

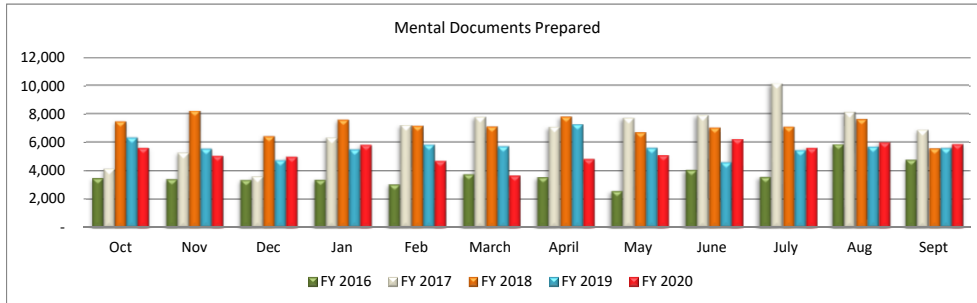
MENTAL - DOCUMENT PREPARATION

Receive all applications, motions, notices or any other paper document or item made part of the record. These shall be filed with the clerk. Accurately record and prepare case files, prepare service papers and contact deputies and hospitals to serve papers in a timely manner.

Description of measures as reported from County Clerk Probate/Mental Department Odyssey Software System.

FY 2020 Goals & Objectives

- Consistently meet requirements set by statute. Documents prepared and patient served within 24 hours.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	3,490	3,418	3,358	3,370	3,044	3,754	3,560	2,595	4,069	3,564	5,875	4,782	44,879
FY 2017	4,149	5,262	3,598	6,326	7,203	7,768	7,078	7,707	7,893	10,143	8,120	6,865	82,112
FY 2018	7,465	8,227	6,428	7,584	7,161	7,103	7,800	6,712	7,027	7,088	7,623	5,574	85,792
FY 2019	6,319	5,542	4,733	5,495	5,823	5,708	7,251	5,591	4,588	5,441	5,687	5,583	67,761
FY 2020	5,602	5,057	4,983	5,828	4,697	3,666	4,823	5,101	6,247	5,613	5,989	5,872	63,478

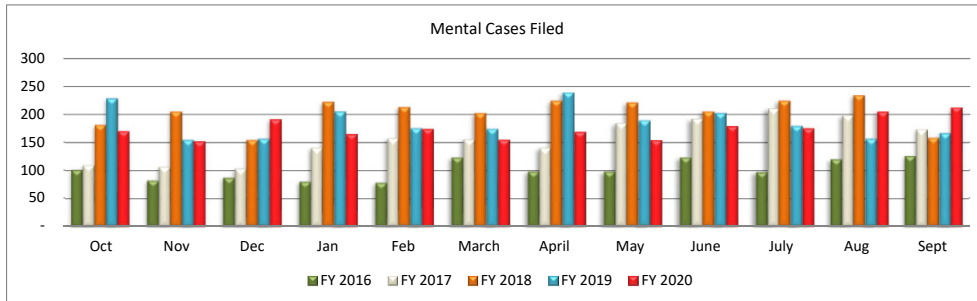
MENTAL - CASE DETAIL

Attend preliminary hearings, update files, prepare for final hearings, contact hospitals and attend final hearings.

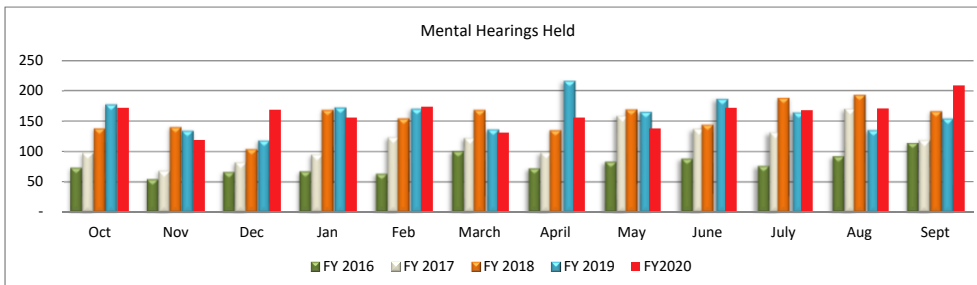
Description of measures as reported from County Clerk Probate/Mental Department-Odyssey Software System.

