# Sheriff's Office Division Stats

COMMUNITY SERVICE

The County Corrections Center is a department under the supervision of the Collin County Sheriff's Office. County Corrections provides community service for inmates sentenced to the Sheriff's Convicted Offenders Re-Entry program and the inmate work farm. During the community service the inmate program provides labor to a wide variety of non-profit and governmental entities such as, but not limited to, Cities and Historical Societies within Collin County.

    1. To provide services to all approved ***non-profit*** and ***governmental agencies*** within Collin County within 90 days of approval by the Sheriff 90% of the time.

    2. To maintain, clean and sanitize the animal shelter 5 days a week and complete all assignments 95% of the time. *Scheduled Monday through Friday Only*

    3. To have 90% of inmates sentenced to the SCORE program complete the Sheriff's Office portion of the program.

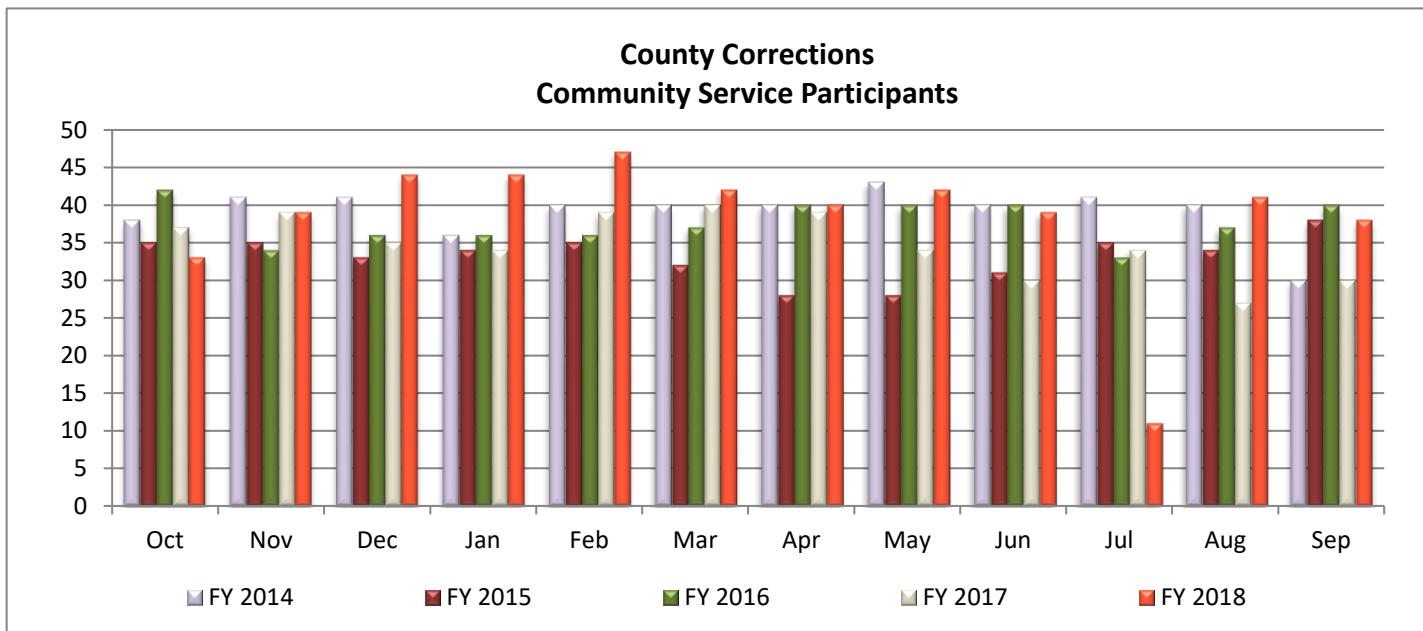| FY 2018	Q1	Q2	Q3	Q4	Total
# of *Non-Profits Agencies* that Received Serves	31	12	63	61	167
# of *Non-Profits Agencies* that Received Serves w/in 90 days of Sheriff's Approval	31	12	63	61	167
% of *Non-Profits Agencies* that Received Services w/in 90 days of Sheriff's Approval	100%	100%	100%	100%	100%
# of *Governmental Agencies* that Received Serves	153	167	144	137	601
# of *Governmental Agencies* that Received Serves w/in 90 days of Sheriff's Approval	153	167	144	137	601
% of *Governmental Agencies* that Received Services w/in 90 days of Sheriff's Approval	100%	100%	100%	100%	100%
# of Animal Shelter Assignments Scheduled	58	62	63	68	251
# of Animal Shelter Assignments Completed	58	62	63	68	251
# of Animal Shelter Assignments Completed w/in 5 days	58	62	63	68	251
% of Animal Shelter Assignments Completed w/in 5 days	100%	100%	100%	100%	100%
# of Program Participants	116	133	121	123	493
# of Program Participants that Completed SO Portion of Program	116	133	121	122	492
% of Program Participants that Completed SO Portion of Program	100%	100%	100%	99%	100%

Sheriff's Office Division Stats

County Corrections
Services
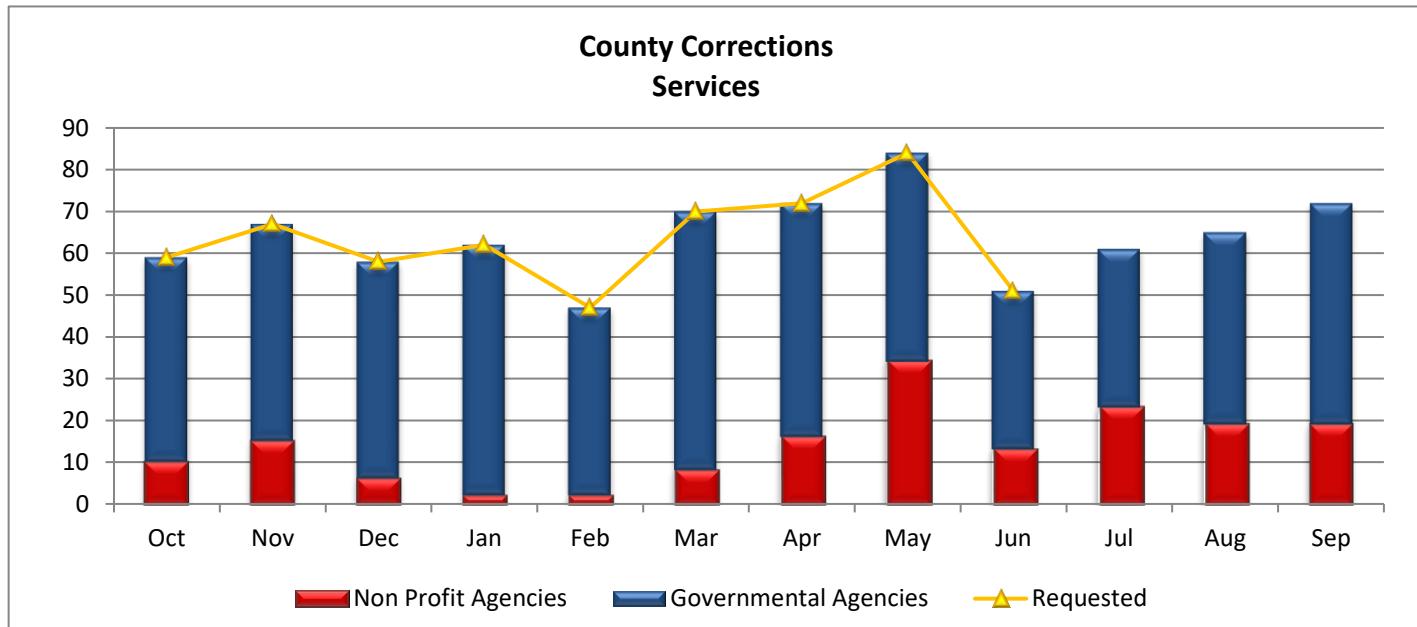
Services Received	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Requested	724	677	1,012	492	768
Non Profit Agencies	106	89	91	93	167
Governmental Agencies	164	143	106	105	601
Total Services Received	**270**	**232**	**197**	**198**	**768**

County Corrections
Animal Shelter Services
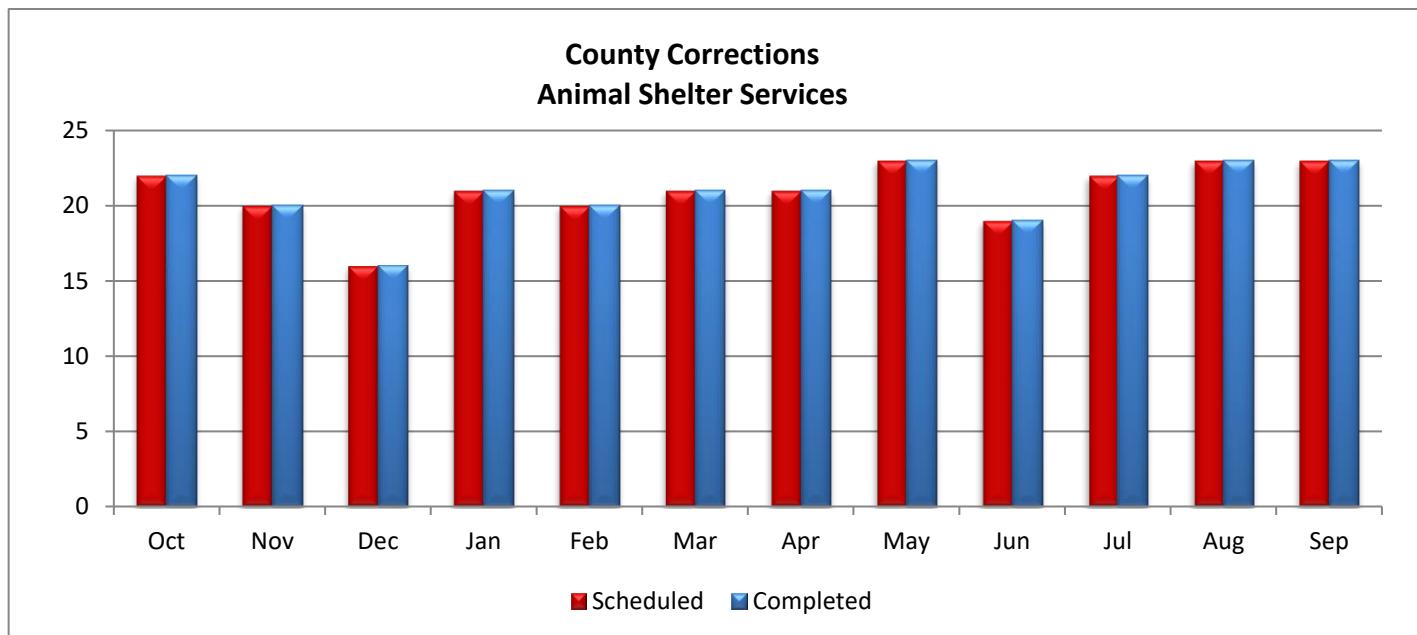
Services	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Scheduled	250	251	255	243	251
Completed	250	251	255	243	251

County Corrections
Community Service Participants

|	Q1	Q2	Q3	Q4	Total
FY 2014	120	116	123	111	470
FY 2015	103	101	87	107	398
FY 2016	112	109	120	110	451
FY 2017	111	113	103	91	418
FY 2018	116	133	121	90	460

Inmate Transfer

The Holding Facility is a department under the supervision of the Collin County Sheriff's Office. Holding provides a safe and secure environment for transfer officers, hospital medical staff, courthouse staff, the general public, and inmates while incarcerated individuals are being transferred to various facilities. Holding also provides Court Bailiff Relief.

1. To have no escapes, no vehicle accidents, and no assaults on officers or public by incarcerated inmates in our custody 98% of the time.

2. To have no escapes, no vehicle accidents, and no assaults on officers or public by incarcerated *High Risk* inmates in our custody 98% of the time.

