

Health Care Services

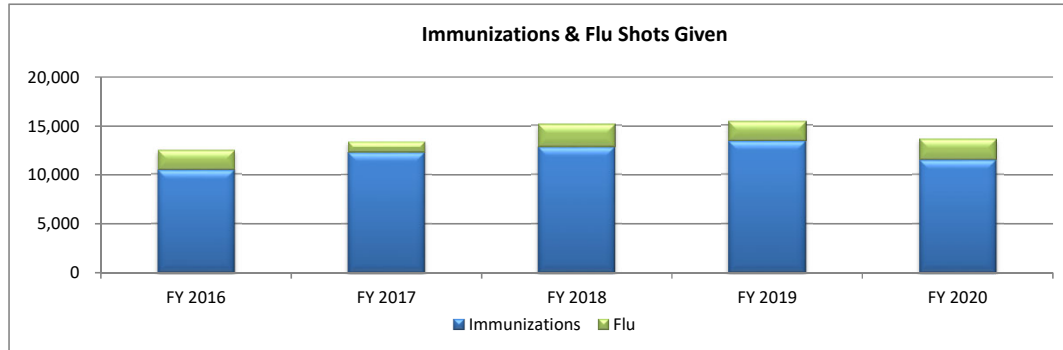
IMMUNIZATIONS PROGRAM

Primary goal is to provide free or low cost vaccine to eligible children and adults to prevent diseases.

Description of measures are reported from Health Care Department.

FY 2020 Goals & Objectives

- To maintain or increase free or low cost vaccines provided to children to prevent disease.
- To complete the assigned DSHS school and child care reviews to increase vaccination compliance with community partners.
- CCHCS is dedicated to promoting the Texas Immunization Registry called Immtrac by entering assigned records from DSHS.
- Perinatal Hepatitis B Prevention program ensures household and sexual contacts of mother's who are positive for Hepatitis B are offered serological testing and the Hepatitis B series for preventive measures.



	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
Immunizations	10,438	12,286	12,805	13,389	11,494
Flu	2,008	1,094	2,316	1,986	2,132
Total	12,446	13,380	15,121	15,375	13,626

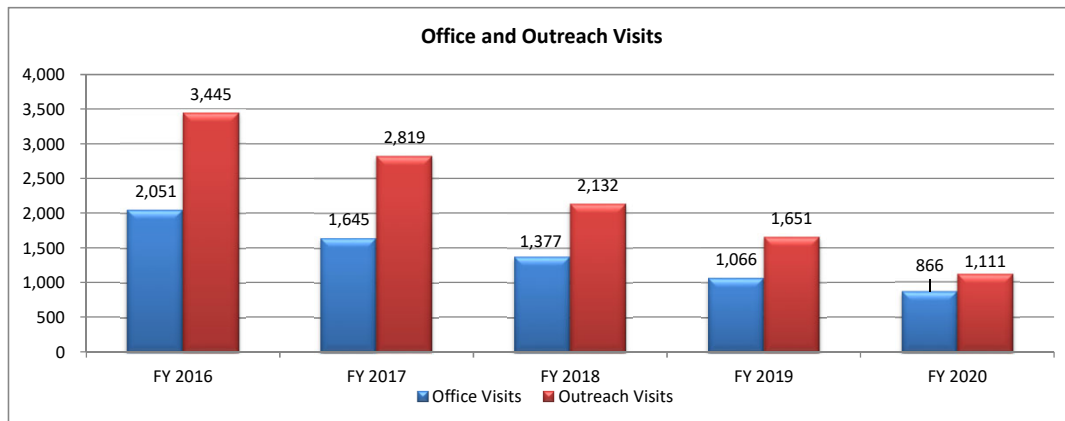
TUBERCULOSIS (TB) PROGRAM

To prevent, control and eliminate the spread of TB in Collin County.

Description of measures are reported from Health Care Department.

