

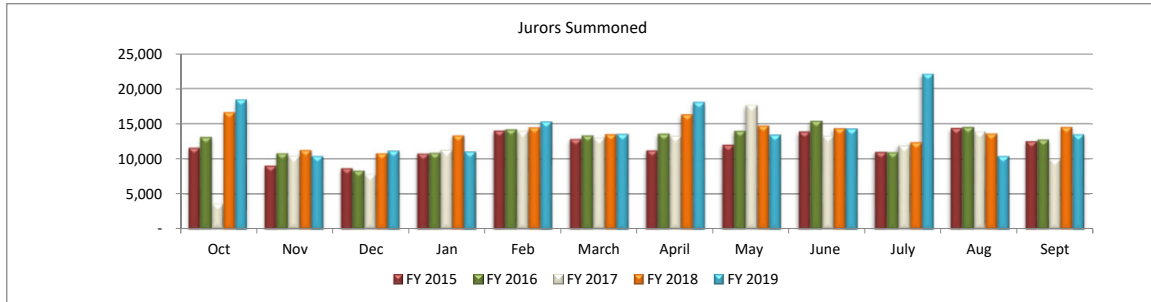
JURY MANAGEMENT

The District Clerk, as Jury Administrator, will promote the most efficient and expeditious use of citizens' time when they are summoned to serve as a prospective juror. In fiscal year 2015, the District Clerk's office finished implementation of a new jury system that can better meet the needs of the citizens as prospective jurors. The new system allows for prospective jurors to complete their questionnaire on-line and receive notification by text or email if their service is no longer needed. Persons who report for jury service and discharge their daily duty may be reimbursed \$6.00 for the first day of service, and reimbursed \$40.00 per day thereafter or they may donate all or a portion of their pay to the Victims Crime Fund, Child Protective Services, or a non-profit agency approved by the Commissioners Court. The County receives partial reimbursement from the State for the payment to jurors.

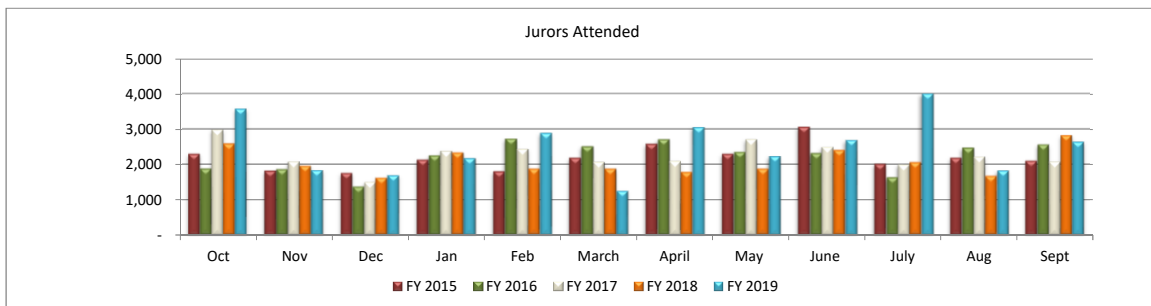
Description of measures as reported from District Clerk's Office.

FY 2019 Goals & Objectives

- To manage the jury process for all Collin County Courts (District, County, and JP) using the most efficient and cost-effective methods.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	11,560	9,043	8,665	10,737	13,978	12,791	11,202	11,959	13,852	10,946	14,351	12,459	141,543
FY 2016	13,080	10,785	8,308	10,821	14,182	13,323	13,556	13,928	15,390	10,922	14,479	12,697	151,471
FY 2017	3,622	10,419	7,795	11,256	13,881	13,001	13,210	17,601	13,244	11,885	13,835	9,977	139,726
FY 2018	16,606	11,226	10,786	13,303	14,440	13,467	16,282	14,679	14,333	12,339	13,563	14,496	165,520
FY 2019	18,435	10,397	11,214	11,057	15,331	13,522	18,082	13,434	14,336	22,086	10,427	13,476	171,797



