

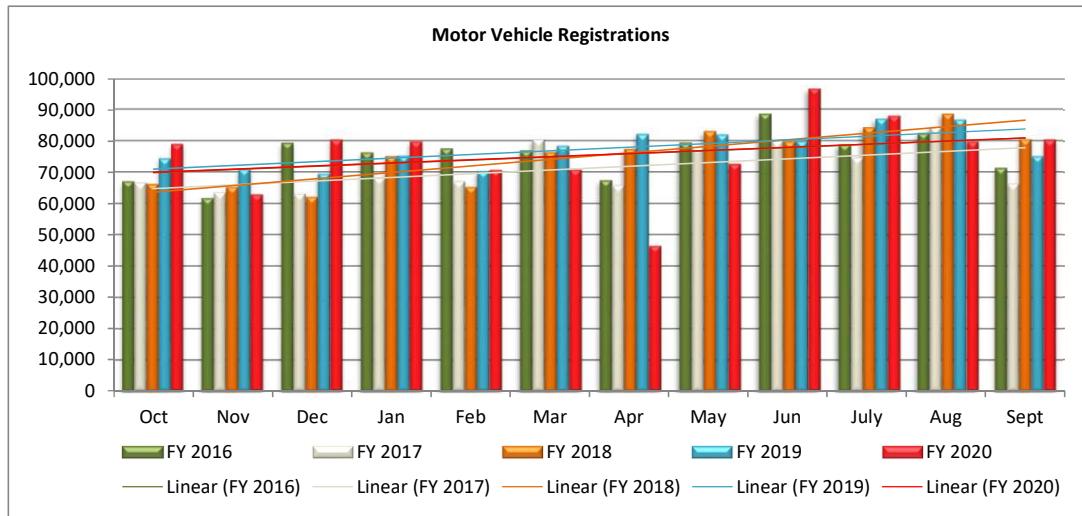
MAJOR PROGRAMS

MOTOR VEHICLE TITLE AND REGISTRATION

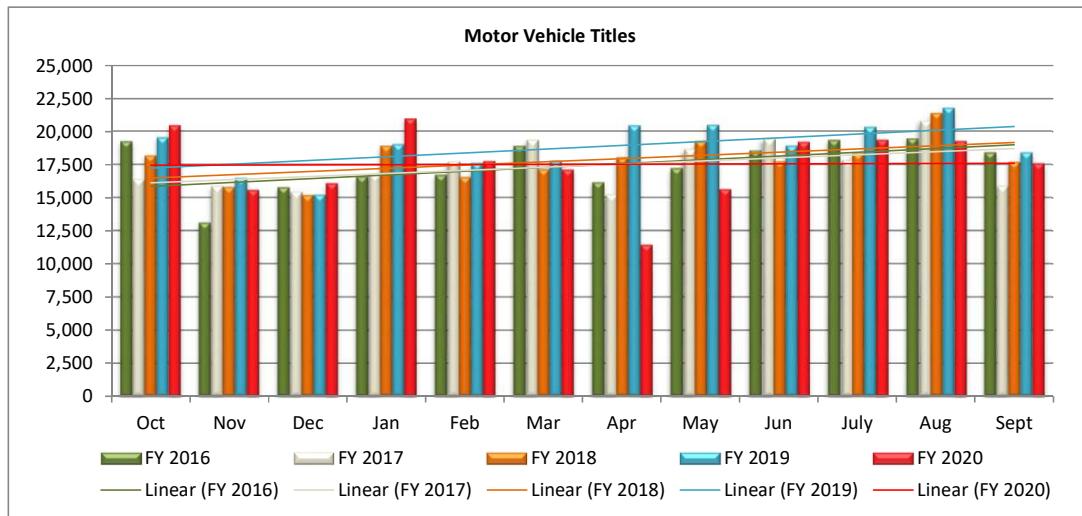
The Motor Vehicle Title & Registration program is state mandated in the Transportation Code. We are required to register motor vehicles, prepare new and transfer motor vehicle titles for the state, provide disabled placards. We sell Special Plates as well as normal car, motorcycle, trailer and truck plates. We process internet registrations, mail registrations and walk-in customers. Our clerks are required to keep up with current legislation and any changes to policy made by TxDMV.