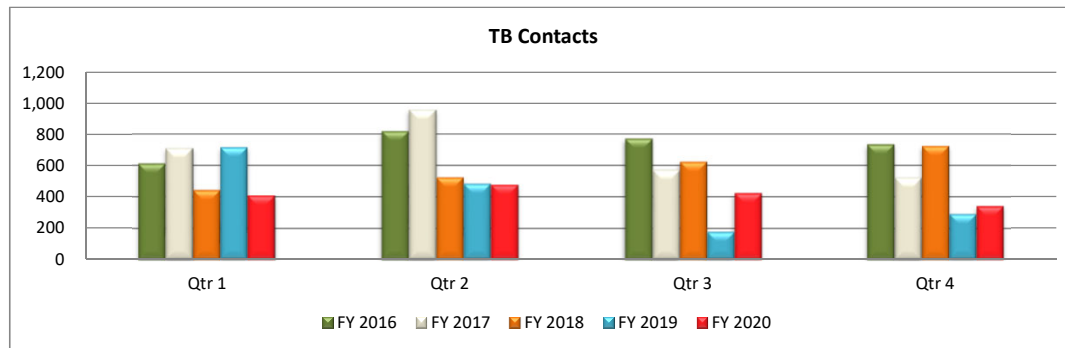
FY 2020 Goals & Objectives

- To maintain a TB clinic that can see patients with active disease and provide treatment to infectious patients.
- To provide mandated directly observed therapy to active TB patients in their home or designated location.
- To increase Video Directly Observed Therapy to enhance compliance for active TB patients.

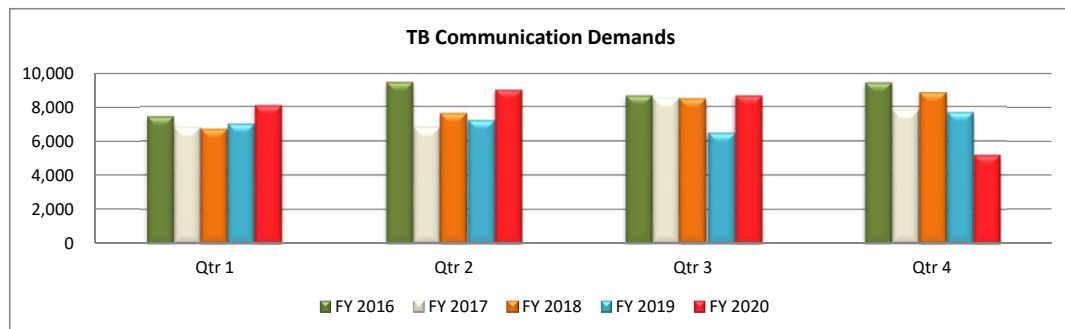


Visits	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
Office Visits	2,051	1,645	1,377	1,066	866
Outreach Visits	3,445	2,819	2,132	1,651	1,111
Total	5,496	4,464	3,509	2,717	1,977

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TB Contacts	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
FY 2016	613	818	772	734	2,937
FY 2017	709	955	571	523	2,758
FY 2018	444	524	623	724	2,315
FY 2019	715	483	177	290	1,665
FY 2020	408	476	424	341	1,649



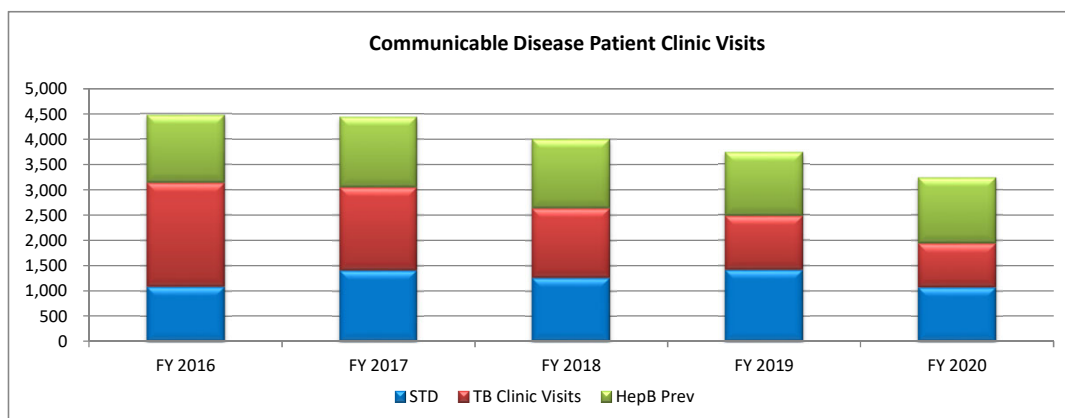
TB	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
FY 2016	7,440	9,435	8,641	9,407	34,923
FY 2017	6,791	6,814	8,502	7,812	29,919
FY 2018	6,697	7,613	8,470	8,839	31,619
FY 2019	7,001	7,207	6,460	7,669	28,337
FY 2020	8,079	8,979	8,647	5,179	30,884

EPIDEMIOLOGY & DISEASE REPORTING

Suspected, probable and confirmed notifiable conditions must be reported to the Health Department based on DSHS Notifiable Conditions List. Description of measures are reported from Health Care Department.