FY 2018	Q1	Q2	Q3	Q4	Total
# of Inmate Transfers	752	1,260	827	826	3,665
# of Inmate Transfer Incidents	0	0	0	0	0
# of Inmate Transfer w/out Incidents	752	1,260	827	826	3,665
% of Inmate Transfer w/out Incidents	100%	100%	100%	100%	100%
# of *High Risk* Transfers	168	154	213	196	731
# of *High Risk* Transfer Incidents	0	0	70	0	70
# of *High Risk* Transfer w/out Incidents	168	154	143	196	661
% # of *High Risk* Transfer w/out Incidents	100%	100%	67%	100%	90%

Sheriff's Office Division Stats
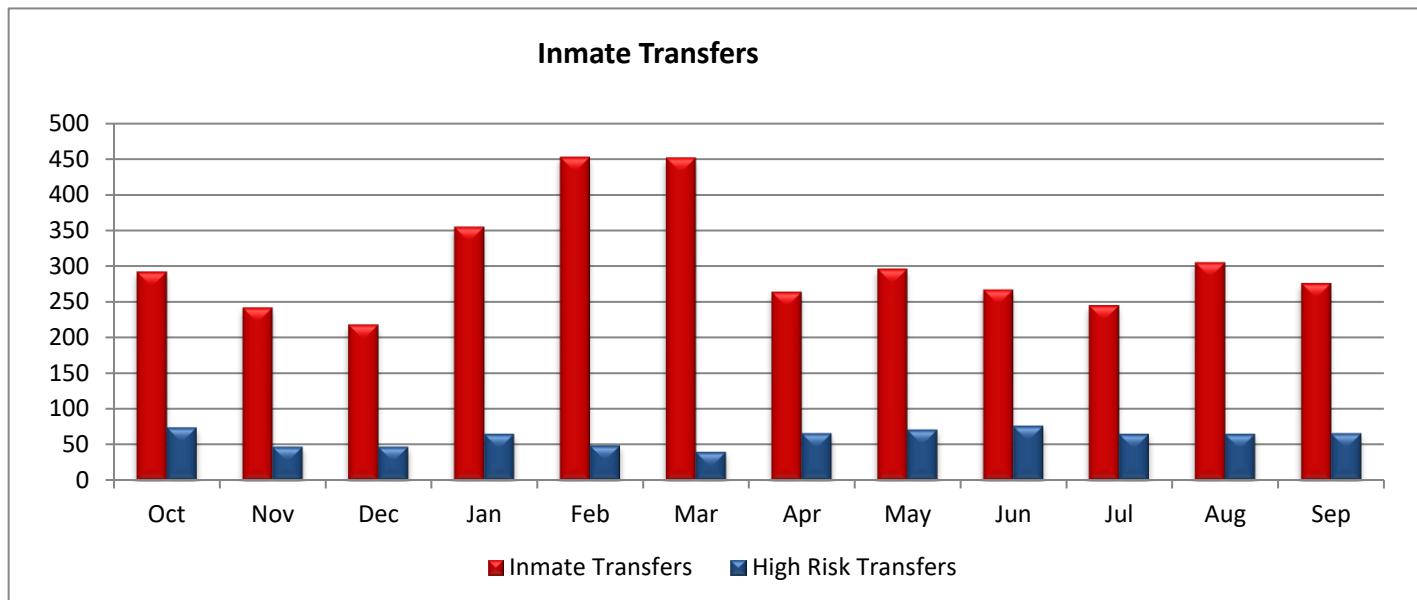
Inmate Transfers

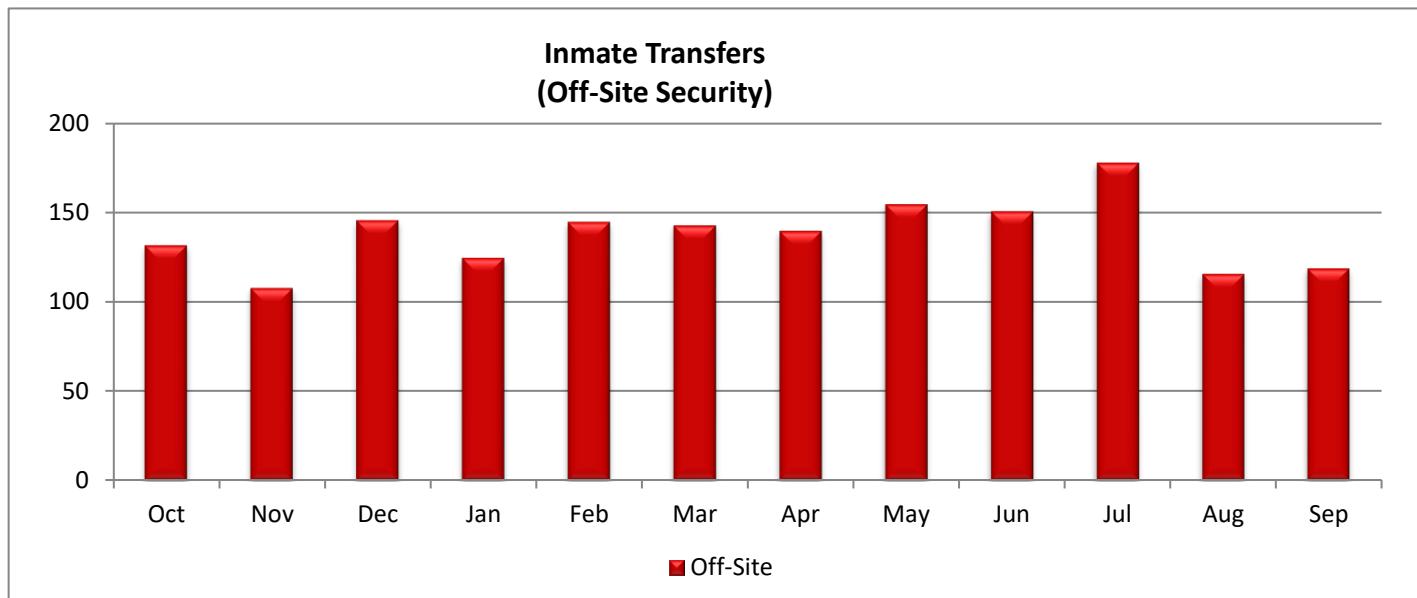|	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Transfers	744	725	735	5,490	3,665
High Risk Transfers	468	428	604	1,020	731
Services	**1,212**	**1,153**	**1,339**	**6,510**	**4,396**

Inmate Transfer

Off-Site Security

The Transfer area is responsible for making transports to many different locations throughout Collin, Grayson, and Dallas Counties. During these transports security must be provided to ensure that escapes, and injuries do not occur. Inmates are routinely admitted to hospitals within Collin and Dallas Counties and can become long admissions.

1. To utilize available and properly trained personnel to fill all Bailiff requests 95% of the time.

2. To have no escapes, no vehicle accidents, and no assaults on officers or public by incarcerated inmates in our custody 98% of the time.

3. To have no escapes, no vehicle accidents, and no assaults on officers or public by *High Risk* incarcerated inmates in our custody 100% of the time.

FY 2018	Q1	Q2	Q3	Q4	Total
# of Bailiff Requests	159	156	149	223	687
# of Bailiff Requests Filled	159	156	149	223	687
% of Bailiff Requests Filled	100%	100%	100%	100%	100%
# of Off-Site *High Risk* Inmate Transfers	386	413	446	413	1,658
# of Off-Site *High Risk* Inmate Transfer Incidents	0	0	0	0	0
% of Inmate Off-Site *High Risk* Transfer w/out Incidents	100%	100%	100%	100%	100%

Sheriff's Office Division Stats

Inmate Transfers
(Off-Site Security)

Legend: ■ Off-Site

	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Off-Site	744	725	735	5,490	1,658
Services	**744**	**725**	**735**	**5,490**	**1,658**

Holding & Plea Transfers

Legend: ■ # of Holding Transfers   ■ # of Video Plea Transfers
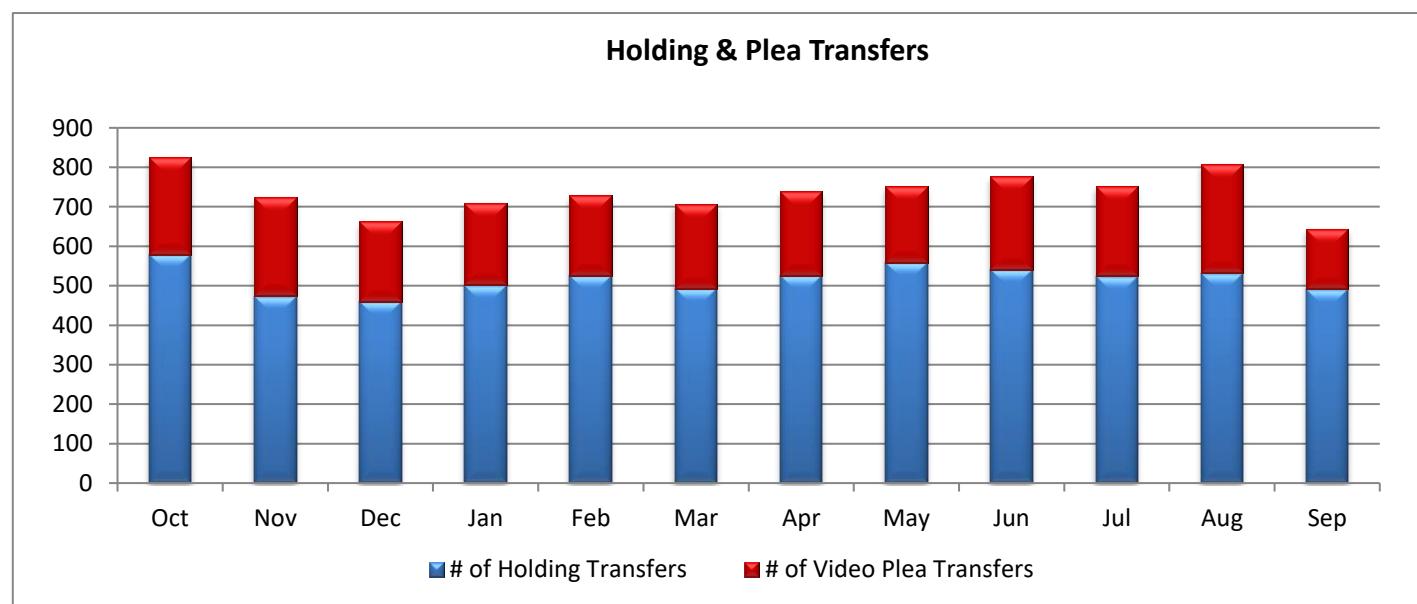
Transfer	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
# of Holding Transfers	4,550	4,636	4,537	7,568	6,207
# of Video Plea Transfers	2,684	2,294	2,402	2,677	2,618
Total Transfers	**7,234**	**6,930**	**6,939**	**10,245**	**8,825**