FY 2020 Goals & Objectives

- Consistently meet statutory requirements of 24 hours to issue. Complete Order of Protective Custody within 2 hours of receipt from hospital.

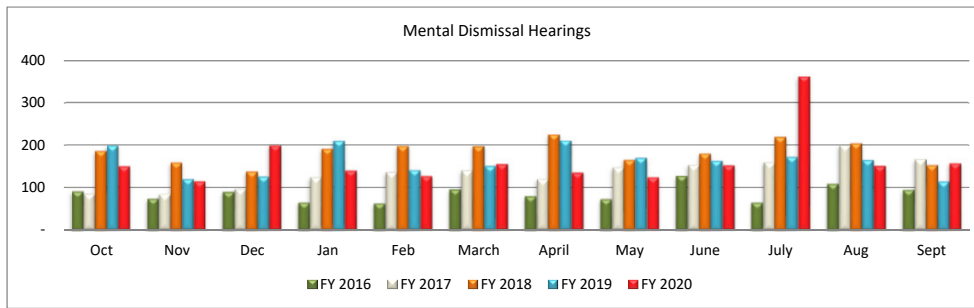


	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	101	82	87	80	78	123	98	98	123	97	120	126	1,213
FY 2017	109	106	103	140	157	155	140	184	192	210	198	173	1,867
FY 2018	181	205	154	222	213	202	224	221	205	224	234	158	2,443
FY 2019	228	154	156	205	175	174	239	189	202	179	156	166	2,223
FY 2020	170	152	191	165	174	155	169	154	179	175	205	213	2,102



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	73	54	66	67	63	100	72	83	88	76	92	114	948
FY 2017	98	68	82	95	123	122	98	158	137	131	170	118	1,400
FY 2018	138	140	104	168	154	168	135	169	144	188	193	166	1,867
FY 2019	177	134	118	172	170	136	216	165	186	164	135	154	1,927
FY 2020	172	119	169	156	174	131	156	138	172	168	171	209	1,935

County Clerk - Probate Mental FY 2020



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	91	74	90	65	63	96	80	73	128	65	109	95	1,029
FY 2017	85	84	96	124	136	140	119	147	153	159	199	166	1,608
FY 2018	186	159	138	191	198	197	225	165	180	219	204	153	2,215
FY 2019	199	120	126	210	141	151	211	170	163	172	165	114	1,942
FY 2020	150	115	199	140	127	155	135	124	152	362	151	157	1,967

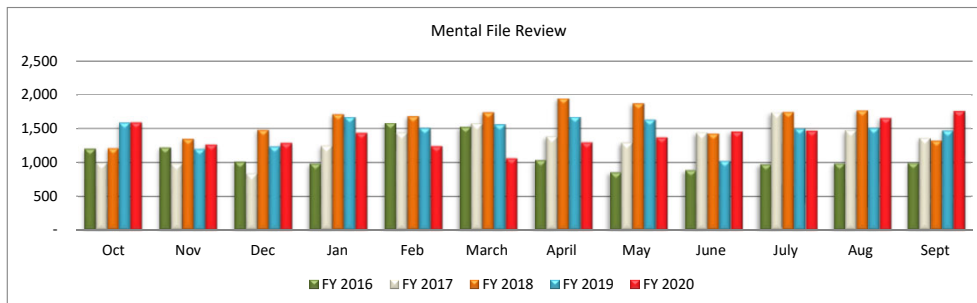
MENTAL - FILE REVIEW

Attend preliminary hearings, update files, prepare for final hearings, contact hospitals and attend final hearings. Cases must be reviewed within 1 business day after a hearing is held.

Description of measures as reported from County Clerk Probate/Mental Department-Odyssey Software System.

FY 2020 Goals & Objectives

- Consistently meet requirements for case review. Cases are reviewed the same morning hearing is held.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	1,200	1,218	1,008	980	1,582	1,522	1,030	851	884	970	982	991	13,218
FY 2017	988	976	831	1,243	1,433	1,570	1,376	1,286	1,436	1,734	1,470	1,356	15,699
FY 2018	1,207	1,343	1,477	1,707	1,677	1,736	1,943	1,869	1,423	1,739	1,763	1,319	19,203
FY 2019	1,586	1,194	1,232	1,666	1,504	1,560	1,670	1,628	1,019	1,495	1,505	1,467	17,526
FY 2020	1,587	1,264	1,287	1,434	1,240	1,060	1,294	1,368	1,454	1,468	1,653	1,756	16,865

