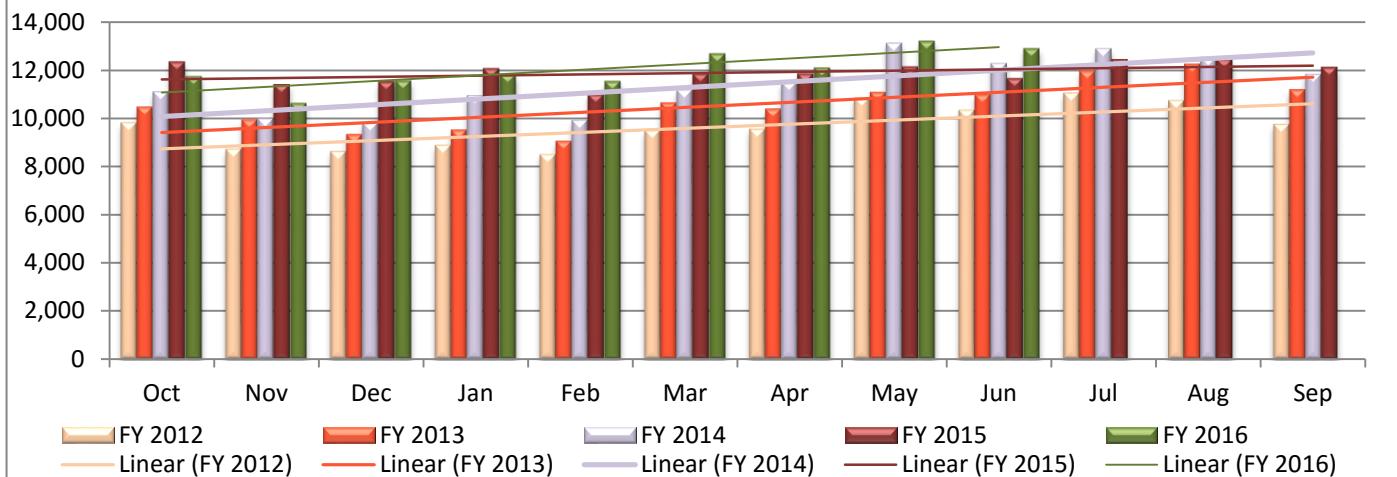


Dispatch Stats

Calls For Service (All Activity)



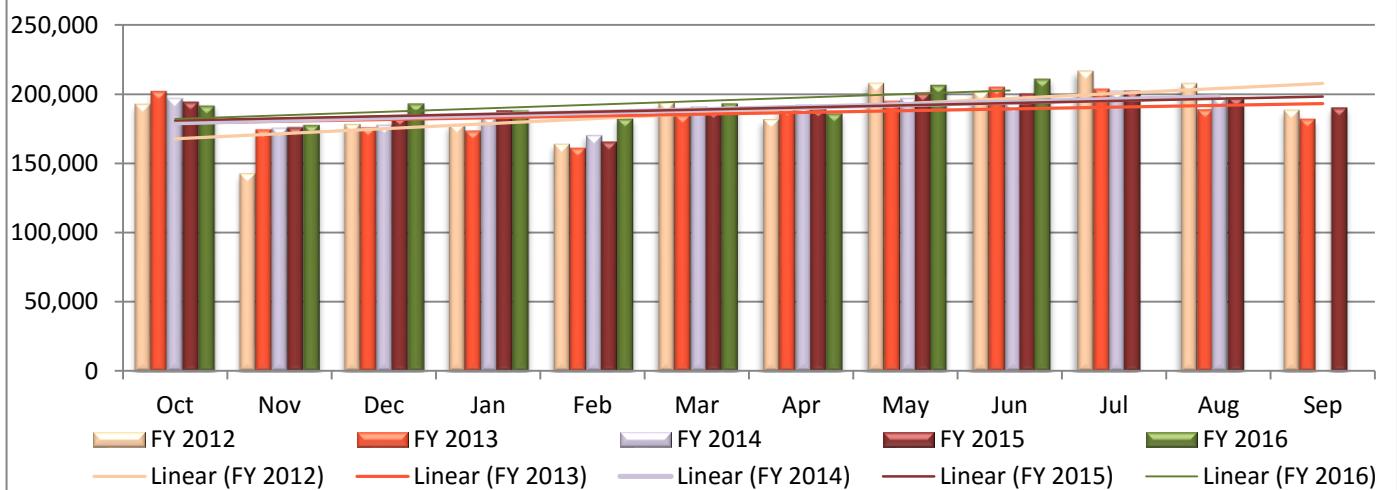
	Q1	Q2	Q3	Q4	Total	Increase
FY 2012	27,113	26,835	30,670	31,462	116,080	
FY 2013	29,741	29,219	32,447	35,366	126,773	9%
FY 2014	30,866	31,985	36,830	37,180	136,861	8%
FY 2015	35,292	34,928	35,657	37,032	142,909	4%
FY 2016	33,946	36,048	38,196	0	108,190	