Sheriff's Office Division Stats

Minimum Security

Minimum Security is a department under the supervision of the Collin County Sheriff's Office. Minimum Security is responsible for the safety of the citizens of Collin County by confining individuals accused or convicted of violating the law classified as non-violent and low risk. Minimum Security provides the following; Inmate housing, Infirmary Services, Staff Training and Inmate Programs.
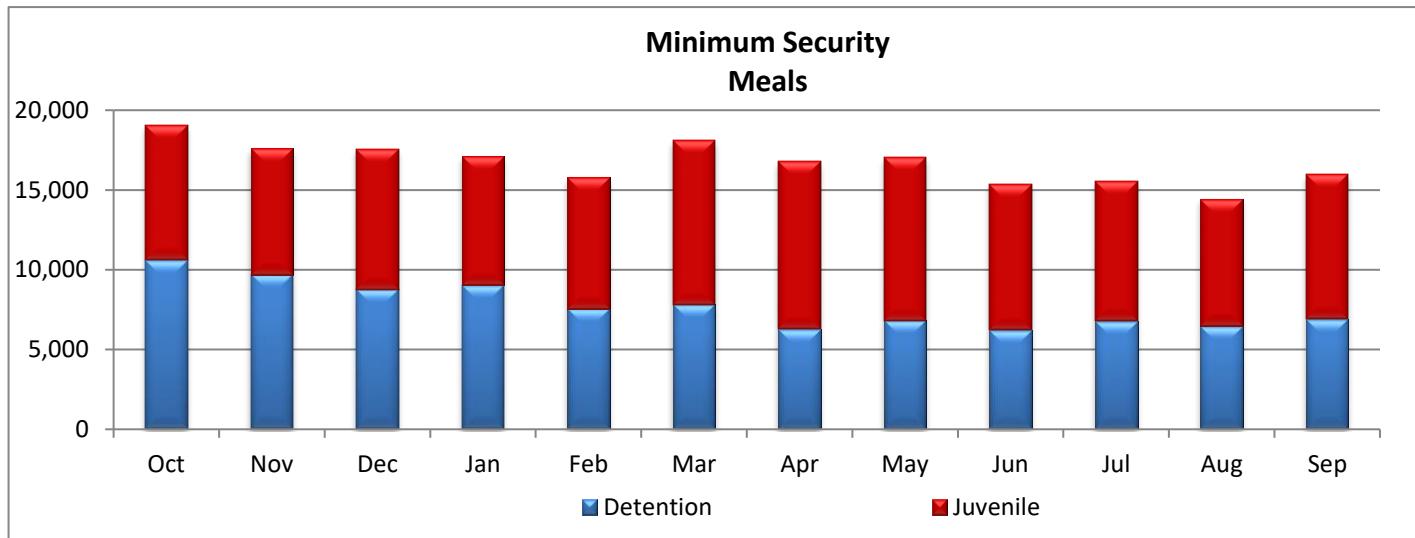
Detention Operations

1. To maintain a 98% staffing rate at all times by providing a safe and secure environment for staff and inmates.

2. To score a 95 on the yearly Kitchen / Laundry inspection 95% of the time.

FY 2018	Q1	Q2	Q3	Q4	Total
# of Positions Approved	31	31	31	31	124
Avg. # of Positions Filled	29	30	31	30	120
Avg. % of Positions Filled	94%	97%	97%	97%	94%
# of Health Inspections Completed	1	1	1	0	3
# of Inspection Score of 95 or Above	1	1	1	0	3
% of Inspection Score of 95 or Above	100%	100%	100%	100%	100%

Minimum Security Staffing
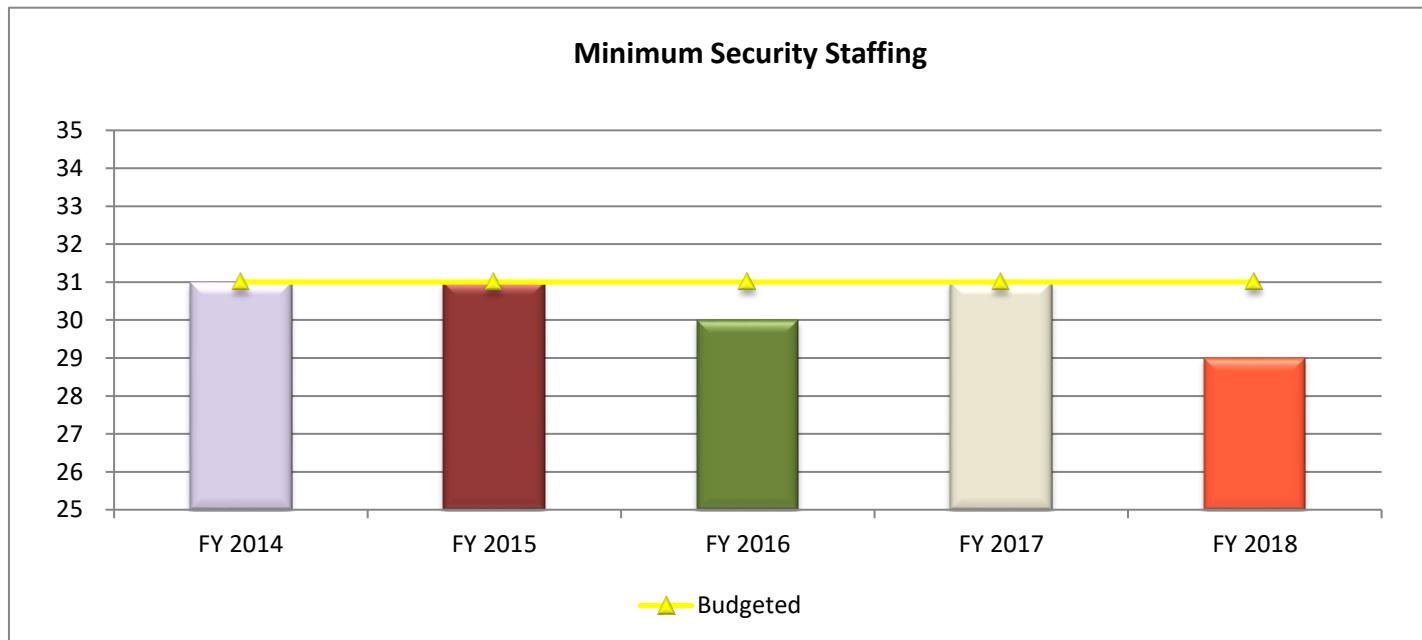
Staffing	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Budgeted	31	31	31	31	31
Avg. Filled	31	31	30	31	29

Sheriff's Office Division Stats

Minimum Security
Meals

Meals	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Detention	110,229	106,924	115,034	117,145	92,998
Juvenile	97,886	100,371	94,953	100,919	107,418
Total	**208,115**	**207,295**	**209,987**	**218,064**	**200,416**

Jail Operations

Detention Operations

Detention Operations includes many aspects of daily jail operations which include, but are not completed limited to, medical, admissions/release, housing, kitchen, service areas, and laundry. In addition, federal inmates are housed in this facility by contract with the United States Marshall's Office.

1. To maintain a 98% Detention Officer staffing rate at all times by providing a safe and secure environment for staff and inmates.

2. To score a 95 or above on the yearly kitchen / laundry inspection 95% of the time.

3. To provide various programs and enroll inmates within 7 days of request 90% of the time.

FY 2018	Q1	Q2	Q3	Q4	Total
# of Detention Officer Positions Approved	208	208	208	208	208
Avg. # of Detention Officer Positions Filled	196	205	202	200	201
Avg. % of Detention Officer Positions Filled	94%	99%	97%	98.08%	94%
# of Health Inspections Completed	1	1	1	0	3
# of Inspection Score of 95 or Above	1	1	1	0	3
% of Inspection Score of 95 or Above	100%	100%	0%	0%	100%
# of Programs Provided	141	141	141	140	563
# of Program Enrollments	6,236	6,217	7,178	6,812	26,443
# of Program Enrollments w/in 7 days of Request	5,887	5,804	6,678	6,328	24,697
% of Program Enrollments w/in 7 days of Request	94%	93%	93%	93%	93%

Sheriff's Office Division Stats

Jail Ops Staffing
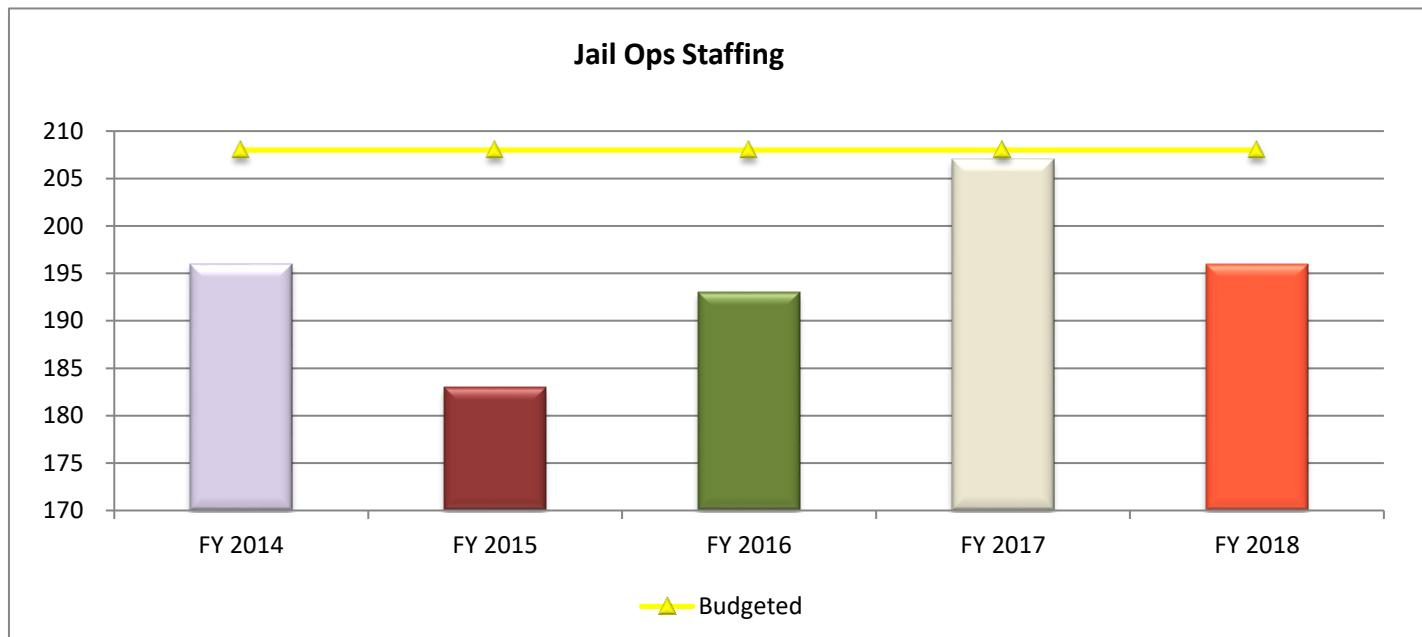
Staffing	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Budgeted	208	208	208	208	208
Avg Filled	196	183	193	207	196