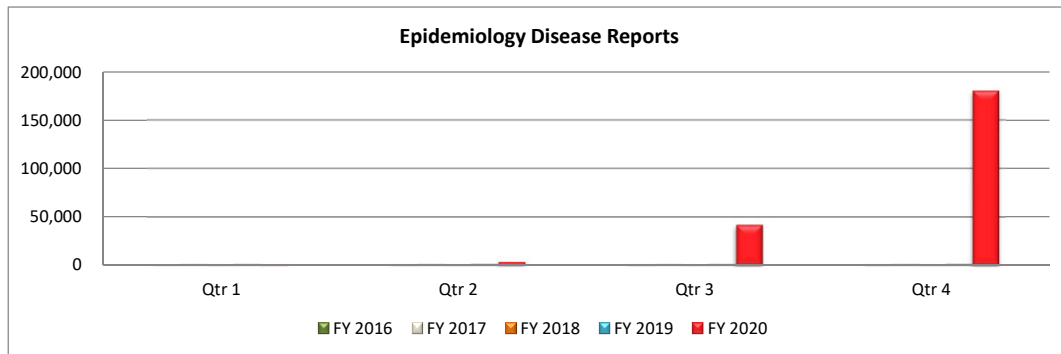
FY 2020 Goals & Objectives

- The epidemiology department will receive disease reports and respond to disease reports according to the time frame on DSHS notifiable list.
- The epidemiology department will successful complete disease investigations.
- The epidemiology department will provide guidance and support to local hospitals, providers and residents.

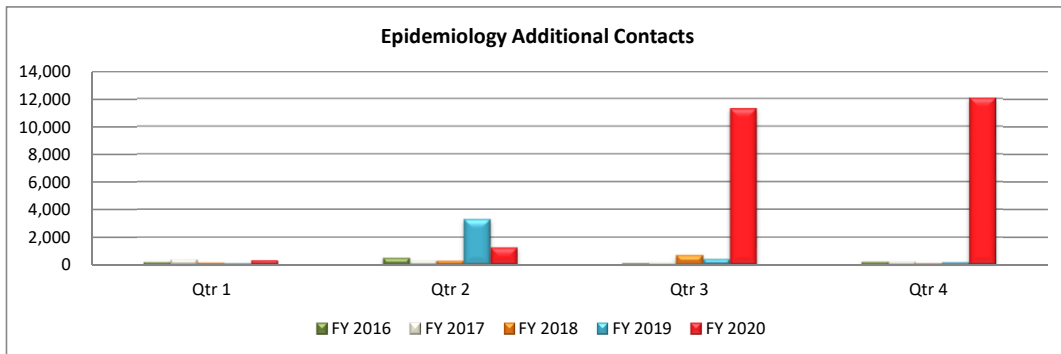


CD Patient Visits	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
STD	1,080	1,400	1,254	1,410	1,066
TB Clinic Visits	2,051	1,645	1,377	1,066	866
HepB Prev	1,341	1,394	1,372	1,250	1,301
Total	4,472	4,439	4,003	3,726	3,233

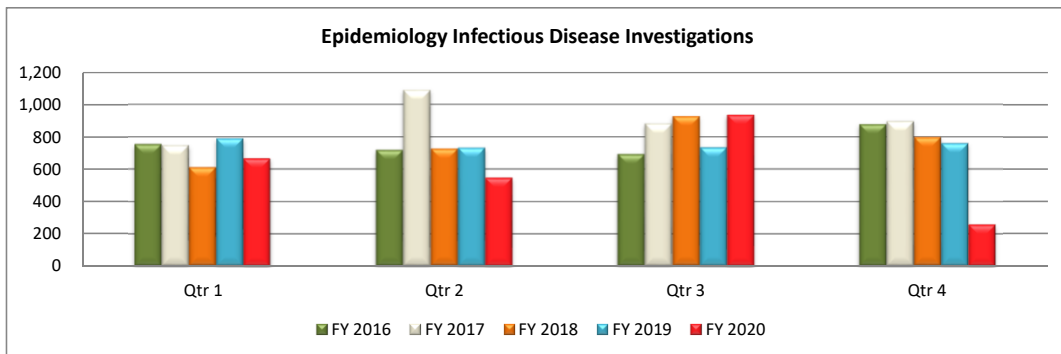
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Reports	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
FY 2016	932	1,222	1,034	1,252	4,440
FY 2017	1,184	1,439	1,282	1,385	5,290
FY 2018	988	1,253	1,292	1,260	4,793
FY 2019	1,168	1,378	1,167	1,299	5,012
FY 2020	1,143	3,697	42,014	180,405	227,259

