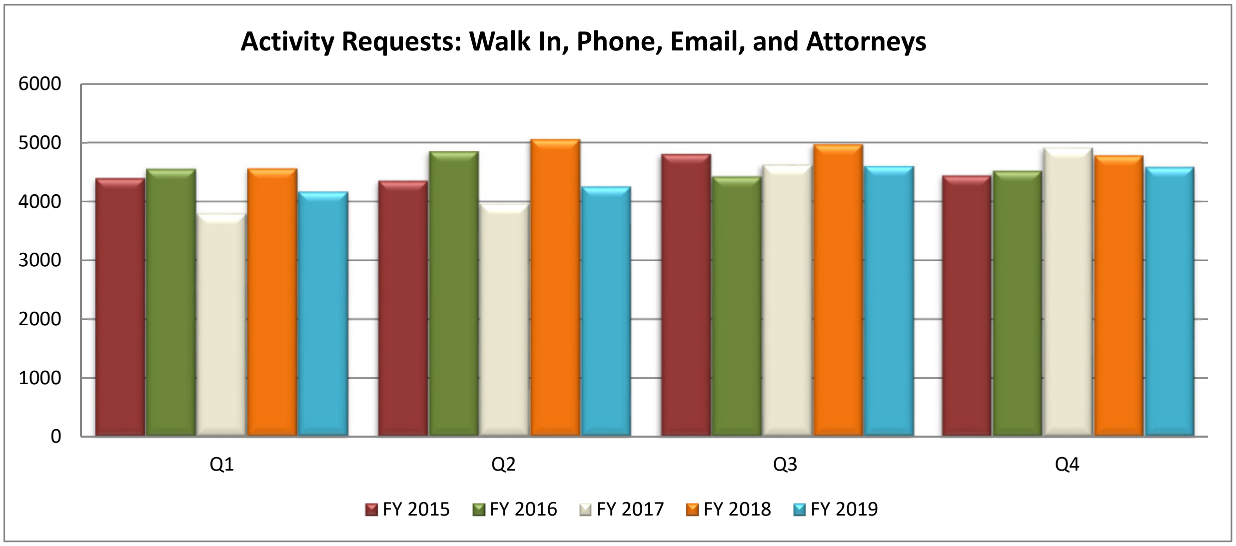
FY 2019 Law Library Statistics

Reference Services

The Law Library provides reference services to judges, litigants and the residents of Collin County. Activity is tracked and recorded by the Law Library.

Goals & Objectives

1. Provide prompt research services to library patrons.
2. Provide online and print legal support for judges, litigants and the residents of Collin County to enhance access to current legal information.



	Forms	Copier/Fax/ Phone	Research	Notary	General Questions	Computer	Total
Walk-in Encounters	1390	341	269	405	398	349	**3,152**
Phone Requests	93	0	10	0	249	0	**352**
Email Requests	5	0	2	0	10	0	**17**
Attorney/ Clerk/Court Requests	11	205	372	28	12	438	**1,066**
4th Quarter Total	**1,499**	**546**	**653**	**433**	**669**	**787**	**4,587**

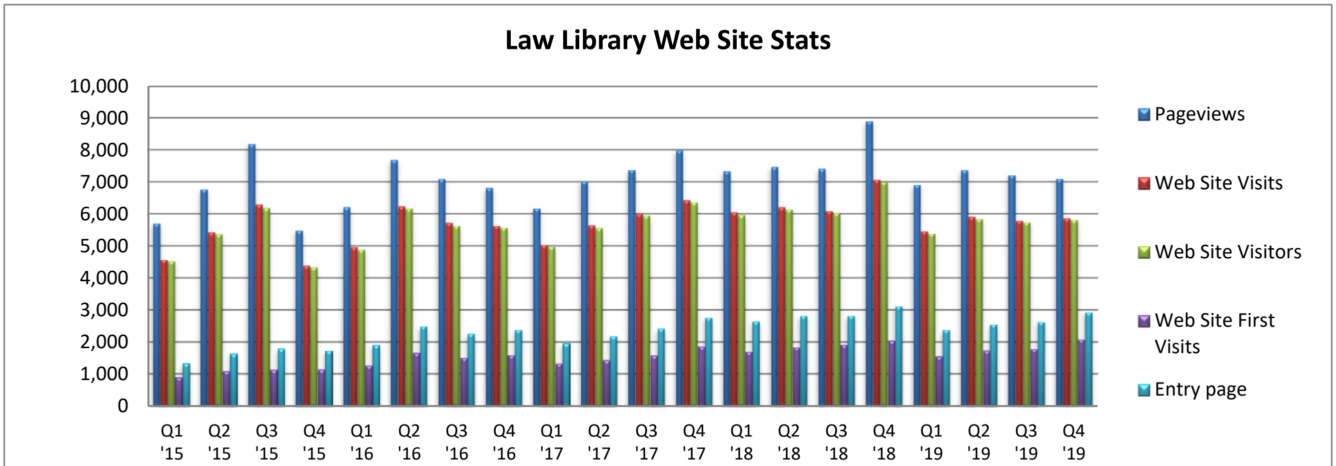
FY 2019 Law Library Statistics

Website Activity

Website activity as reported by the Law Library from the Information Technology Department.

Goals & Objectives

1. Web page is to be updated with the latest information.
2. Question and Answer section should be updated by the 15th of the month at least 90% of the time.



Quarter & Fiscal Year	Pageviews	Web Site Visits	Web Site Visitors	Web Site First Visits	Entry page
Q1 '15	5,704	4,567	4,524	898	1,336
Q2 '15	6,768	5,429	5,363	1,098	1,633
Q3 '15	8,190	6,293	6,189	1,139	1,799
Q4 '15	5,475	4,381	4,326	1,148	1,730
Q1 '16	6,213	4,965	4,885	1,277	1,907
Q2 '16	7,686	6,239	6,180	1,661	2,495
Q3 '16	7,099	5,724	5,633	1,515	2,256
Q4 '16	6,816	5,627	5,576	1,588	2,374
Q1 '17	6,174	5,034	4,978	1,328	1,960
Q2 '17	7,025	5,645	5,560	1,440	2,178
Q3 '17	7,376	6,006	5,948	1,587	2,420
Q4 '17	7,993	6,430	6,361	1,873	2,761
Q1 '18	7,338	6,047	5,961	1,704	2,641
Q2 '18	7,475	6,208	6,142	1,846	2,816
Q3 '18	7,413	6,093	6,031	1,923	2,817
Q4 '18	8,898	7,072	6,997	2,050	3,121
Q1 '19	6,907	5,455	5,389	1,553	2,374
Q2 '19	7,371	5,908	5,844	1,740	2,550
Q3 '19	7,212	5,789	5,744	1,791	2,628
Q4 '19	7,102	5,861	5,812	2,083	2,920

Definitions:

Pageviews – the number of "hits" or times a particular webpage has been viewed overall during the requested time period.
Visits – number of unique visitor sessions (until they exit the website or are inactive for 30 minutes) occurred during the requested time period.
Visitors – number of unique visitors occurred during the requested time period.
First Visitors – the number of visitors that have not been to this webpage for the first time.

Entry Page – the number of times that this webpage was the first page that they viewed on our website during a visitor session.