Inmate Programs Enrollments
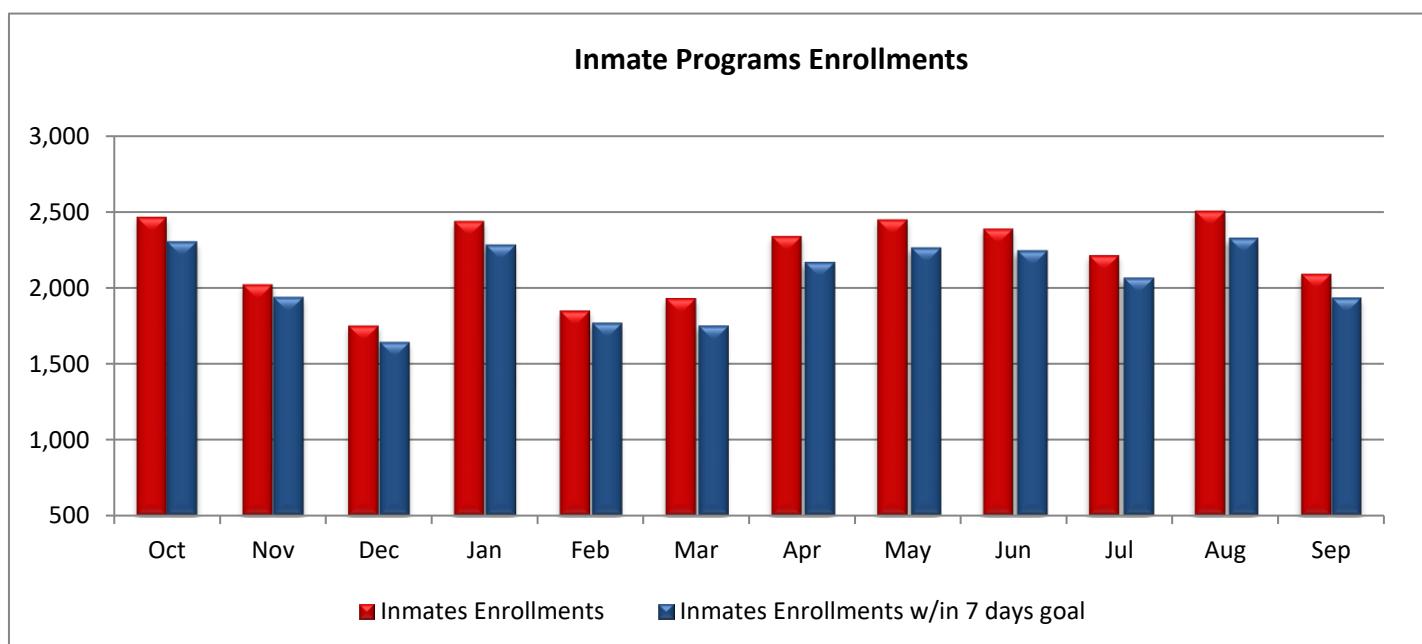
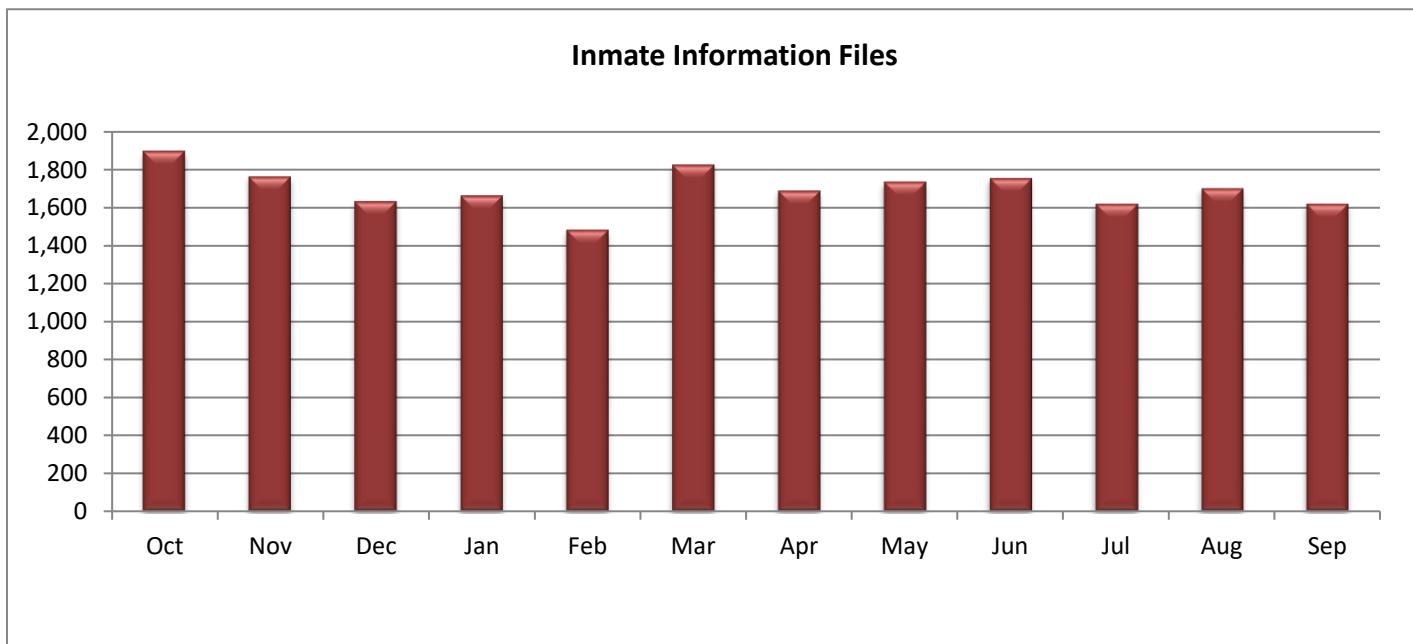| Inmate Programs	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Programs Provided	263	248	203	197	563
Inmates Enrollments	12,775	14,604	22,311	23,716	26,443
Inmates Enrollments w/in 7 days goal	11,328	13,539	21,722	22,549	24,697

Jail Operations

Admission / Release / Classification

The Admissions/Release area is program under the direction of the Detention Bureau. This program is responsible for accepting, processing, housing, and releasing all individuals incarcerated for alleged violations of law.

1. To place the inmate information in the system within 2 hours of receiving 98% of the time

2. To process and release inmates by completing the bonds accurately 98% of the time.

3. To classify the inmates incarcerated in the facility within 48 hours of entry 80% of the time.

FY 2018	Q1	Q2	Q3	Q4	Total
# of Inmate Information Files	5,297	4,973	5,182	4,943	20,395
# of Inmate Information Files Entered into the System w/in 2 hours of Receiving	1,048	2,301	309	589	4,247
% of Inmate Information Files Entered into the System w/in 2 hours of Receiving	20%	46%	6%	12%	21%
# of Bonds Processed	5,012	5,117	5,271	5,040	20,440
# of Bonds Processed w/out Errors	0	3,458	5,271	5,040	13,769
% of Bonds Processed w/out Errors	0%	68%	100%	100%	67%
# of Inmates Classified	2,745	2,598	2,872	3,025	11,240
# of Inmates Classified w/in 48 hours	2,745	2,598	2,872	3,025	11,240
% of Inmates Classified w/in 48 Hours	100%	100%	100%	100%	100%

Inmate Information Files

	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Entered in system	18,815	16,820	16,963	17,150	20,395

Sheriff's Office Division Stats

Bonds Processed
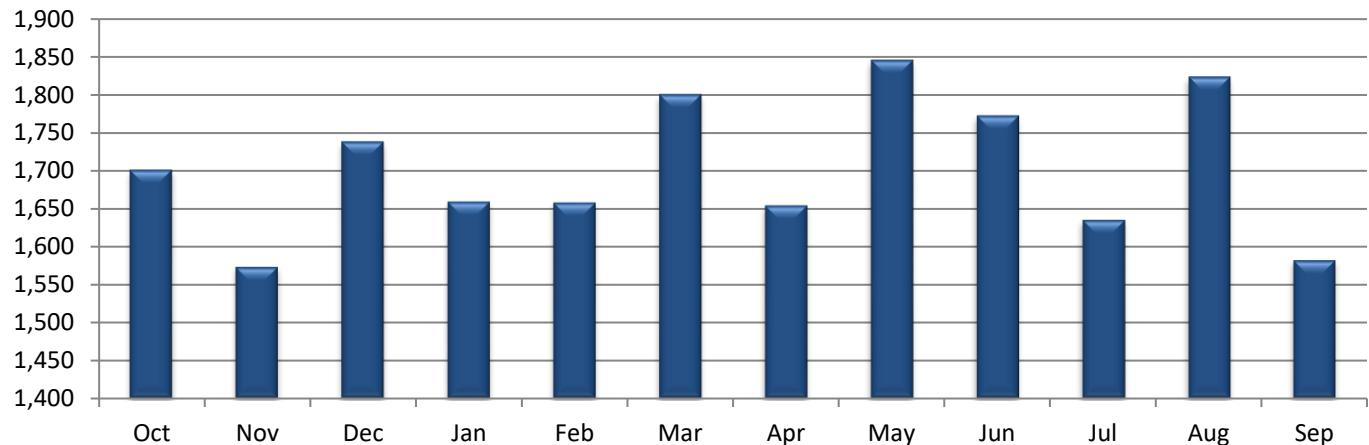
Bonds Processed	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
	19,607	19,015	20,375	19,540	20,440

Inmate Classification
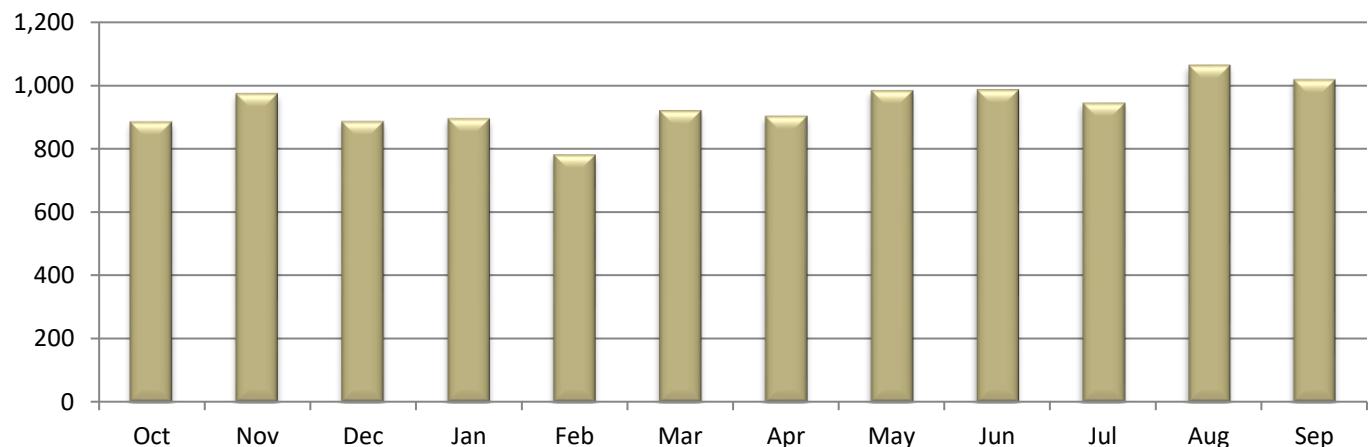
Inmates Classified	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
	11,291	10,520	10,719	11,258	11,240

Sheriff's Office Division Stats

Jail Admin / Classification
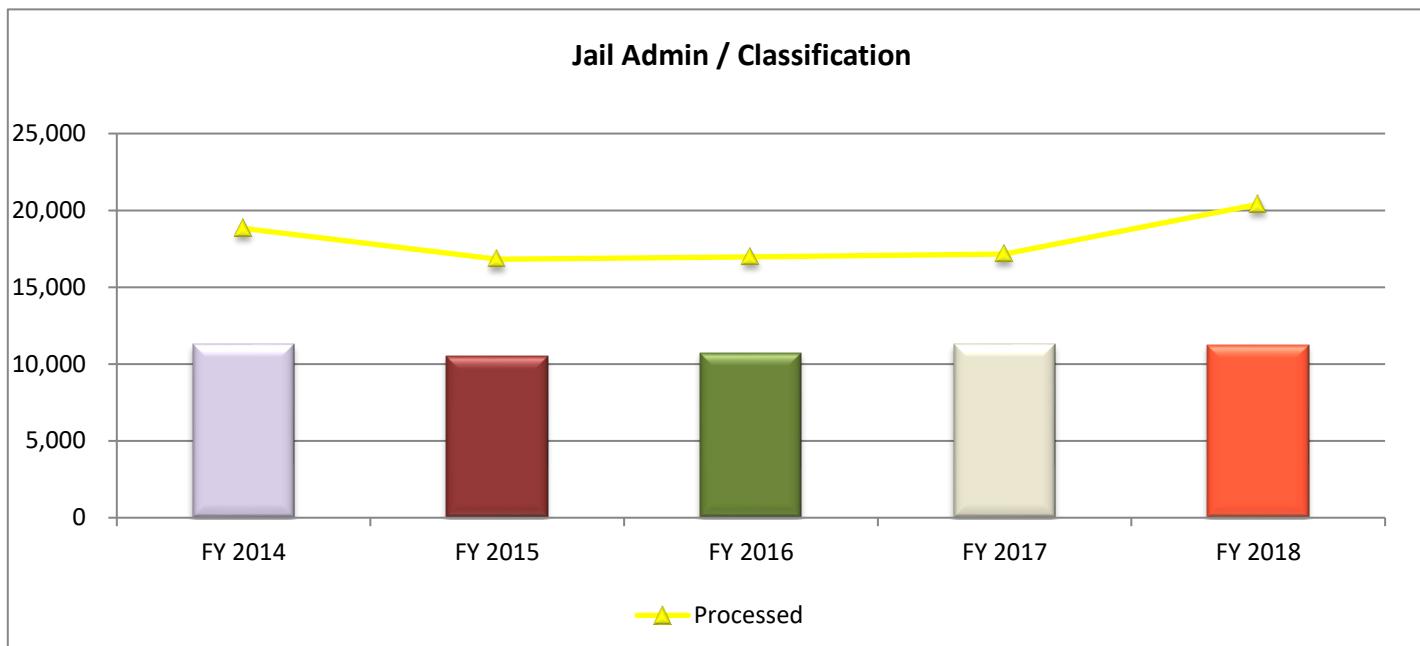
Accused	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Processed	18,815	16,820	16,963	17,150	20,395
Incarcerated	11,291	10,520	10,719	11,258	11,240