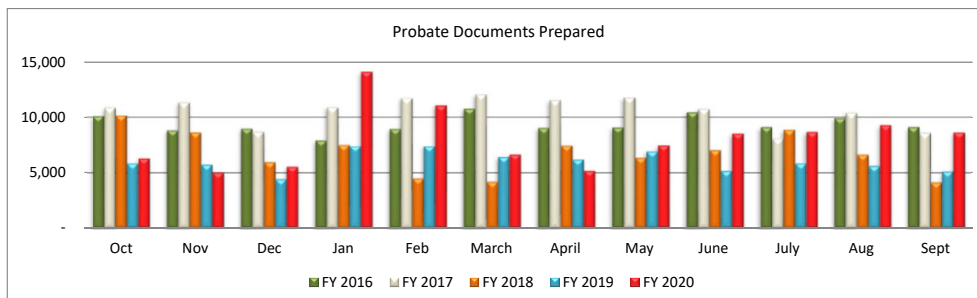
PROBATE/GUARDIANSHIPS - DOCUMENT PREPARATION

Receive all applications, file and prepare case files for hearings, prepare citations and scan.

Description of measures as reported from County Clerk Probate/Mental Department-Odyssey Software System.

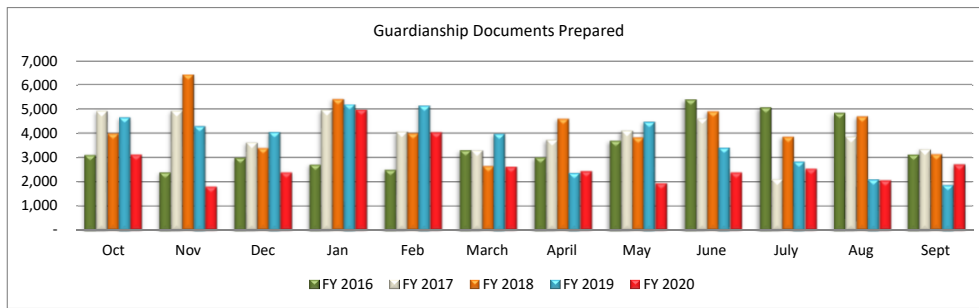
FY 2020 Goals & Objectives

- Consistently meet statutory requirements for document preparation. These documents are prepared within 1 business day of receipt.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	10,072	8,783	8,933	7,871	8,907	10,741	9,016	9,059	10,418	9,075	9,890	9,080	111,845
FY 2017	10,827	11,269	8,645	10,846	11,679	12,015	11,490	11,719	10,694	8,046	10,359	8,547	126,136
FY 2018	10,136	8,601	5,931	7,476	4,468	4,168	7,416	6,320	7,001	8,841	6,601	4,097	81,056
FY 2019	5,820	5,707	4,391	7,381	7,374	6,396	6,160	6,886	5,140	5,812	5,590	5,096	71,753
FY 2020	6,248	4,978	5,501	14,067	11,026	6,606	5,135	7,433	8,492	8,629	9,244	8,589	95,948

County Clerk - Probate Mental FY 2020



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	3,117	2,404	3,007	2,718	2,508	3,310	3,020	3,705	5,395	5,074	4,845	3,132	42,235
FY 2017	4,924	4,928	3,626	4,963	4,074	3,301	3,736	4,112	4,617	2,117	3,864	3,341	47,603
FY 2018	3,996	6,431	3,394	5,411	4,002	2,644	4,600	3,832	4,903	3,856	4,695	3,139	50,903
FY 2019	4,665	4,303	4,061	5,212	5,145	3,989	2,384	4,478	3,420	2,845	2,118	1,880	44,500
FY 2020	3,125	1,797	2,387	4,985	4,041	2,623	2,437	1,936	2,384	2,542	2,053	2,711	33,021