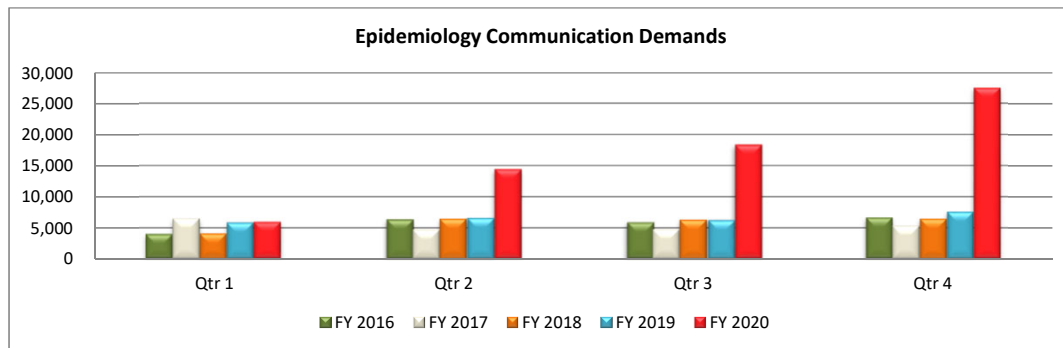


Contacts	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
FY 2016	208	502	126	219	1,055
FY 2017	378	273	156	231	1,038
FY 2018	161	293	723	120	1,297
FY 2019	99	3,310	409	183	4,001
FY 2020	313	1,249	11,288	12,055	24,905



Investigations	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
FY 2016	754	718	692	878	3,042
FY 2017	747	1,087	881	895	3,610
FY 2018	611	725	927	798	3,061
FY 2019	790	732	734	760	3,016
FY 2020	667	547	935	258	2,407

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Communication Demands	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
FY 2016	3,972	6,299	5,873	6,641	22,785
FY 2017	6,472	4,661	4,705	5,304	21,142
FY 2018	4,116	6,403	6,287	6,409	23,215
FY 2019	5,866	6,562	6,219	7,571	26,218
FY 2020	5,977	14,425	18,326	27,502	66,230

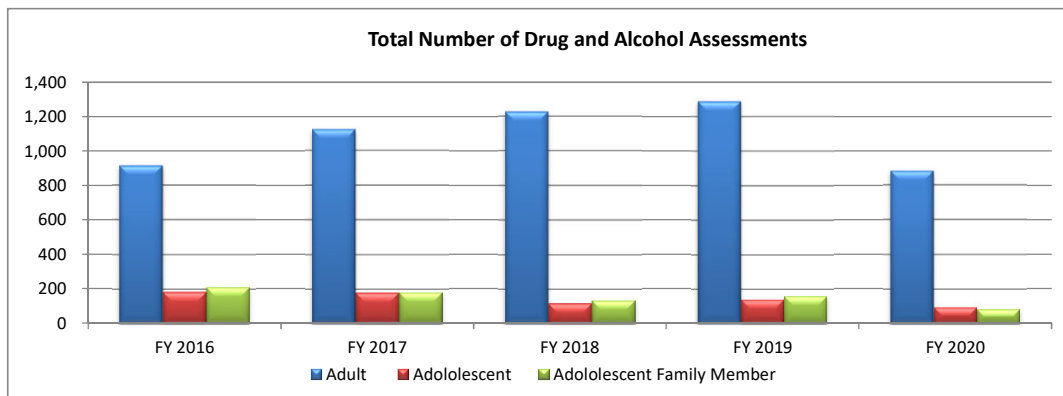
ASSESSMENTS & REFERRALS

Alcohol/drug assessments (also called substance abuse evaluations) are an interview process to identify the extent of an individual's alcohol or drug use and make recommendations for abstinence, treatment or other appropriate actions.

Description of measures are reported from Health Care Department.

FY 2020 Goals & Objectives

- To provide assessments to adolescents and adults in order to give the individual and the referring entity recommendations for treatment or other kinds of appropriate help.
- To increase the number of adolescent assessments for Teen Court and Juvenile Probation.



