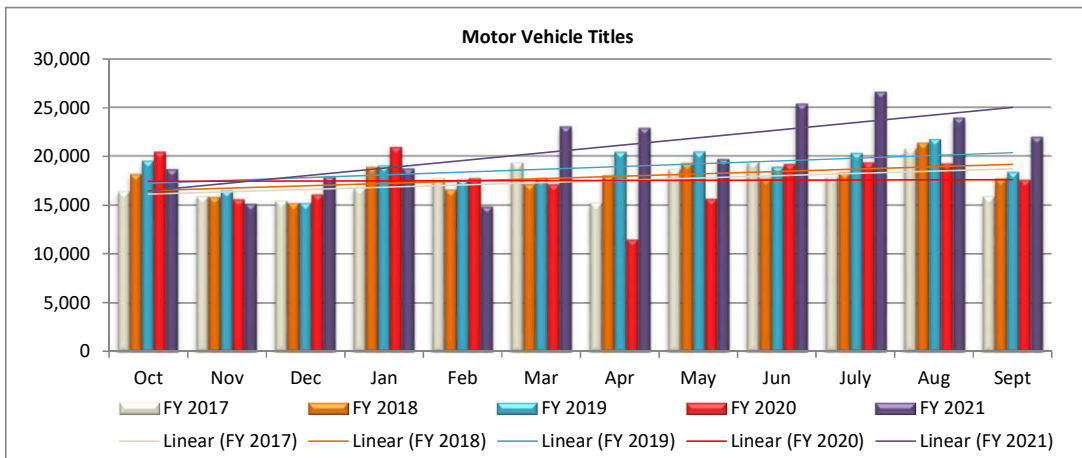
The Motor Vehicle Title & Registration program is state mandated in the Transportation Code. We are required to register motor vehicles, prepare new and transfer motor vehicle titles for the state, provide disabled placards. We sell Special Plates as well as normal car, motorcycle, trailer and truck plates. We process internet registrations, mail registrations and walk-in customers. Our clerks are required to keep up with current legislation and any changes to policy made by TxDMV.

**FY 2021 Goals & Objectives**

- To process all motor vehicle transactions within 2 days of receipt by mail, 1 day of on-line receipt, 3 minutes per walk-in transaction, and 5 days by off-site receipt, 85% of the time.

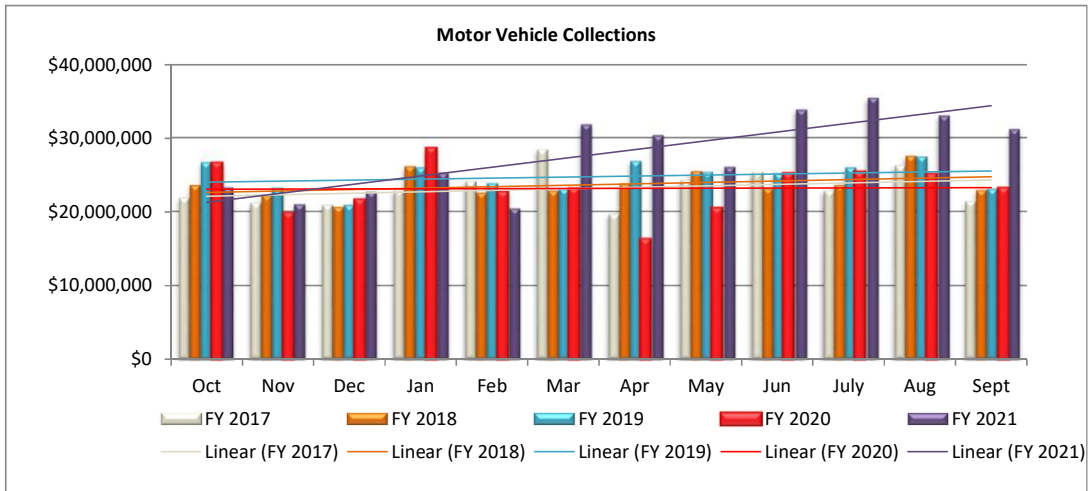


|                | Q1      | Q2      | Q3      | Q4      | Total     | % Increase |
|----------------|---------|---------|---------|---------|-----------|------------|
| <b>FY 2017</b> | 193,096 | 215,310 | 223,686 | 225,102 | 857,194   |            |
| <b>FY 2018</b> | 193,410 | 216,544 | 240,007 | 253,148 | 903,109   | 5%         |
| <b>FY 2019</b> | 214,571 | 223,630 | 243,751 | 248,573 | 930,525   | 3%         |
| <b>FY 2020</b> | 222,198 | 221,225 | 215,831 | 248,036 | 907,290   | -2%        |
| <b>FY 2021</b> | 220,118 | 226,739 | 275,784 | 279,643 | 1,002,284 | 10%        |