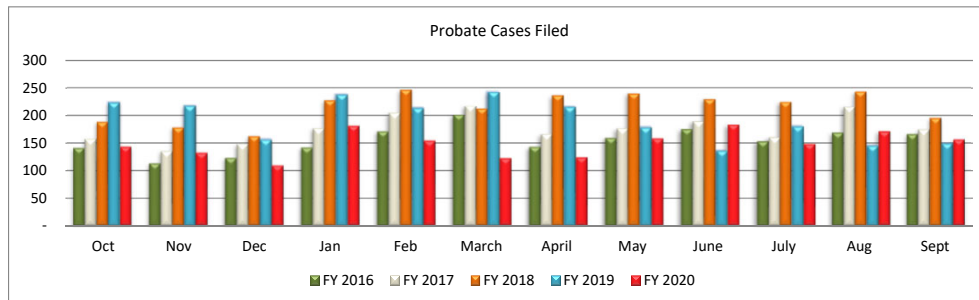
PROBATE/GUARDIANSHIPS - CASE FILE DETAIL

File all pleadings, motions, notices, briefs, proposed orders, proposed judgments, and any other paper, document or thing made a part of record that shall be filed with the clerk that are mailed by customers or E-Filed by attorneys to be added to file. Enter case information on computer into proper case file. Scan documents as filed. In Guardianship cases send Court Investigator copy of file, when we receive report from Court Investigator, we appoint Attorney Ad Litem to represent the individual Set hearings and maintain Judges calendar. Send notices, perform record searches, issue certified and exemplified copies. Keep in contact with attorneys on hearings and reminder of any filings that need to be sent in. Scan and verify as needed.

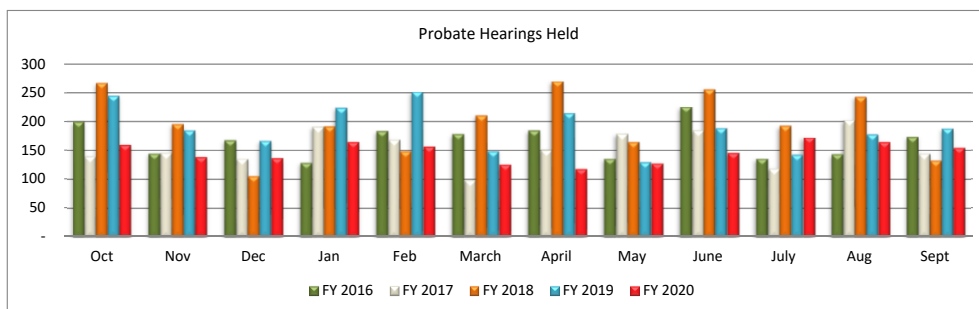
Description of measures as reported from County Clerk Probate/Mental Department-Odyssey Software System.

FY 2020 Goals & Objectives

- Consistently meet statutory requirement of case filings, to be completed within 2 days and QC'ed within 2 business days.

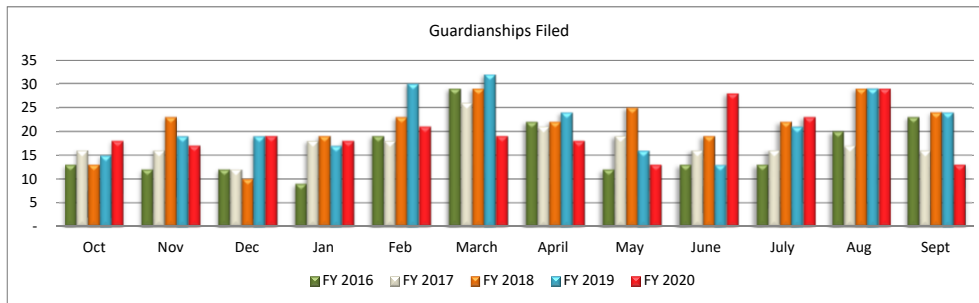


	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	141	113	123	142	171	201	143	159	175	153	169	166	1,856
FY 2017	157	135	148	176	204	217	166	176	189	160	215	174	2,117
FY 2018	188	178	162	227	246	212	236	239	229	224	243	195	2,579
FY 2019	223	217	156	237	213	242	215	178	136	180	145	149	2,291
FY 2020	143	132	109	181	154	122	124	158	183	148	171	156	1,781



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	199	144	167	128	183	178	184	135	225	135	143	173	1,994
FY 2017	139	145	135	190	168	98	150	178	184	118	202	144	1,851
FY 2018	266	195	105	191	148	210	269	164	255	192	242	132	2,369
FY 2019	244	184	166	223	251	148	214	129	188	142	177	187	2,253
FY 2020	159	138	136	164	156	125	117	127	145	172	164	154	1,757