Justice Center Meals
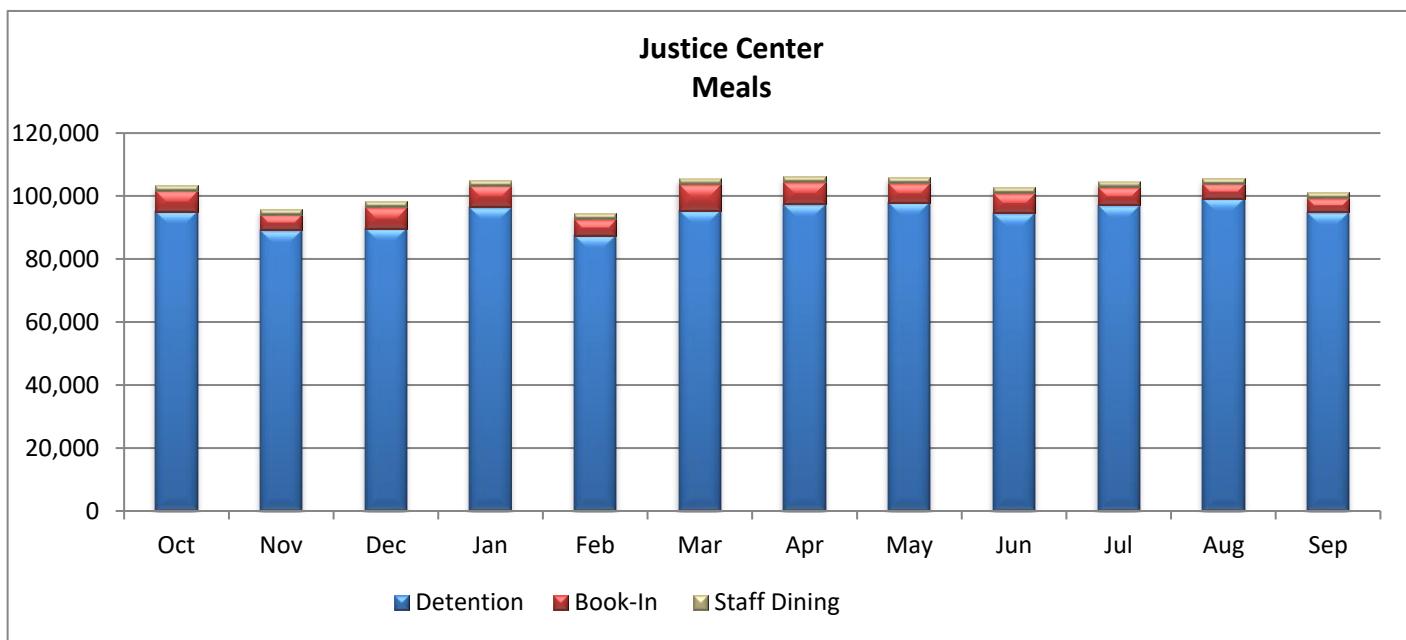
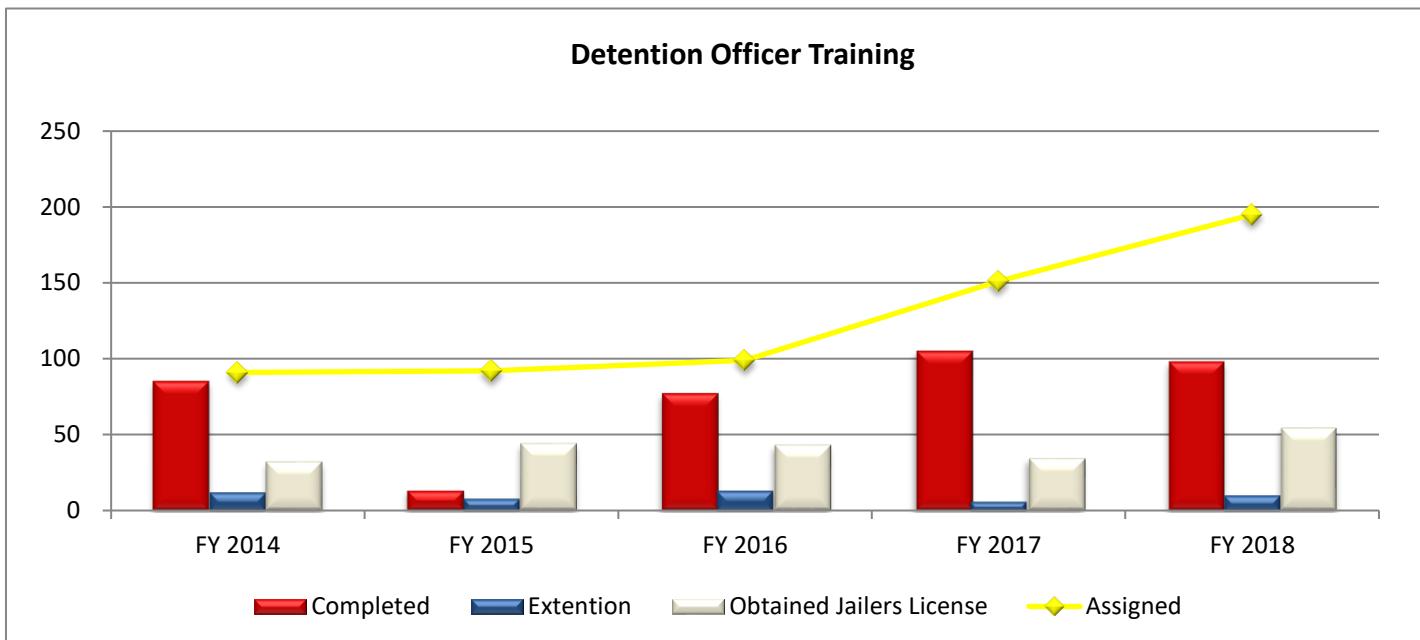| Meals	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Detention	930,760	950,160	924,190	1,080,621	1,134,471
Book-In	42,705	46,302	48,194	60,995	73,979
Staff Dining	22,320	20,520	20,160	20,160	20,160

Jail Operations

Administration and Training

This program includes, but are not limited to, duties within each job classification that deal with reporting tasks, and mandated training. Employees working in this program must do daily reporting in regards to work activities, inmate related incidents, inmate observations and reporting, menu scheduling, and other related duties concerning administration. Furthermore, all licensed personnel must undergo mandated training required by the Texas Commission on Law Enforcement Standards and Education.

1. To have detention officers complete jail post training by the jail training officer 90% of the time.

2. To have detention officers who need extended jail training completed within 34 days 95% of the time.

3. To have all temporary licensed detention officers trained and obtain jailers license within 9 months of hire date 90% of the time.

FY 2018	Q1	Q2	Q3	Q4	Total
# of Detention Officers Assigned to Post Training	51	51	49	44	195
# of Detention Officers who Completed the Jail Post Training	27	27	27	17	98
# of Detention Officers who Completed the Required Jail Post Training w/o extension.	24	26	23	15	88
% of Detention Officers who Completed the Required Jail Post Training Program	53%	53%	55%	39%	50%
# of Detention Officers with Training Extended	3	1	4	2	10
# of Detention Officers who Completed Extended Jail Post Training w/in 34 days	3	1	4	2	10
% of Detention Officers who Completed Extended Jail Post Training w/in 34 days	100%	100%	100%	100%	100%
# of Detention Officers that Obtained a Jailers License	16	14	18	6	54
# of Detention Officers that Obtained a Jailers License w/in 9 months of Hire Date	16	13	17	5	51
% of Detention Officers that Obtained a Jailers License w/in 9 Months of Hire Date	100%	93%	94%	83%	94%

Detention Officer Training

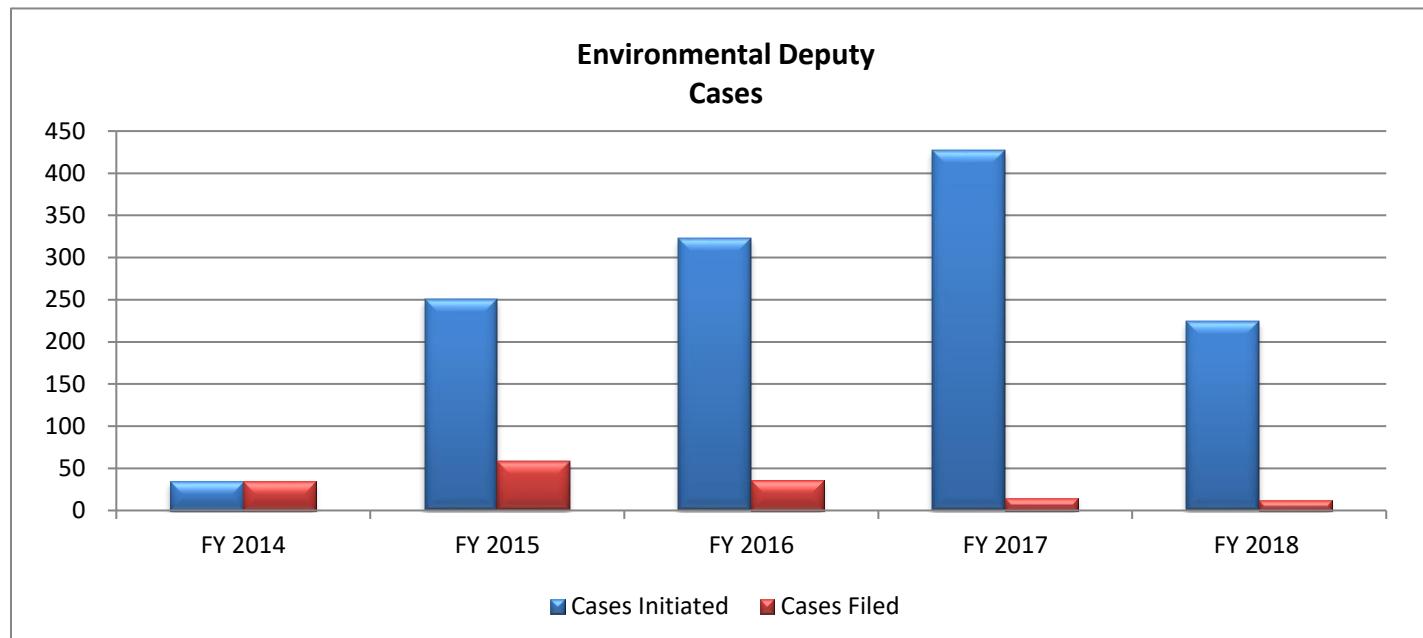| Officer	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Assigned	91	92	99	151	195
Completed	85	13	77	105	98
Extention	12	8	13	6	10
Obtained Jailers License	32	44	43	34	54

Sheriff's Office

The Collin County Sheriff's Office is responsible for law enforcement in the unincorporated areas of County and for management and operation of the various Collin County Adult Centers. Sheriff's Office provides the following services; Criminal Investigations, Patrol, Dispatch, Mental Health Services, Civil Services, Crime Prevention, Mental Health Services, In-House Training, Criminal Warrants and Judicial Services. The Sheriff's Office oversees various departments including Child Abuse Task Force, County Corrections, Jail, Minimum Security and Pre Trial Release and their functions.