FY 2020 Goals & Objectives

- To process all motor vehicle transactions within 2 days of receipt by mail, 1 day of on-line receipt, 3 minutes per walk-in transaction, and 5 days by off-site receipt, 85% of the time.

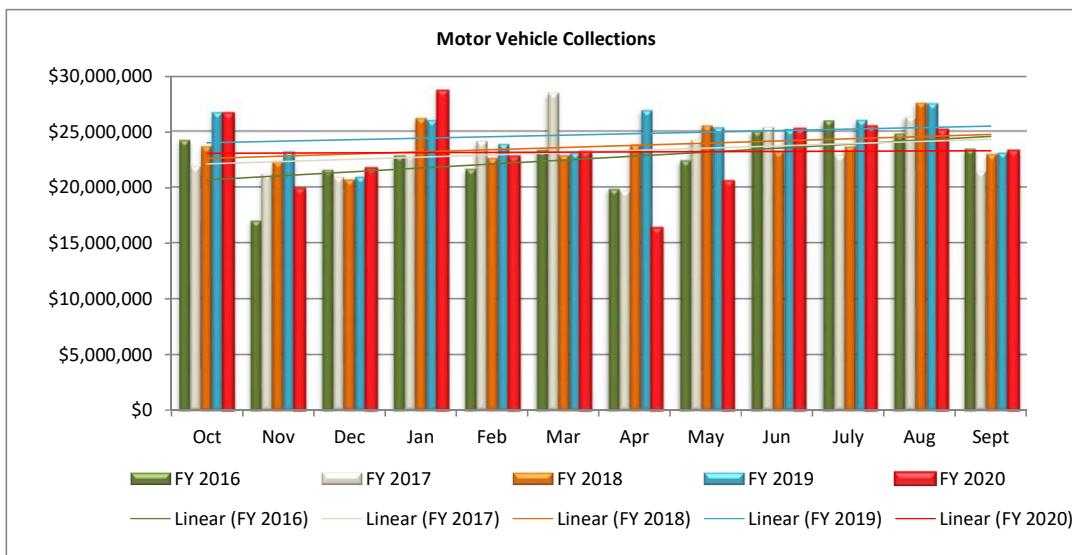


	Q1	Q2	Q3	Q4	Total	% Increase
FY 2016	208,050	230,477	235,262	232,378	906,167	
FY 2017	193,096	215,310	223,686	225,102	857,194	-5%
FY 2018	193,410	216,544	240,007	253,148	903,109	5%
FY 2019	214,571	223,630	243,751	248,573	930,525	3%
FY 2020	222,198	221,225	215,831	248,036	907,290	-2%