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	2,294	1,825	1,756	2,133	1,808	2,187	2,575	2,298	3,062	2,018	2,185	2,109	26,250
FY 2016	1,874	1,861	1,364	2,254	2,726	2,504	2,708	2,348	2,314	1,633	2,469	2,564	26,619
FY 2017	2,983	2,080	1,501	2,374	2,428	2,066	2,093	2,705	2,488	1,999	2,214	2,081	27,012
FY 2018	2,579	1,953	1,609	2,324	1,865	1,872	1,776	1,867	2,398	2,048	1,670	2,818	24,779
FY 2019	3,569	1,839	1,692	2,175	2,890	1,256	3,048	2,231	2,688	3,999	1,828	2,638	29,853

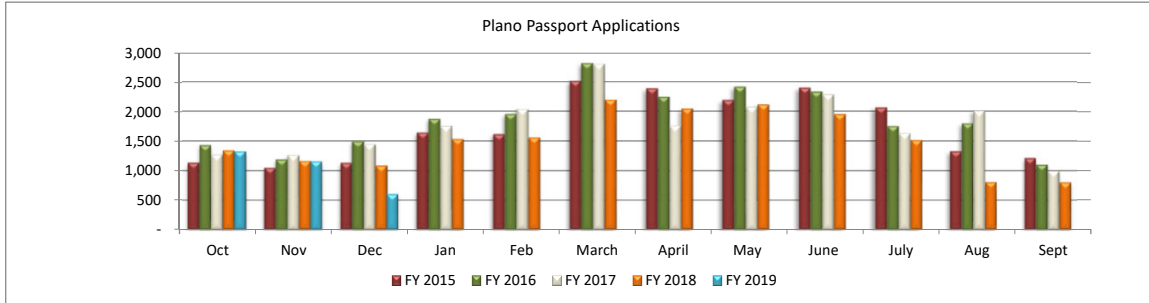
PASSPORTS

The District Clerk's office accepts passport applications according to the requirements set forth in the United States Code, Title 22, Chapter 4. In addition to processing an application for a U.S. passport, the District Clerk may also take passport photographs. Passport acceptance is not mandated, however, the District Clerk is the only acceptance agency in the county allowed by statute outside of the U.S. Post Offices, which are currently providing limited services in Collin County. In order to be designated as a passport acceptance agent, employees are required to pass an exam administered by the U.S. State Department and complete a six hour course annually. Passports are accepted in offices located in Plano and McKinney. Revenues received from processing passports and photographs are deposited into the county's general fund.

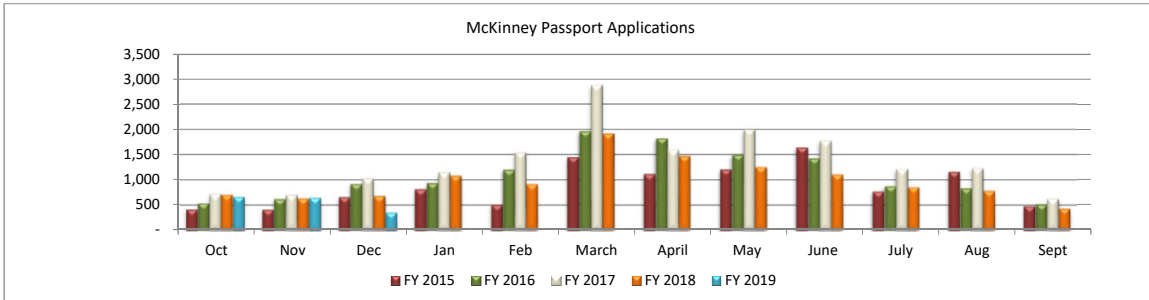
Description of measures as reported from District Clerk's Office.