Administration

Upper administration and management of the Sheriff's Office oversees all Sheriff's Office operations and Detention operations. Oversees preparation of the annual budget, oversees Professional Standards (training of all our officers - SO & Detention, background investigations, Internal Affairs investigations, and payroll). And also includes crime prevention, and school resource officers.

Sheriff's Office Division Stats

Environmental Deputy
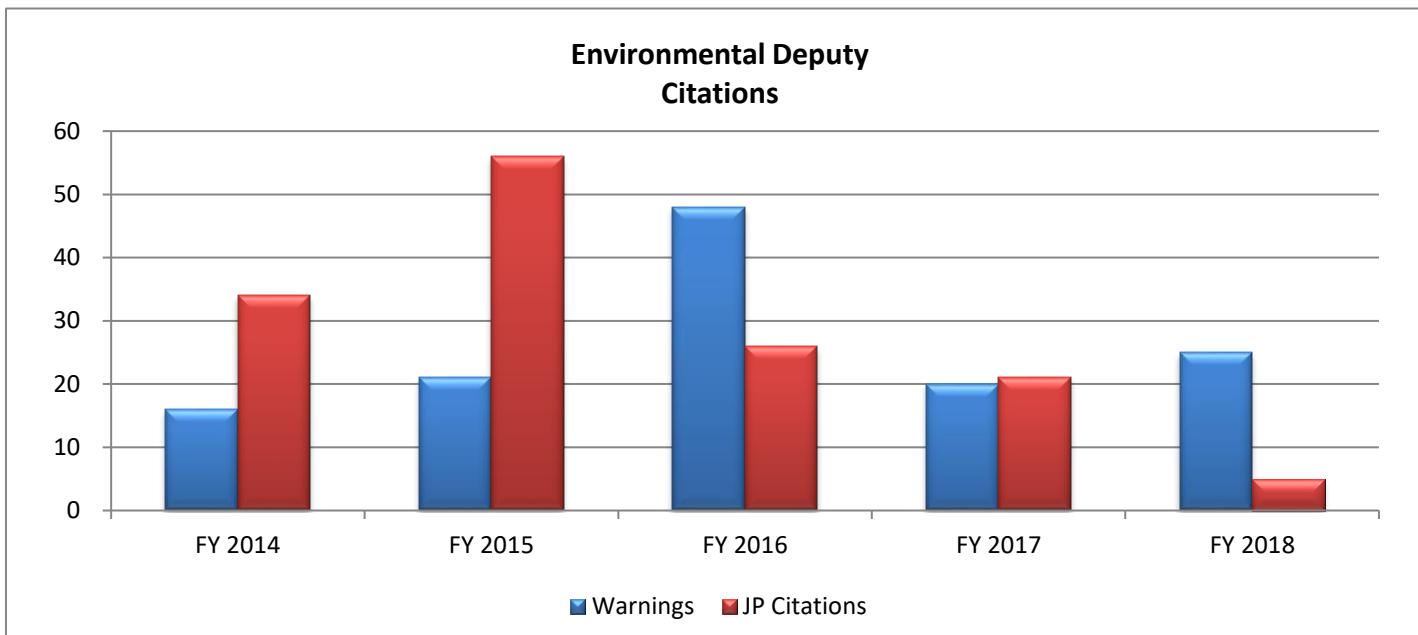## Cases

# of	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Cases Initiated	34	250	323	427	224
Cases Filed	34	59	36	15	12

Environmental Deputy
Sites Checked
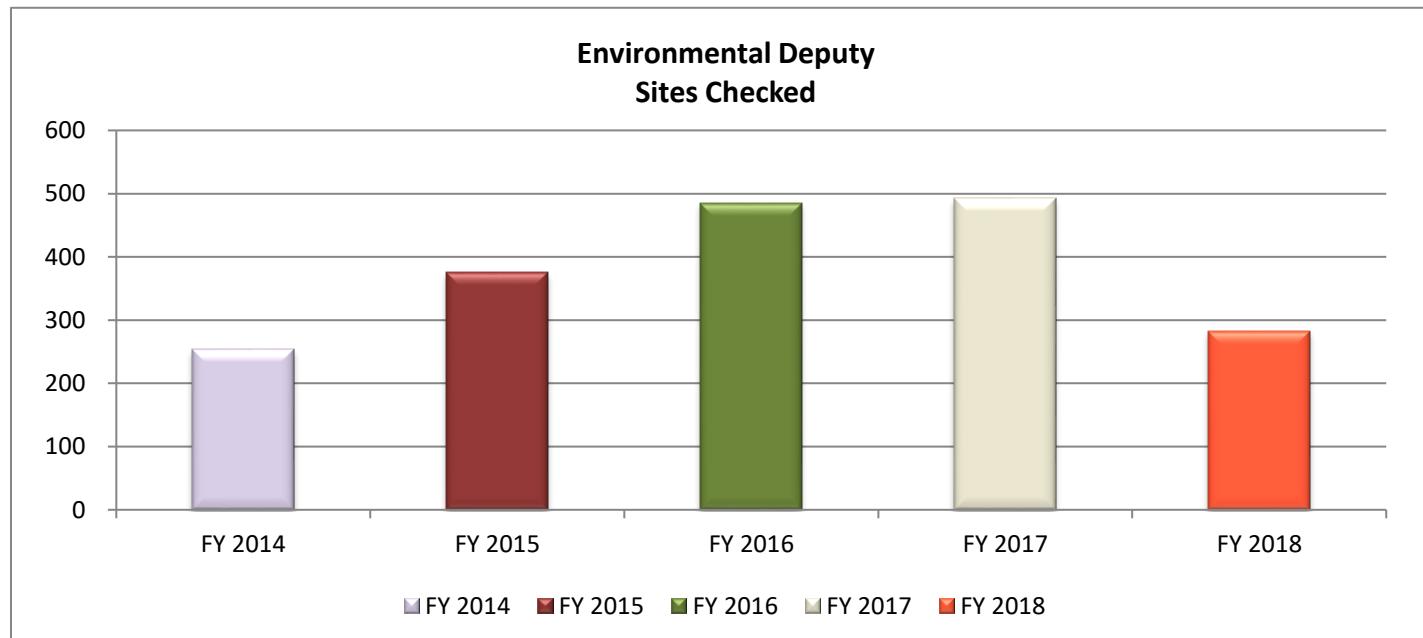
# of	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Sites Checked	254	376	485	492	283

Sheriff's Office Division Stats

Environmental Deputy Citations

# of	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Warnings	16	21	48	20	25
JP Citations	34	56	26	21	5

Environmental Deputy Recovery Cost
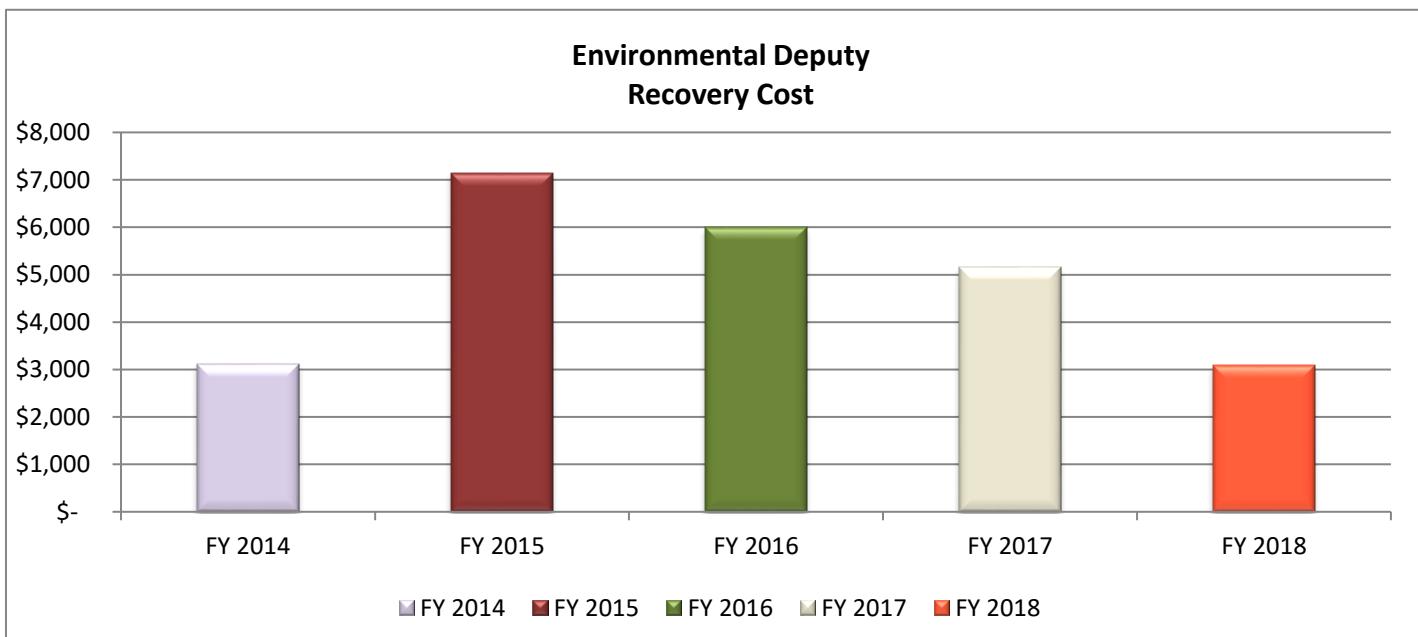
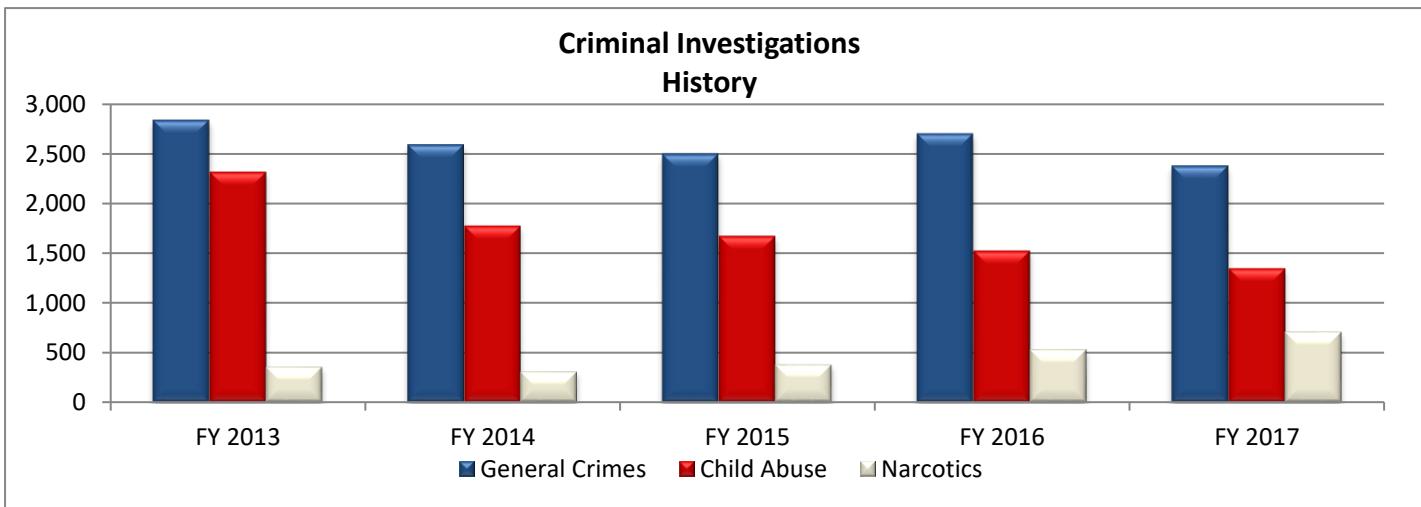|	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Recovery Cost	$ 3,117	$ 7,148	$ 5,989	$ 5,150	$ 3,084

Sheriff's Office Division Stats

Criminal Investigation

Provides the necessary investigations into allegations of offenses as well as verified offenses within the county, including Family Violence. In that process, investigators accumulate evidence related to specific crimes. Investigator's objective is to determine if crimes have been committed, the motives and methods of commission, assemble all available evidence, and assist prosecutors with testimony presented to Grand Juries and Courts. Narcotics investigators also work in the same manner but with a specialized effort focused on related offenses.