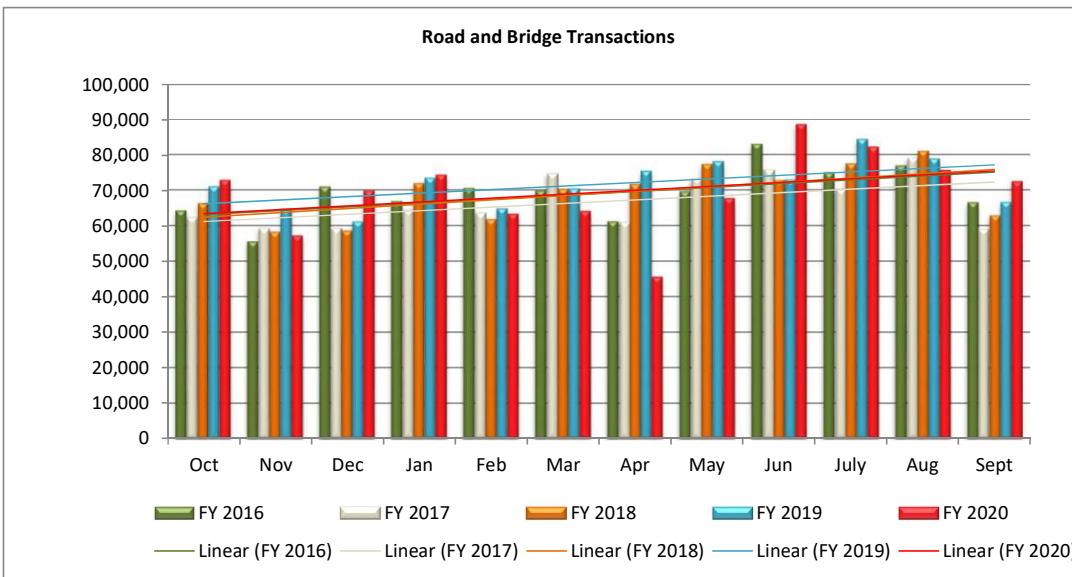


	Q1	Q2	Q3	Q4	Total	% Increase
FY 2016	48,096	52,149	51,845	57,183	209,273	
FY 2017	47,693	53,750	53,255	54,456	209,154	0%
FY 2018	49,164	52,599	54,969	57,371	214,103	2%
FY 2019	51,193	54,354	59,778	60,473	225,798	5%
FY 2020	52,087	55,796	46,288	56,177	210,348	-7%

Tax Stats



	Q1	Q2	Q3	Q4	Total	% Increase
FY 2016	\$ 62,747,715.33	\$ 67,766,663.73	\$ 67,203,419.76	\$ 74,150,249.75	\$ 271,868,048.57	
FY 2017	\$ 63,926,396.93	\$ 75,397,654.09	\$ 69,165,173.74	\$ 70,469,012.63	\$ 278,958,237.39	3%
FY 2018	\$ 66,503,454.65	\$ 71,538,328.94	\$ 72,355,861.33	\$ 74,087,416.48	\$ 284,485,061.40	2%
FY 2019	\$ 70,752,314.31	\$ 72,876,161.54	\$ 77,359,938.67	\$ 76,533,726.59	\$ 297,522,141.11	5%
FY 2020	\$ 68,124,764.48	\$ 74,462,856.57	\$ 62,054,118.43	\$ 73,753,720.62	\$ 278,395,460.10	-6%



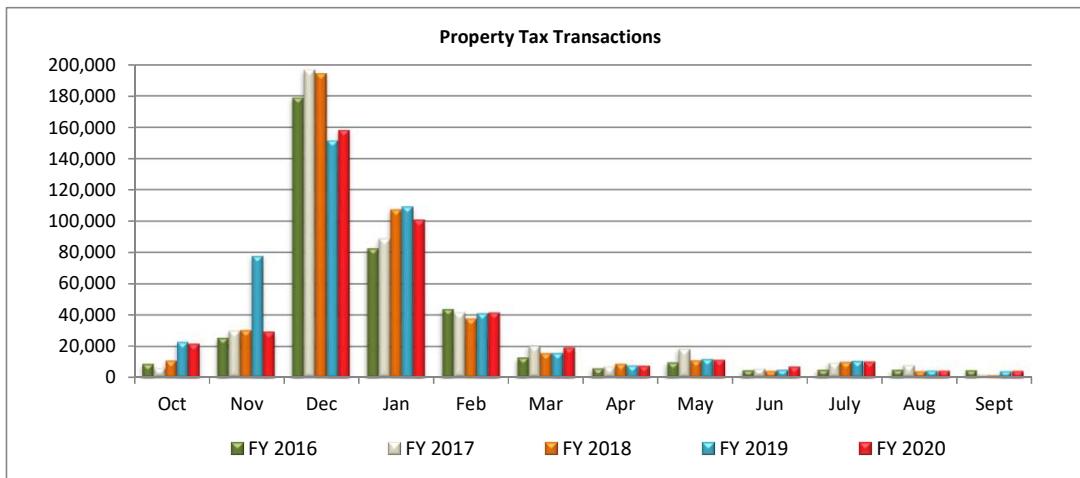
	Q1	Q2	Q3	Q4	Total	% Increase
FY 2016	190,875	207,433	213,947	218,478	830,733	
FY 2017	180,947	202,747	210,095	208,444	802,233	-3%
FY 2018	183,318	204,176	221,927	221,511	830,932	4%
FY 2019	196,735	208,613	226,486	229,845	861,679	4%
FY 2020	200,113	201,945	202,053	230,444	834,555	-3%