FY 2019 Goals & Objectives

- Serve the citizens by efficiently processing passport applications according to federal regulations.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	1,130	1,040	1,124	1,635	1,609	2,508	2,385	2,189	2,393	2,061	1,320	1,203	20,597
FY 2016	1,427	1,186	1,496	1,869	1,952	2,806	2,242	2,408	2,327	1,749	1,794	1,101	22,357
FY 2017	1,267	1,261	1,446	1,751	2,033	2,794	1,755	2,073	2,277	1,630	2,006	993	21,286
FY 2018	1,334	1,154	1,079	1,527	1,556	2,193	2,037	2,113	1,946	1,511	804	797	18,051
FY 2019	1,321	1,150	600	-	-	-	-	-	-	-	-	-	3,071



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	419	414	659	817	509	1,450	1,117	1,208	1,640	767	1,163	482	10,645
FY 2016	535	618	915	935	1,201	1,960	1,818	1,495	1,420	875	835	516	13,123
FY 2017	712	691	1,018	1,139	1,533	2,876	1,591	1,989	1,770	1,205	1,222	614	16,360
FY 2018	701	623	673	1,079	911	1,913	1,467	1,253	1,102	844	778	425	11,769
FY 2019	664	645	354	-	-	-	-	-	-	-	-	-	1,663

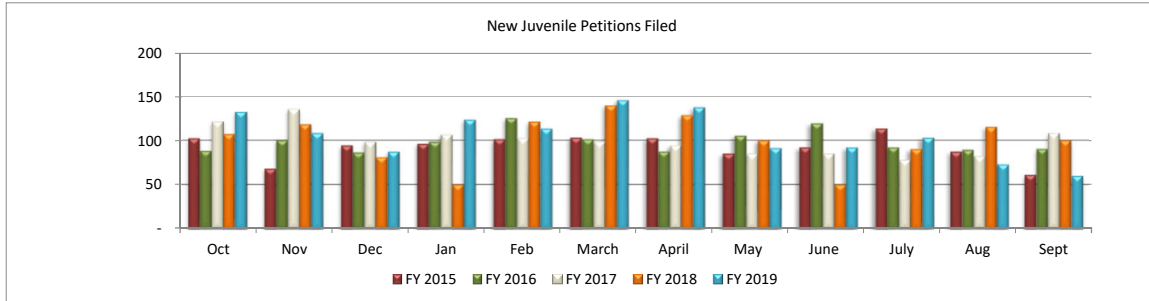
JUVENILE

The District Clerk is statutorily responsible for maintaining the records on all juvenile cases filed in the District Court and shall provide for the confidentiality of such records. The juvenile deputy clerks shall have an understanding of the Juvenile Justice Code, Texas Penal Code, and Texas Family Code, the importance of confidentiality of such, including, but not limited to, the definitions as set forth in the code, the required time limits for such events, and proper issuance of summons, petitions and subpoenas.

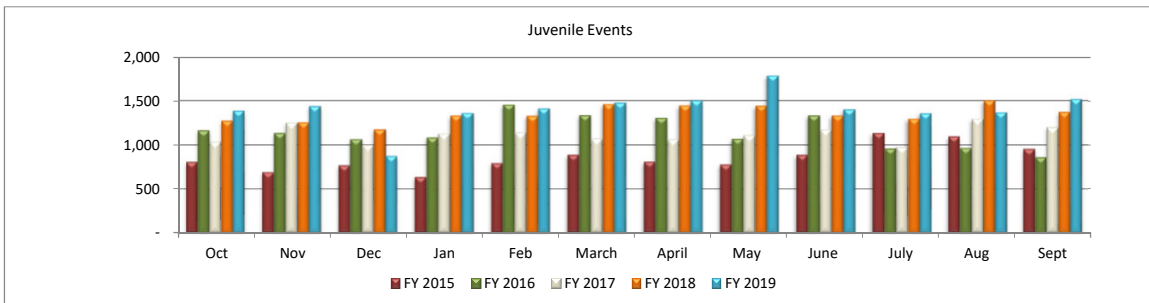
Description of measures as reported from District Clerk's Office.