Criminal Investigations Cases
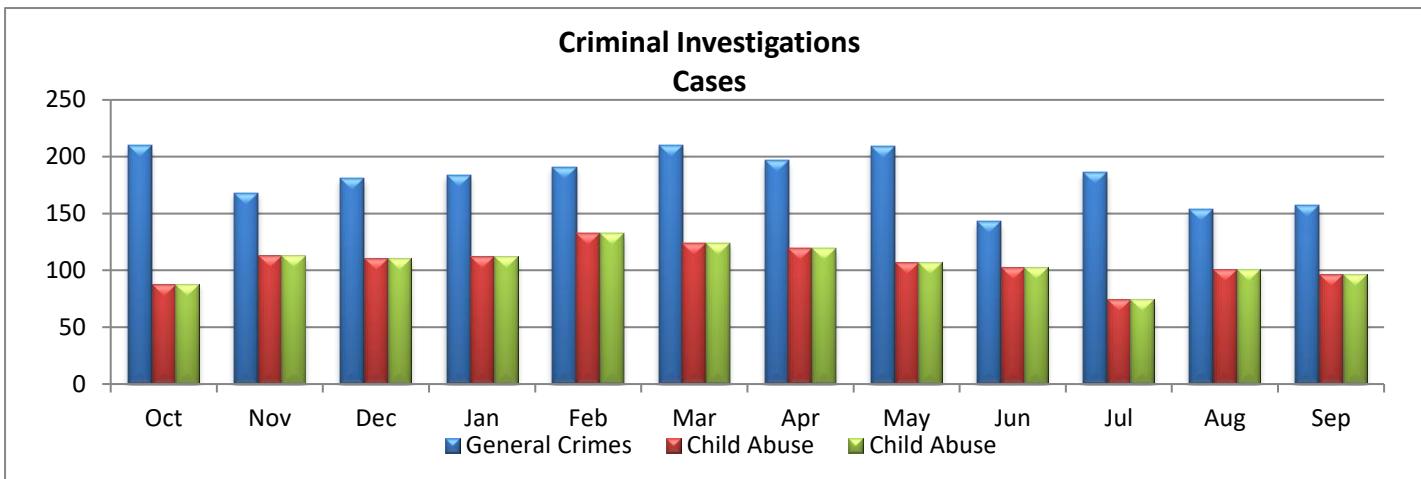
FY 2018	Q1	Q2	Q3	Q4	Total
General Crimes	559	585	549	497	**2,190**
Child Abuse	312	369	329	273	**1,283**
Narcotics	145	124	69	123	**461**
Total	**1,016**	**1,078**	**947**	**893**	**3,934**

Criminal Investigations History

Cases	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
General Crimes	2,838	2,595	2,500	2,704	2,382
Child Abuse	2,320	1,779	1,676	1,526	1,349
Narcotics	355	308	379	532	709
Total	**2,675**	**2,087**	**2,055**	**2,058**	**2,058**

Support Services

Records

Personnel assigned to Support Services include Mental Deputies, Warrant Deputies, and service personnel. Mental Deputies respond to calls, at all hours, and situations involving emotionally or possibly mentally disturbed person. These Deputies are trained to anticipate and deal with such situations and transport, when necessary, to the appropriate medical facility. Warrant Deputies pursue all warrants serve all processes directed to them. They, like Mental Deputies, are always on call. A service personnel coordinates day-to-day maintenance and repair of fleet vehicles and equipment and also coordinates delivery and other repairs with maintenance facility or other necessary locations.

1. To process open records requests within 8 business days 90% of the time. (state mandate is ten)

2. To accurately enter records into the system within 3 business days 95% of the time.

FY 2018	Q1	Q2	Q3	Q4	Total
# of public information requests received	462	205	365	410	1,442
# of public information requests processed	462	205	365	410	1,442
# of public information requests processed within 8 days or less;	462	205	365	410	1,442
% of public information requests processed within 8 days or less.	100%	100%	100%	100%	100%
# of Records Entered into the System (TLETS)	92,359	90,824	101,461	104,201	388,845
# of Records Entered into the System Accurately	91,825	90,276	100,715	103,330	386,146
% of Records Entered into the System Accurately	99%	99%	99%	99%	99%
# of Records Entered into the System (TLETS) Accurately & w/in 3 business days	534	90,276	100,715	103,330	294,855
% of Records Entered into the System Accurately & w/in 3 Business Days	1%	99%	99%	99%	76%

Mental Commitments

1. To served to all mental calls within 1 hour 90% of the time

FY 2018	Q1	Q2	Q3	Q4	Total
# of mental commitments	120	190	170	166	646
# of mental commitments served	120	190	170	166	646
% of mental commitments served 90 percent of the time	100%	100%	100%	100%	100%

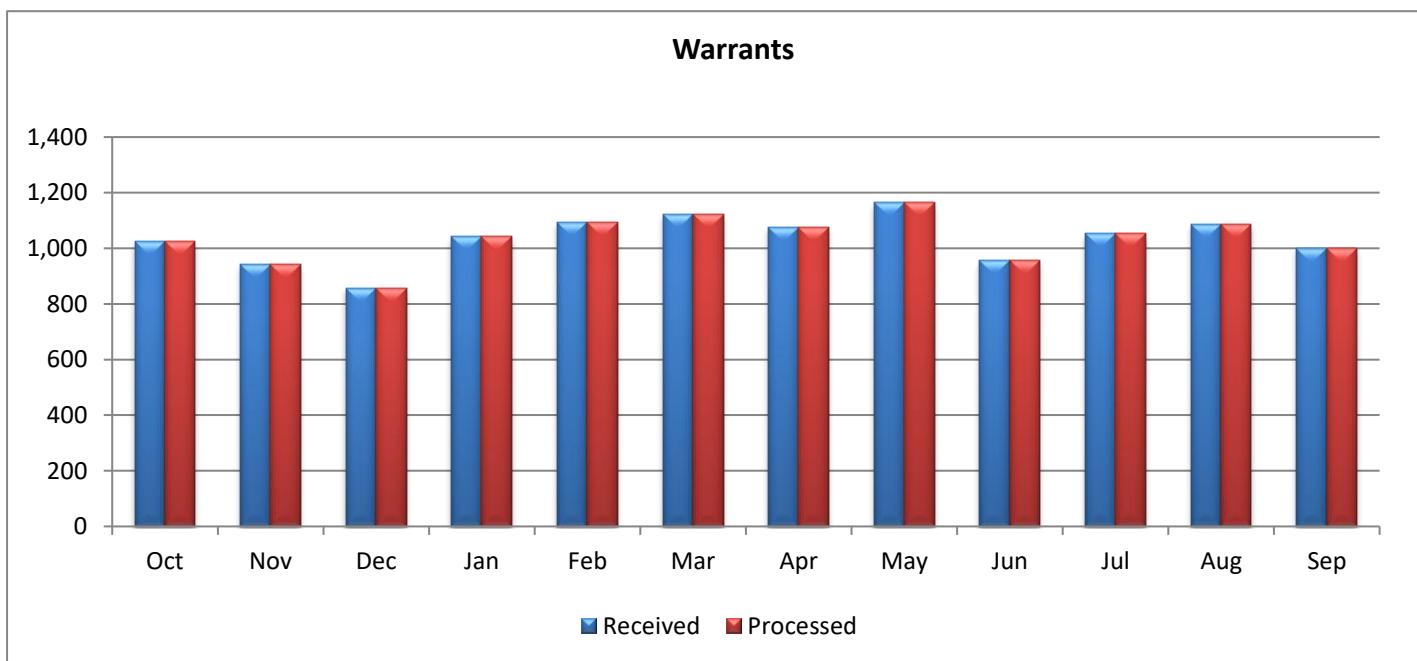# Sheriff's Office Division Stats

Fugitive Tranport

1. To transport prisoners as required either by Court Order or by warrant within one day before required time limits as set by the judge or Texas C.C.P. 90% of the time.

FY 2018	Q1	Q2	Q3	Q4	Total
# of requests for transports	228	230	239	199	896
# of transports completed	228	230	239	199	896
# of transports completed within the assigned timeframe	228	230	239	199	896
% of transports completed within the assigned timeframe	100%	100%	100%	100%	100%

Warrants

1. To process 95% of all warrants received within 24 hours upon receiving.

FY 2018	Q1	Q2	Q3	Q4	Total
# of Warrants Received	2,823	3,262	3,199	3,143	12,427
# of Warrants Processed	2,823	3,262	3,199	3,143	12,427
# of Warrants Processed w/in 24 hrs of Receiving	2,823	3,262	3,199	3,143	12,427
% of Warrants Processed w/in 24 hrs of Receiving	100%	100%	100%	100%	100%

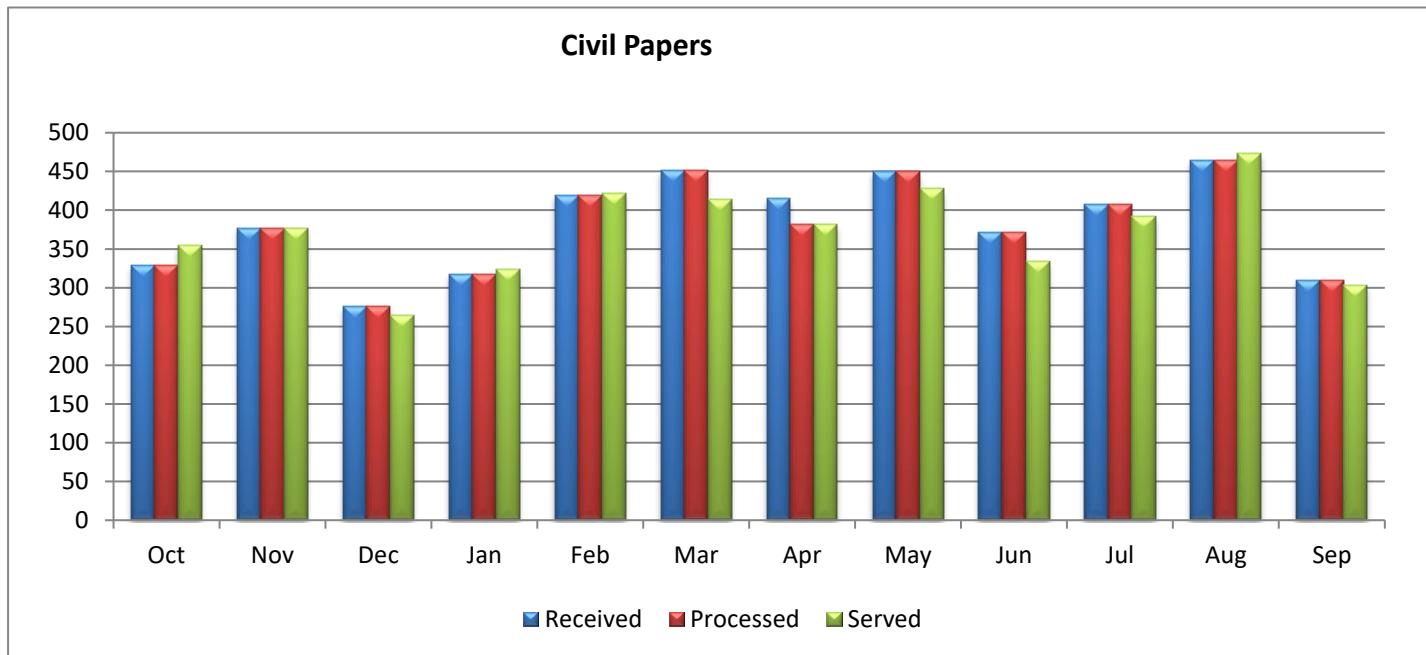| FY 2018	Q1	Q2	Q3	Q4	Total
Received	2,823	3,262	3,199	3,143	**12,427**
Processed	2,823	3,262	3,199	3,143	**12,427**