Assessments	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
Adult	911	1,121	1,226	1,287	880
Adolescent	185	180	120	142	96
Adolescent Family Member	212	183	135	162	85
Total	1,308	1,484	1,481	1,591	1,061

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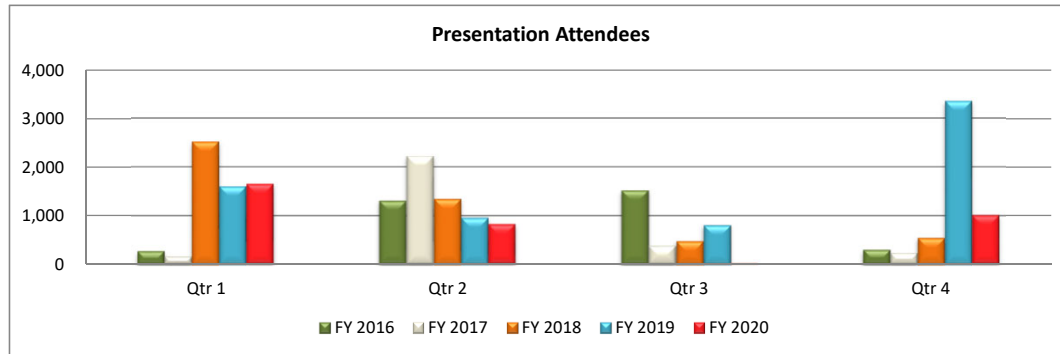
PRESENTATIONS

In order to inform county residents about alcohol and drugs, trends and actions to take, county groups (such as schools, PTAs, churches, city councils and others) occasionally request presentations about these issues. We get these requests either specifically for our agency or for the Substance Abuse Coalition of Collin County, of which we are a part. Our expertise is in discussing drug trends in general, adult and adolescent use in Collin County and parenting information. These presentations are generally given free of charge. We bring handouts included with the presentation and we often have a display of drug paraphernalia or other items which suggest drinking or drug use. Our agency is the recognized authority on substance abuse in the county.

Description of measures are reported from Health Care Department.

FY 2020 Goals & Objectives

- To provide presentations to community groups about alcohol/drug awareness within 4 months of request.
- To educate county residents about alcohol/drugs, thereby promoting and protecting public health by providing presentations to community groups.



Attendees	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
FY 2016	275	1,309	1,519	305	3,408
FY 2017	166	2,220	381	234	3,001
FY 2018	2,512	1,348	486	554	4,900
FY 2019	1,606	966	812	3,349	6,733
FY 2020	1,651	824	20	1,010	3,505

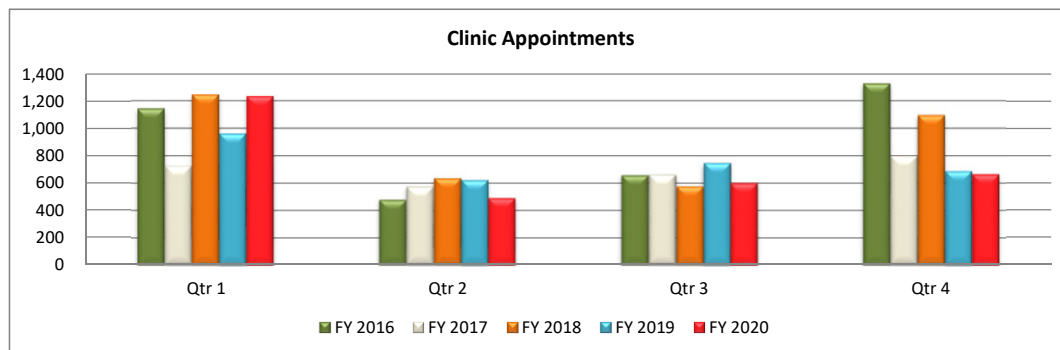
EMPLOYEE/ DEPENDENT CLINIC

The clinic benefits all individuals who are eligible for care through the Employee Clinic. The eligible individuals include all current employees (regardless of insurance status); all Collin County retirees who elect to carry over their Collin County insurance following retirement; and all eligible dependents greater than seven years of age.

Description of measures are reported from Health Care Department.

FY 2020 Goals & Objectives

- To increase employee/dependent clinic utilization by 10% and report lab utilization.