FY 2019 Goals & Objectives

- Filing of all juvenile cases, pleadings, documents, and accurately entering such filings into the case management system, thereby serving the courts and citizens in an efficient and timely manner.
- Provide the State of Texas, Office of Court Administration, and Texas Department of Public Safety with all required reporting.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	102	68	94	96	101	103	102	85	92	113	87	61	1,104
FY 2016	88	100	86	98	125	101	87	105	119	92	89	90	1,180
FY 2017	121	135	98	106	102	98	94	85	85	78	82	108	1,192
FY 2018	107	118	81	50	121	139	128	100	50	90	115	100	1,199
FY 2019	132	108	87	123	113	145	137	91	92	103	73	60	1,264



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	805	690	765	634	790	887	809	775	885	1,136	1,093	951	10,220
FY 2016	1,163	1,134	1,064	1,085	1,458	1,337	1,306	1,068	1,332	958	966	860	13,731
FY 2017	1,033	1,248	996	1,123	1,138	1,070	1,060	1,107	1,172	971	1,293	1,197	13,408
FY 2018	1,275	1,255	1,175	1,332	1,327	1,461	1,444	1,440	1,331	1,294	1,503	1,373	16,210
FY 2019	1,388	1,439	876	1,362	1,412	1,478	1,505	1,784	1,400	1,357	1,367	1,518	16,886

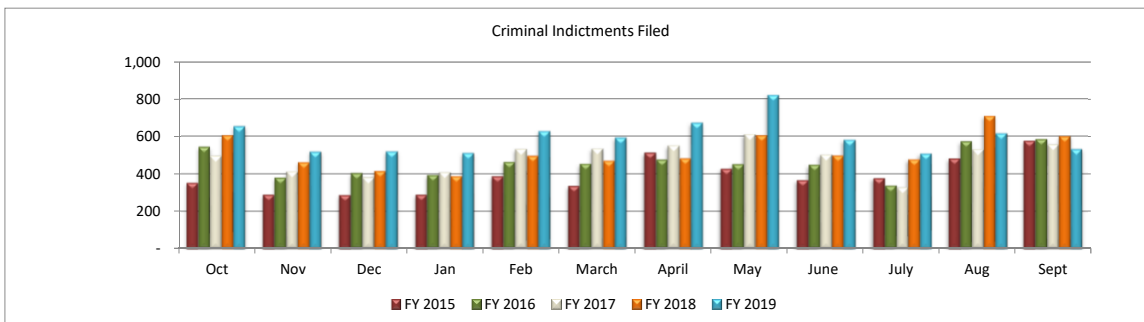
CRIMINAL

The District Clerk is statutorily responsible for all felony indictments and shall maintain an accurate record of all related documents. Indictments are received by the District Clerk from two grand juries, twice each week, during a six month term. The criminal deputy clerks shall have an understanding of the Texas Criminal Procedure Code and Rules and the Texas Penal Code as applied to the filing of an indictment, bond, judgment and any other pertinent information for the proper execution of said documents. Each clerk is responsible for the accuracy and organization of all material relating to processing a felony judgment and fulfilling all state reporting requirements.

Description of measures as reported from District Clerk's Office.