County Clerk - Probate Mental FY 2020



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	13	12	12	9	19	29	22	12	13	13	20	23	197
FY 2017	16	16	12	18	18	26	21	19	16	16	17	16	211
FY 2018	13	23	10	19	23	29	22	25	19	22	29	24	258
FY 2019	15	19	19	17	30	32	24	16	13	21	29	24	259
FY 2020	18	17	19	18	21	19	18	13	28	23	29	13	236

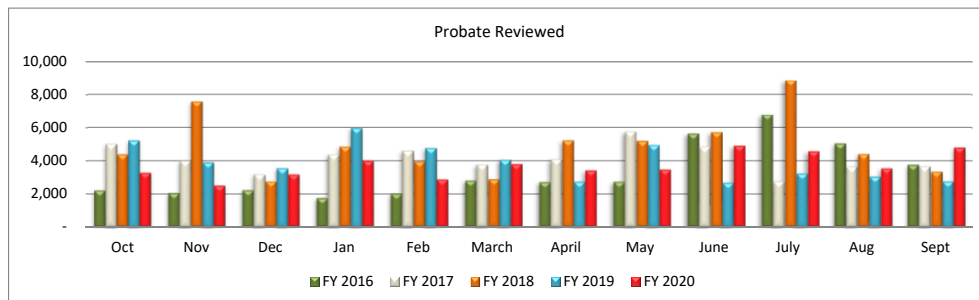
PROBATE/GUARDIANSHIPS - FILE REVIEW

Accurately accept and verify all documents. On special cases arrange for Court Reporter to be retained. After hearing, review files for orders signed by Judge. Prepare all required documents including Letters of Testamentary, Letters of Guardianship and citations. Accurately enter information in court management database. Maintain Judge's calendar for any hearing for continuance. Fax orders to Auditor for Ad Litem Pay. Send annual reports and accounting to Guardians in month in which they qualified.

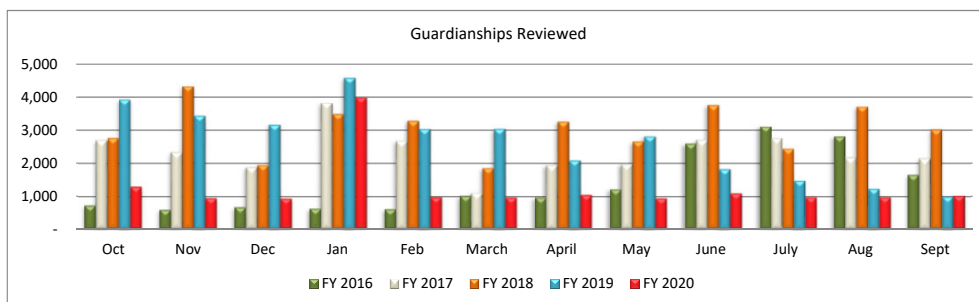
Description of measures as reported from County Clerk Probate/Mental Department-Odyssey Software System.

FY 2020 Goals & Objectives

- Consistently meet requirements for case review. Case reviewed 1 day prior to hearing and within 1 day following Court hearing in both Probate and Guardianship cases and QC'ed within 2 business days.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	2,197	2,030	2,209	1,732	1,999	2,787	2,687	2,725	5,612	6,780	5,022	3,742	39,522
FY 2017	5,001	3,989	3,174	4,353	4,602	3,766	4,078	5,745	4,835	2,747	3,629	3,653	49,572
FY 2018	4,369	7,557	2,733	4,835	3,928	2,866	5,206	5,176	5,689	8,841	4,384	3,320	58,904
FY 2019	5,205	3,891	3,547	5,959	4,751	4,043	2,742	4,936	2,674	3,222	3,039	2,752	46,761
FY 2020	3,256	2,479	3,146	3,984	2,842	3,789	3,395	3,453	4,885	4,549	3,528	4,769	44,075



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2016	710	579	658	616	602	1,005	953	1,201	2,582	3,110	2,803	1,640	16,459
FY 2017	2,688	2,320	1,864	3,816	2,667	1,091	1,929	1,961	2,692	2,747	2,164	2,138	28,077
FY 2018	2,753	4,328	1,935	3,478	3,273	1,843	3,251	2,654	3,749	2,430	3,701	3,010	36,405
FY 2019	3,925	3,435	3,162	4,579	3,029	3,036	2,084	2,805	1,819	1,475	1,228	994	31,571
FY 2020	1,278	934	922	3,984	966	951	1,030	926	1,075	958	957	999	14,980