Appointments	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
FY 2016	1,144	479	659	1,326	3,608
FY 2017	725	571	657	794	2,747
FY 2018	1,246	634	575	1,093	3,548
FY 2019	959	621	744	686	3,010
FY 2020	1,233	494	603	667	2,997

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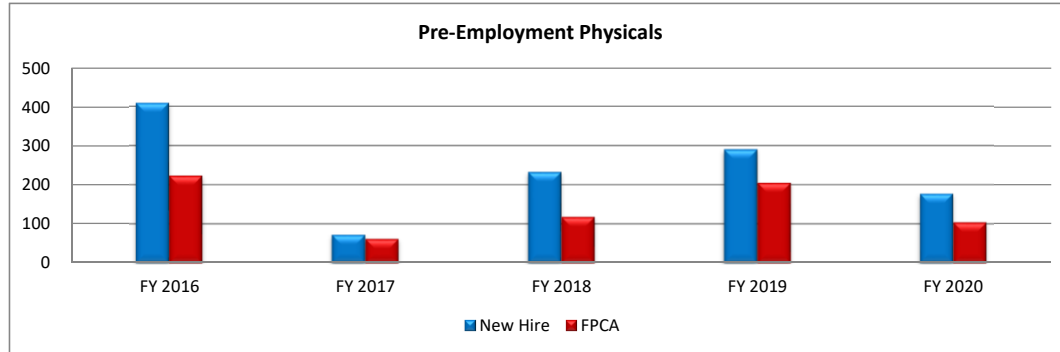
PRE-EMPLOYMENT PHYSICALS

The Physician's Assistant and the RN, through the Employee Clinic, perform pre-employment physicals at the request of Human Resources. After the pertinent forms have been completed by the Employee Health Nurse, drug test completed, and all other information collected, the Physician's Assistant will review history, urine results, and perform routine physical exam. The Physician Assistant will make recommendations to Human Resources on whether applicant is able to perform specific job duties. Policies and procedures are in place that addresses all requirements for this process.

Description of measures are reported from Health Care Department.

FY 2020 Goals & Objectives

- To complete new hire physicals within 3 days of request.



Physicals	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
New Hire	409	72	232	290	177
FPCA	223	62	118	205	104
Total	632	134	350	495	281

*FPCA - Functional Physical Capacity Physical

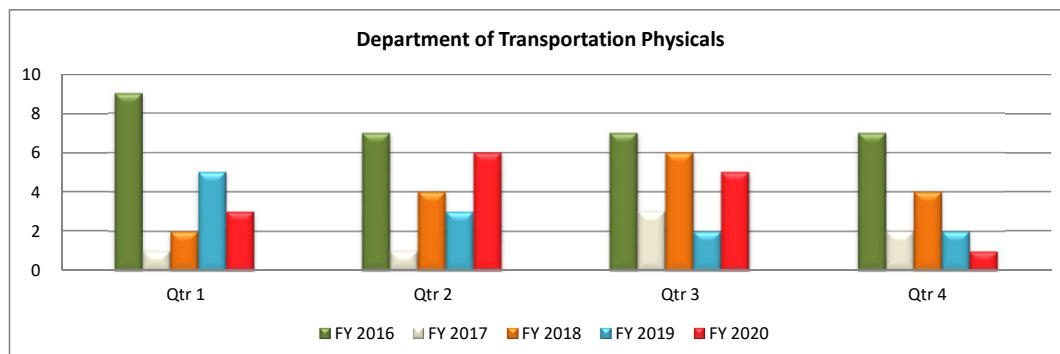
DEPARTMENT OF TRANSPORTATION PHYSICALS

The Employee Health Clinic assists the Public Works Department in the process of maintaining all employees who drive a county vehicle with a current Department of Transportation card. The Employee Health Clinic performs DOT exams on a monthly basis. The Physician Assistant reviews any positive history findings; note results of findings and their effect on driver's ability to operate a motor vehicle. The PA performs appropriate examination, including peripheral vision testing and hearing acuity. After physical exam and drug screen results are received, the client will be given a new/renewal DOT card and the client's department will be notified.

Description of measures are reported from Health Care Department.

FY 2020 Goals & Objectives

- To schedule DOT physicals for all pertinent Public Works employees for renewal prior to expiration date of DOT card.



DOT Physicals	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
FY 2016	9	7	7	7	30
FY 2017	1	1	3	2	7
FY 2018	2	4	6	4	16
FY 2019	5	3	2	2	12
FY 2020	3	6	5	1	15