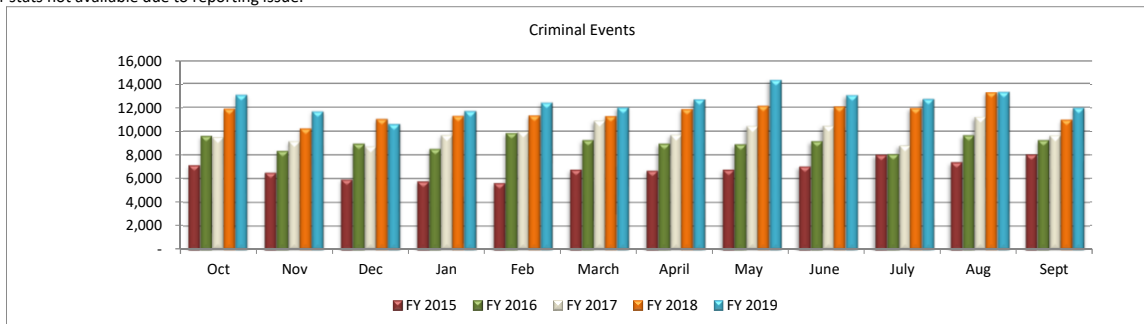
FY 2019 Goals & Objectives

- Filing of all criminal indictments, pleadings, and documents; and accurately entering such filings into the case management system, thereby serving the courts and citizens in an efficient and timely manner.
- Provide the State of Texas, Office of Court Administration and Texas Department of Public Safety with all required reporting.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	352	289	287	290	387	335	512	427	366	376	482	576	4,679
FY 2016	544	379	403	392	463	453	474	451	448	336	573	585	5,501
FY 2017	495	412	381	407	531	533	550	610	501	327	529	555	5,831
FY 2018	606	461	415	387	496	469	482	605	498	476	709	600	6,204
FY 2019	654	519	511	627	594	673	821	581	508	615	532		7,152

*September stats not available due to reporting issue.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	7,115	6,491	5,932	5,775	5,640	6,735	6,666	6,751	7,012	8,013	7,385	8,030	81,545
FY 2016	9,571	8,323	8,928	8,491	9,816	9,239	8,917	8,881	9,153	8,047	9,643	9,218	108,227
FY 2017	9,468	9,114	8,684	9,627	9,927	10,871	9,657	10,409	10,425	8,765	11,189	9,601	117,737
FY 2018	11,884	10,219	11,007	11,262	11,294	11,250	11,855	12,127	12,077	11,920	13,269	10,938	139,102
FY 2019	13,045	11,664	10,601	11,676	12,381	11,977	12,667	14,309	13,008	12,682	13,280	11,961	149,251

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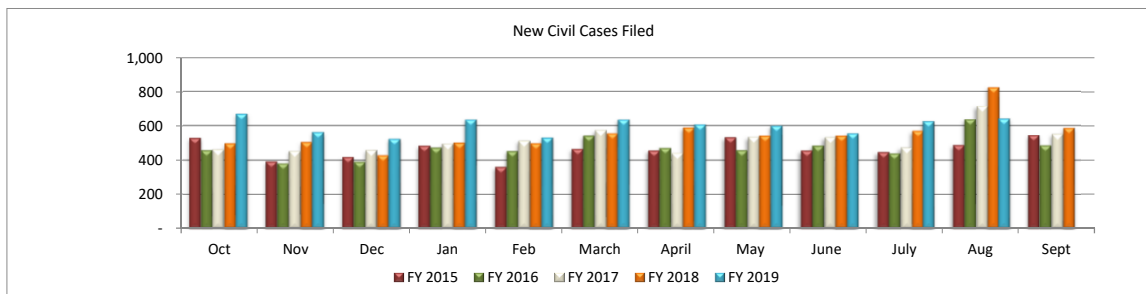
CIVIL

The District Clerk is statutorily responsible, as custodian of the records for the District Courts, and shall accept all civil documents tendered for filing in the office. The civil deputy clerks shall have an understanding of the Texas Rules of Civil Procedure and the Civil Practice and Remedies Code as they relate to all civil filings including proper forms of service, and correct execution of restraining orders, sequestrations, certioraris, etc.

Description of measures as reported from District Clerk's Office.