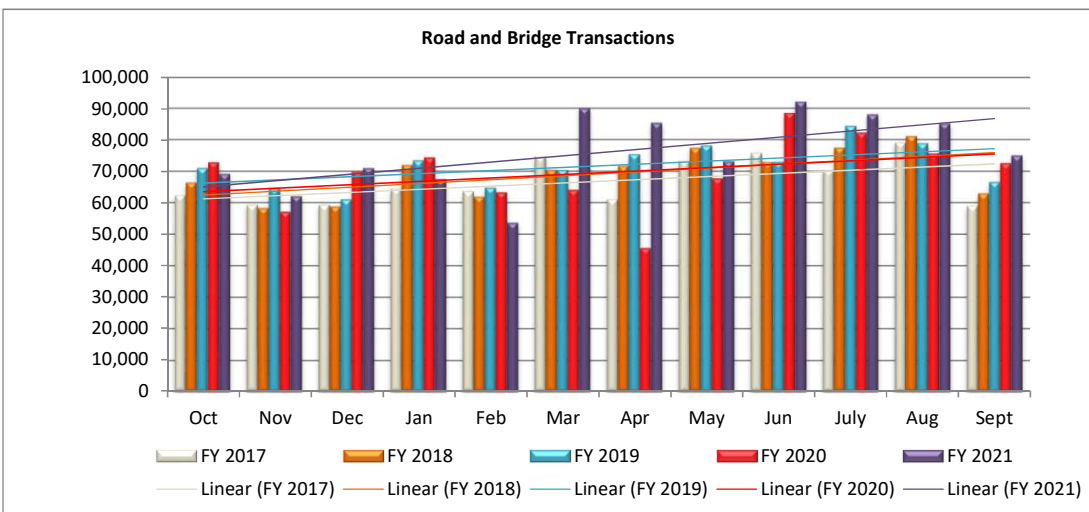


|                | Q1     | Q2     | Q3     | Q4     | Total   | % Increase |
|----------------|--------|--------|--------|--------|---------|------------|
| <b>FY 2017</b> | 47,693 | 53,750 | 53,255 | 54,456 | 209,154 |            |
| <b>FY 2018</b> | 49,164 | 52,599 | 54,969 | 57,371 | 214,103 | 2%         |
| <b>FY 2019</b> | 51,193 | 54,354 | 59,778 | 60,473 | 225,798 | 5%         |
| <b>FY 2020</b> | 52,087 | 55,796 | 46,288 | 56,177 | 210,348 | -7%        |
| <b>FY 2021</b> | 51,776 | 56,680 | 67,973 | 72,509 | 248,938 | 18%        |

## Tax Stats



|                | Q1               | Q2               | Q3               | Q4               | Total             | % Increase |
|----------------|------------------|------------------|------------------|------------------|-------------------|------------|
| <b>FY 2017</b> | \$ 63,926,396.93 | \$ 75,397,654.09 | \$ 69,165,173.74 | \$ 70,469,012.63 | \$ 278,958,237.39 |            |
| <b>FY 2018</b> | \$ 66,503,454.65 | \$ 71,538,328.94 | \$ 72,355,861.33 | \$ 74,087,416.48 | \$ 284,485,061.40 | 2%         |
| <b>FY 2019</b> | \$ 70,752,314.31 | \$ 72,876,161.54 | \$ 77,359,938.67 | \$ 76,533,726.59 | \$ 297,522,141.11 | 5%         |
| <b>FY 2020</b> | \$ 68,124,764.48 | \$ 74,462,856.57 | \$ 62,054,118.43 | \$ 73,753,720.62 | \$ 278,395,460.10 | -6%        |
| <b>FY 2021</b> | \$ 67,001,252.15 | \$ 77,509,559.80 | \$ 90,251,384.05 | \$ 99,553,618.59 | \$ 334,315,814.59 | 20%        |



|                | Q1      | Q2      | Q3      | Q4      | Total   | % Increase |
|----------------|---------|---------|---------|---------|---------|------------|
| <b>FY 2017</b> | 180,947 | 202,747 | 210,095 | 208,444 | 802,233 |            |
| <b>FY 2018</b> | 183,318 | 204,176 | 221,927 | 221,511 | 830,932 | 4%         |
| <b>FY 2019</b> | 196,735 | 208,613 | 226,486 | 229,845 | 861,679 | 4%         |
| <b>FY 2020</b> | 200,113 | 201,945 | 202,053 | 230,444 | 834,555 | -3%        |
| <b>FY 2021</b> | 202,330 | 211,157 | 250,580 | 248,108 | 912,175 | 9%         |