PROPERTY TAX

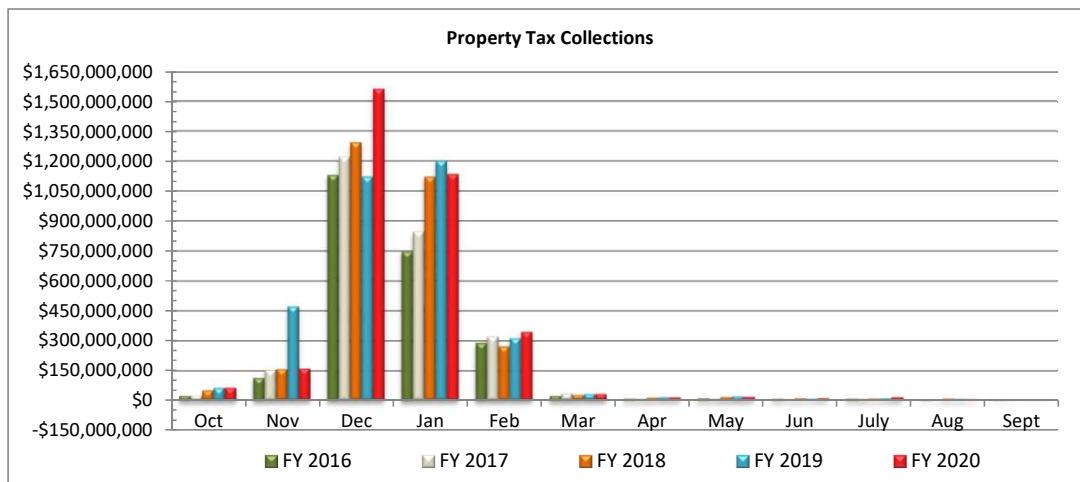
The Property Tax Department is required by State and Local Property Tax Laws to collect taxes, comply with Truth in Taxation legislation while setting the tax rates, process adjustments, address changes and reevaluations as directed by the Central Appraisal District. All employees must keep up with legislative changes in order to efficiently serve the taxpayers and entities of Collin County.

FY 2020 Goals & Objectives

- To provide accurate and prompt tax information for owners of property in Collin County and ensure accurate mailing of bills, receipts, and posting of payments within 5 days of receipt by mail, 1 day of on-line receipt, and 5 minutes per walk-in transaction, 80% of the time.
- To collect all taxes due and ensure taxpayers pay their share of the tax burden by maintaining an 80% collection rate of current year taxes collected by January 1st; with a target minimum of 98% overall collection rate.



	Q1	Q2	Q3	Q4	Total	% Increase
FY 2016	213,878	140,167	20,817	15,172	390,034	
FY 2017	232,252	150,792	30,115	18,379	431,538	11%
FY 2018	236,738	161,684	24,975	16,441	439,838	2%
FY 2019	252,932	166,791	25,209	19,776	464,708	6%
FY 2020	209,772	162,436	26,854	19,689	418,751	-10%



	Q1	Q2	Q3	Q4	Total	% Increase
FY 2016	\$ 1,269,436,438	\$ 1,063,848,292	\$ 32,756,822	\$ 16,474,163	\$ 2,382,515,715	
FY 2017	\$ 1,400,636,554	\$ 1,202,313,578	\$ 29,561,552	\$ 16,332,842	\$ 2,648,844,527	11%
FY 2018	\$ 1,500,992,913	\$ 1,416,961,847	\$ 36,898,478	\$ 14,830,916	\$ 2,969,684,154	12%
FY 2019	\$ 1,651,993,593	\$ 1,542,987,511	\$ 41,386,697	\$ 16,242,226	\$ 3,252,610,027	10%
FY 2020	\$ 1,783,605,362	\$ 1,508,158,149	\$ 39,338,654	\$ 16,449,612	\$ 3,347,551,777	3%