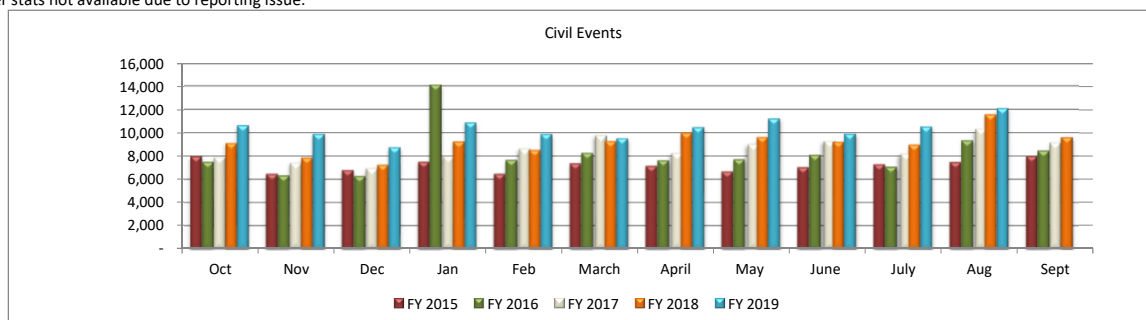
FY 2019 Goals & Objectives

- Timely filing of all lawsuits, pleadings, and related documents, and accurately entering such filings into the case management system, thereby serving the courts and citizens in an efficient and timely manner.
- Provide the State of Texas, Office of Court Administration and Bureau of Vital Statistics with all required reporting.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	528	392	418	484	359	464	455	533	455	447	488	546	5,569
FY 2016	458	380	389	472	451	542	470	457	484	438	638	486	5,665
FY 2017	461	451	458	495	511	574	440	535	532	472	714	551	6,194
FY 2018	496	504	428	501	497	556	589	541	542	570	823	587	6,634
FY 2019	669	563	523	635	530	635	608	601	556	627	642	-	6,589

*September stats not available due to reporting issue.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	7,980	6,431	6,776	7,511	6,455	7,348	7,131	6,663	7,018	7,270	7,476	7,992	86,051
FY 2016	7,483	6,307	6,248	14,123	7,644	8,236	7,598	7,705	8,086	7,062	9,321	8,451	98,264
FY 2017	7,877	7,390	6,928	7,947	8,615	9,733	8,218	9,000	9,281	8,157	10,326	9,123	102,595
FY 2018	9,100	7,872	7,240	9,231	8,530	9,263	9,980	9,635	9,212	8,970	11,564	9,602	110,199
FY 2019	10,639	9,874	8,742	10,876	9,895	9,521	10,472	11,222	9,899	10,516	12,105	-	113,761

*September stats not available due to reporting issue.

District Clerk Stats FY 2019

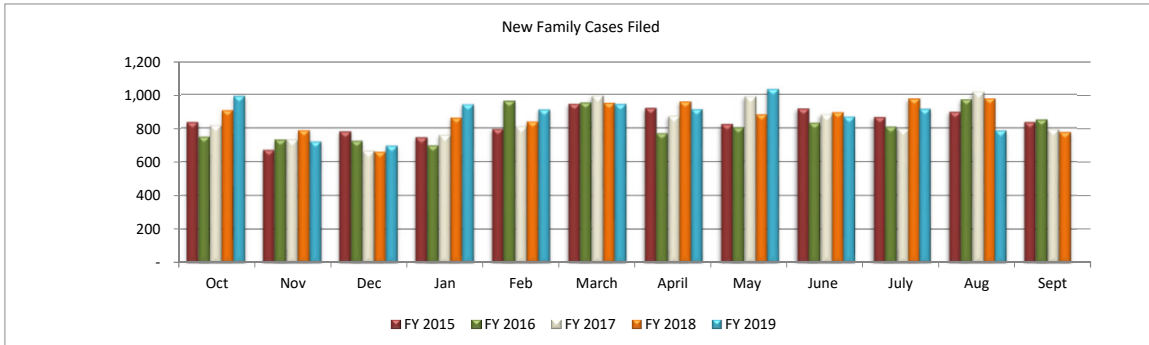
FAMILY

The District Clerk is statutorily responsible, as custodian of the records for the District Courts, and shall accept all family documents tendered for filing in the office. The family deputy clerks shall have an understanding of the Texas Family Code as it applies to the innumerable types of cases that affect the dissolution of marriage, and those affecting the parent/child relationship such as termination, adoption, custody, habeas corpus, etc.