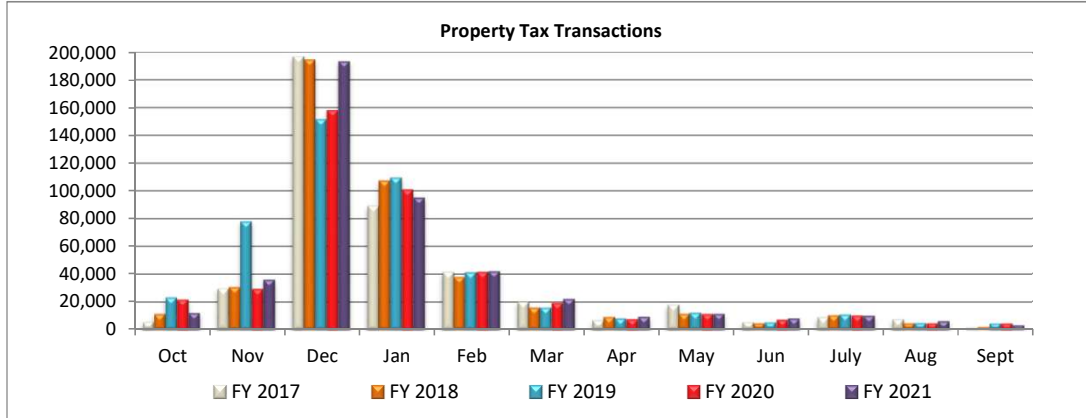
## Tax Stats

### PROPERTY TAX

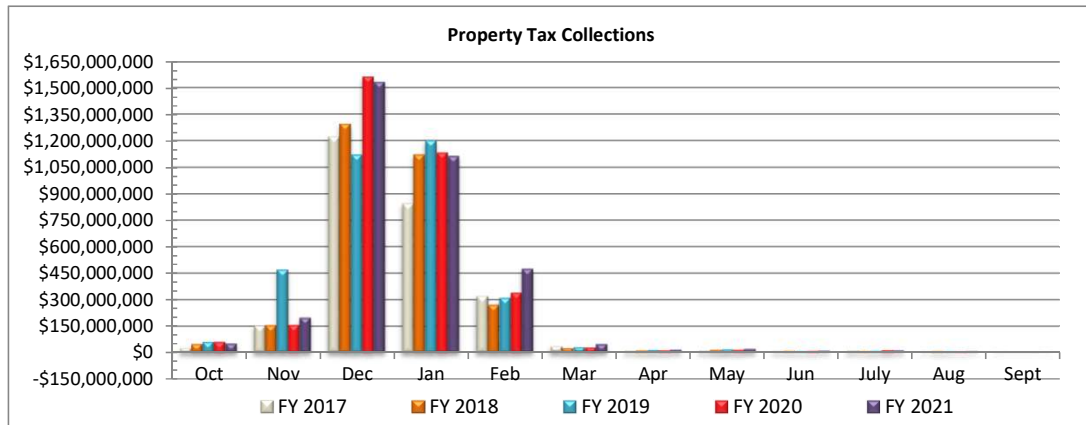
The Property Tax Department is required by State and Local Property Tax Laws to collect taxes, comply with Truth in Taxation legislation while setting the tax rates, process adjustments, address changes and reevaluations as directed by the Central Appraisal District. All employees must keep up with legislative changes in order to efficiently serve the taxpayers and entities of Collin County.

#### FY 2021 Goals & Objectives

- To provide accurate and prompt tax information for owners of property in Collin County and ensure accurate mailing of bills, receipts, and posting of payments within 5 days of receipt by mail, 1 day of on-line receipt, and 5 minutes per walk-in transaction, 80% of the time.
- To collect all taxes due and ensure taxpayers pay their share of the tax burden by maintaining an 80% collection rate of current year taxes collected by January 1st; with a target minimum of 98% overall collection rate.



|                | Q1      | Q2      | Q3     | Q4     | Total   | % Increase |
|----------------|---------|---------|--------|--------|---------|------------|
| <b>FY 2017</b> | 232,252 | 150,792 | 30,115 | 18,379 | 431,538 |            |
| <b>FY 2018</b> | 236,738 | 161,684 | 24,975 | 16,441 | 439,838 | 2%         |
| <b>FY 2019</b> | 252,932 | 166,791 | 25,209 | 19,776 | 464,708 | 6%         |
| <b>FY 2020</b> | 209,772 | 162,436 | 26,854 | 19,689 | 418,751 | -10%       |
| <b>FY 2021</b> | 241,687 | 160,248 | 28,974 | 19,478 | 450,387 | 8%         |



|                | Q1               | Q2               | Q3            | Q4            | Total            | % Increase |
|----------------|------------------|------------------|---------------|---------------|------------------|------------|
| <b>FY 2017</b> | \$ 1,400,636,554 | \$ 1,202,313,578 | \$ 29,561,552 | \$ 16,332,842 | \$ 2,648,844,527 |            |
| <b>FY 2018</b> | \$ 1,500,992,913 | \$ 1,416,961,847 | \$ 36,898,478 | \$ 14,830,916 | \$ 2,969,684,154 | 12%        |
| <b>FY 2019</b> | \$ 1,651,993,593 | \$ 1,542,987,511 | \$ 41,386,697 | \$ 16,242,226 | \$ 3,252,610,027 | 10%        |
| <b>FY 2020</b> | \$ 1,783,605,362 | \$ 1,508,158,149 | \$ 39,338,654 | \$ 16,449,612 | \$ 3,347,551,777 | 3%         |
| <b>FY 2021</b> | \$ 1,778,427,341 | \$ 1,633,777,245 | \$ 43,786,948 | \$ 16,092,906 | \$ 3,472,084,440 | 4%         |