Sheriff's Office Division Stats

Civil Papers

1. To *PROCESS* 95% of all civil papers received within 48 business hours of receiving.

2. To *SERVE* 95% of all civil papers received within 10 business days of receiving.

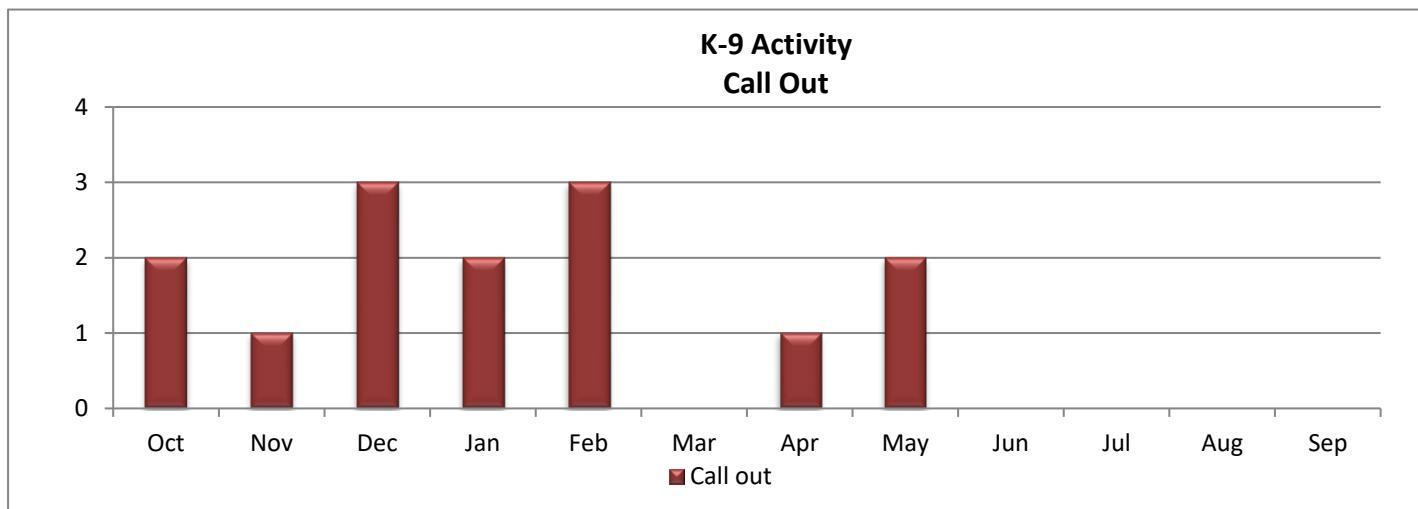| FY 2018	Q1	Q2	Q3	Q4	Total
# of Civil Papers Received	982	1,188	1,236	1,182	4,588
# of Civil Papers Processed	982	1,188	1,203	1,182	4,555
# of Civil Papers Processed w/in 48 business hrs of Receiving	982	1,188	1,203	1,182	4,555
% of Civil Papers *Processed* w/in 48 business hrs of Receiving	100%	100%	97%	100%	99%
# of Civil Papers *Served*	995	1,160	1,144	1,168	4,467
# of Civil Papers Served w/in 10 business days of Receiving	995	1,160	1,144	1,168	4,467
% of Civil Papers Served w/in 10 business days of Receiving	100%	100%	100%	100%	100%

FY 2018	Q1	Q2	Q3	Q4	Total
Received	982	1,188	1,236	1,182	**4,588**
Processed	982	1,188	1,203	1,182	**4,555**
Served	995	1,160	1,144	1,168	**4,467**

Sheriff's Office Division Stats

K-9 Activity

FY 2018	Q1	Q2	Q3	Q4	Total
Call out	6	5	3	0	**14**
Open Air / Vehicle Search	212	184	35	0	**431**
Building Search	1	4	3	0	**8**
Tracks	3	0	3	0	
TOTAL	**222**	**193**	**44**	**0**	**453**

FY 2018	Q1	Q2	Q3	Q4	Total
Call out	6	5	3	0	**14**

Call Out – No K-9 on duty and there is a need for one
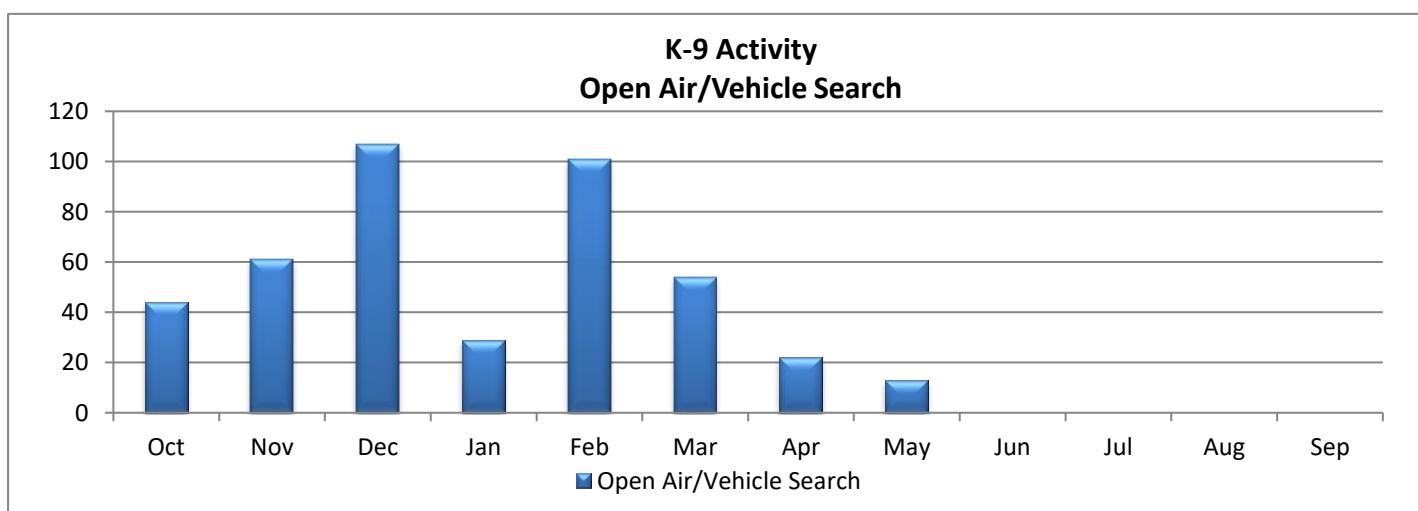
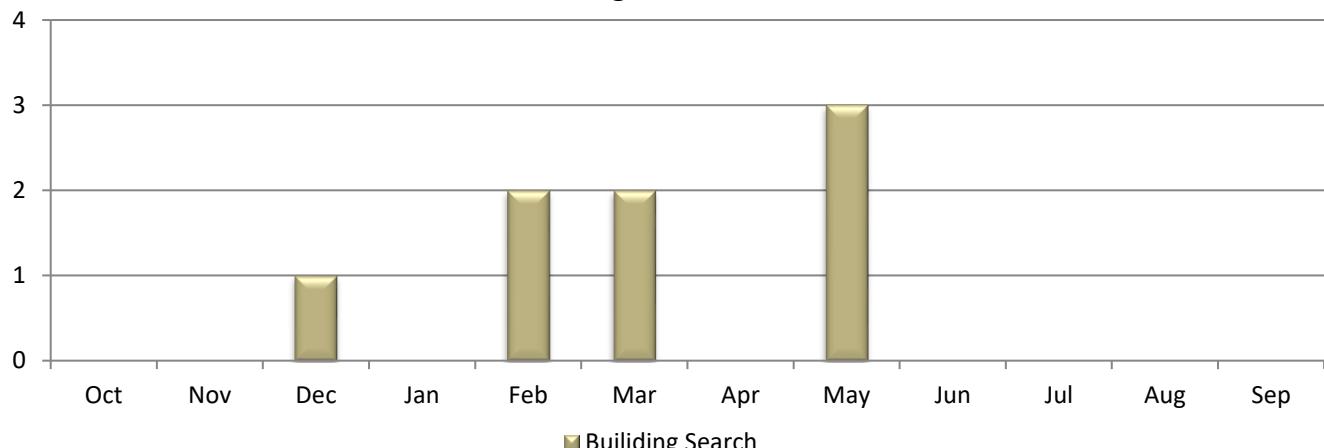
FY 2018	Q1	Q2	Q3	Q4	Total
Open Air /Vehicle Search	212	184	35	0	**431**

Open Air/Vehicle Search – K-9 used to conduct an open air sniff/search of things such as vehicles or the exterior of buildings.
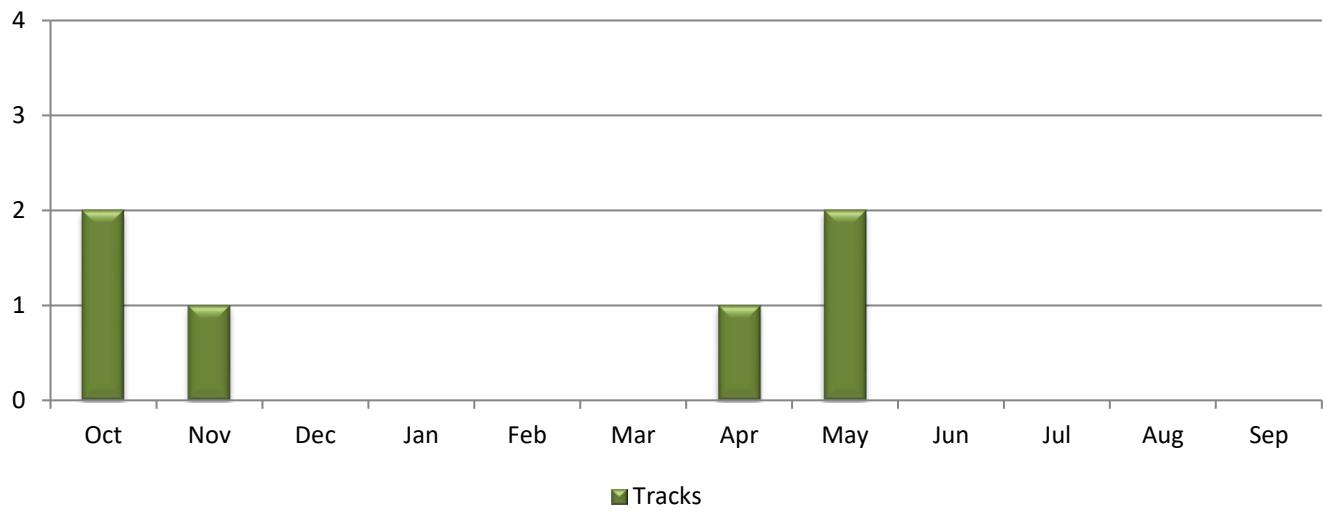
Sheriff's Office Division Stats

K-9 Activity
Building Search

FY 2018	Q1	Q2	Q3	Q4	Total
Builiding Search	1	4	3	0	**8**

Building Search – K-9 used to search the interior of a building for either drugs or people

K-9 Activity
Tracks

FY 2018	Q1	Q2	Q3	Q4	Total
Tracks	3	0	3	0	**6**

K-9 Track – K-9 used to search for a person