Description of measures as reported from District Clerk's Office -

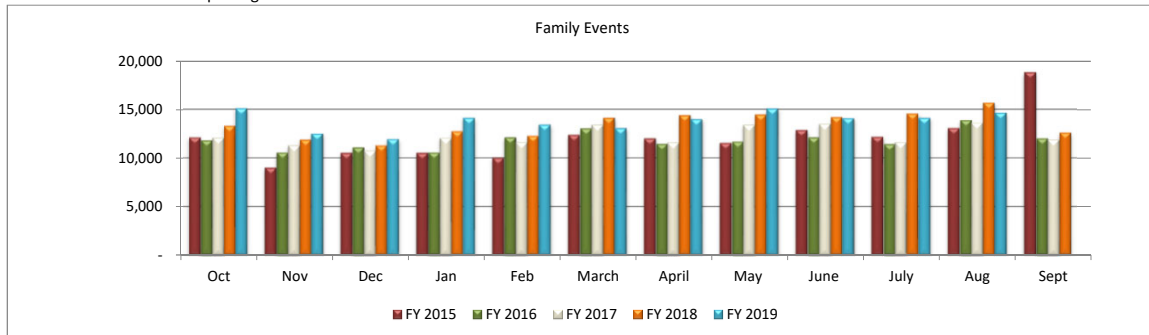
FY 2019 Goals & Objectives

- Provide the State of Texas, Office of Court Administration, and Bureau of Vital Statistics with all required reporting.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	834	670	779	745	794	943	918	823	915	865	895	835	10,016
FY 2016	748	731	723	696	961	951	770	804	831	807	970	850	9,842
FY 2017	817	733	666	760	810	992	871	988	881	794	1,014	793	10,119
FY 2018	905	787	658	862	839	950	957	881	894	974	976	774	10,457
FY 2019	989	719	694	940	910	942	911	1,031	867	913	784	-	9,700

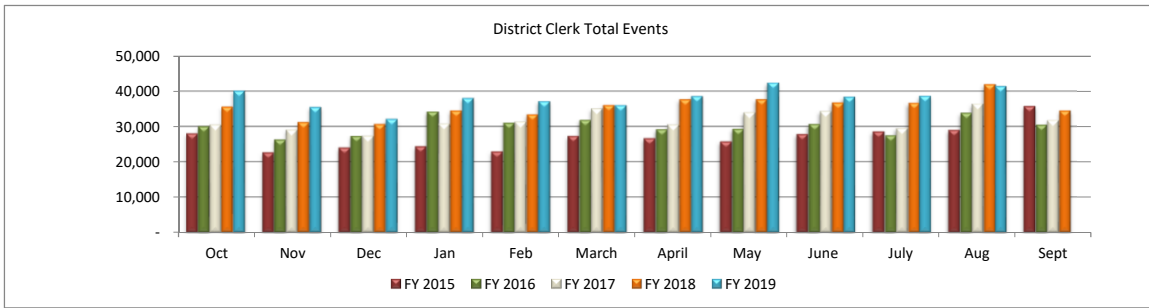
*September stats not available due to reporting issue.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	12,121	9,013	10,530	10,512	10,023	12,371	12,029	11,555	12,886	12,174	13,083	18,790	145,087
FY 2016	11,797	10,511	11,070	10,532	12,076	12,999	11,429	11,663	12,087	11,377	13,876	11,978	141,395
FY 2017	12,062	11,259	10,724	12,018	11,581	13,363	11,543	13,383	13,463	11,576	13,587	11,863	146,422
FY 2018	13,280	11,846	11,254	12,701	12,237	14,089	14,359	14,422	14,147	14,514	15,634	12,589	161,072
FY 2019	15,096	12,475	11,916	14,080	13,393	13,035	13,958	15,040	14,057	14,094	14,624	-	151,768

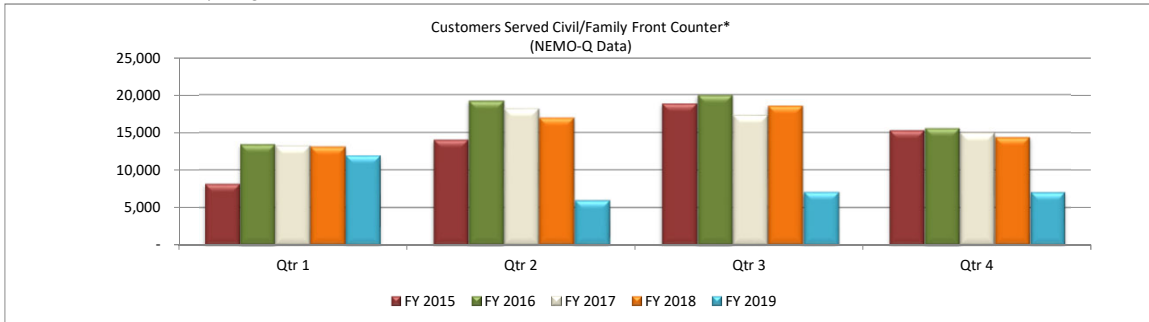
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District Clerk Stats FY 2019



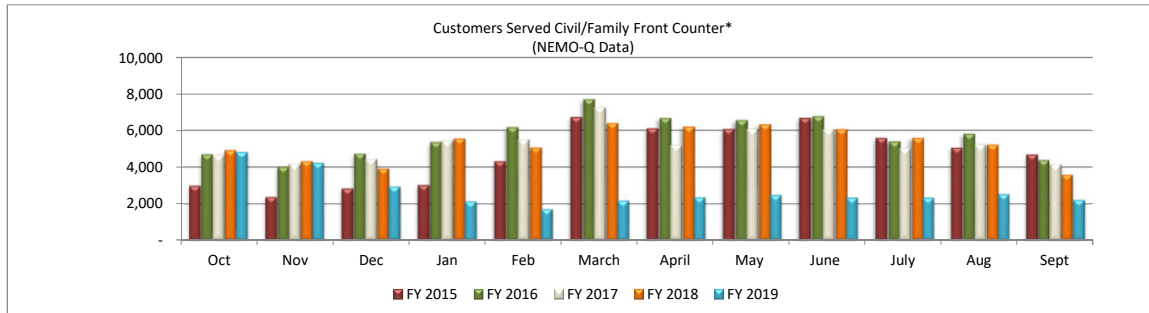
	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	28,021	22,625	24,003	24,432	22,908	27,341	26,635	25,744	27,801	28,593	29,037	35,763	322,903
FY 2016	30,014	26,275	27,310	34,231	30,994	31,811	29,250	29,317	30,658	27,444	33,806	30,507	361,617
FY 2017	30,440	29,011	27,332	30,715	31,261	35,037	30,478	33,899	34,341	29,469	36,395	31,784	380,162
FY 2018	35,539	31,192	30,676	34,526	33,388	36,063	37,638	37,624	36,767	36,698	41,970	34,502	426,583
FY 2019	40,168	35,452	32,135	37,994	37,081	36,011	38,602	42,355	38,364	38,649	41,376	-	418,187

*September stats not available due to reporting issue.



	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
FY 2015	8,153	14,054	18,827	15,289	56,323
FY 2016	13,386	19,177	19,953	15,545	68,061
FY 2017	13,227	18,162	17,304	14,936	63,629
FY 2018	13,116	16,975	18,536	14,361	62,988
FY 2019	11,949	5,969	7,117	7,058	32,093

* January 1, 2014, mandatory civil e-filing began, reducing attorney traffic at front counter.
Starting Q2 of FY 2015 Plano Passport Office Started using Nemo-Q, increasing reported customers served.



	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Total
FY 2015	2,984	2,357	2,812	3,017	4,319	6,718	6,103	6,066	6,658	5,571	5,040	4,678	56,323
FY 2016	4,686	3,992	4,708	5,342	6,158	7,677	6,668	6,541	6,744	5,381	5,799	4,365	68,061
FY 2017	4,636	4,154	4,437	5,431	5,489	7,242	5,185	6,068	6,051	5,018	5,206	4,137	63,054
FY 2018	4,904	4,311	3,901	5,547	5,039	6,389	6,183	6,310	6,043	5,575	5,206	3,580	62,988
FY 2019	4,805	4,215	2,929	2,115	1,693	2,161	2,336	2,461	2,320	2,329	2,518	2,211	32,093

* January 1, 2014, mandatory civil e-filing began, reducing attorney traffic at front counter.
Starting Q2 of FY 2015 Plano Passport Office Started using Nemo-Q, increasing reported customers served.

*FY 2016 for period 10-1-15 to 03-31-16.