Stats submitted on or after the 20th of each month for previous month activity

Includes Combined Police Departments, Sheriff's Office and Fire Department

All Activity Calls For Service includes - self initiated calls for service (created own) i.e. traffic stops, warrants, investigators plus all calls for service

Radio Activity (All Talkgroups Transactions)



Radio Activity (All Talk Groups)	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016
	2,252,464	2,233,394	2,258,001	2,275,660	1,731,861
% Increase		-1%	1%	1%	

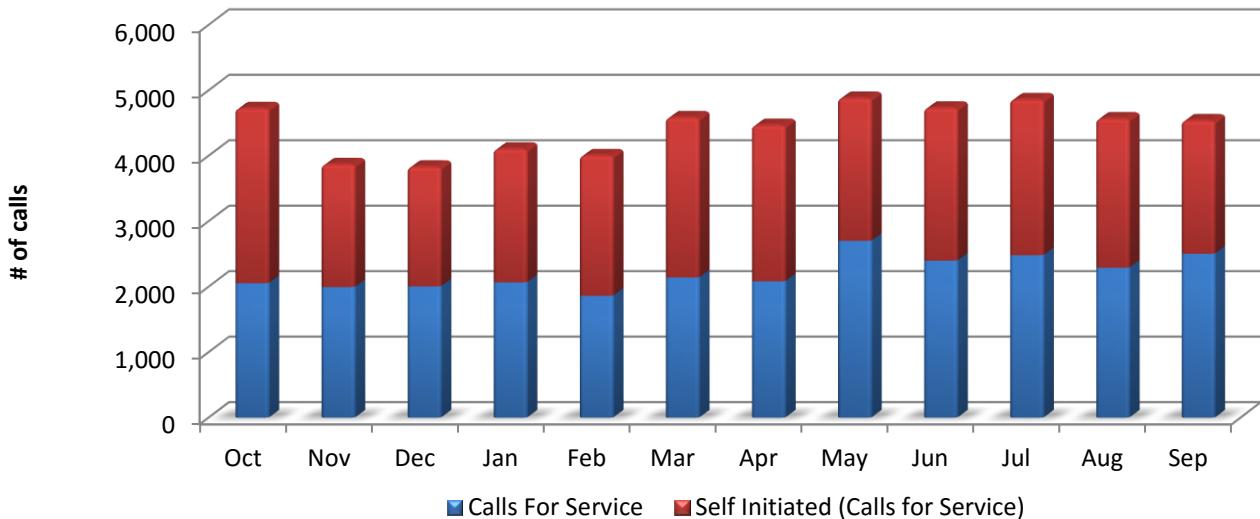
All Talkgroups includes Juvenile, Fire Marshal, Road & Bridge, Maintenance, Law Enforcement, Detention, Allen, McKinney, Plano, Murphy & Prosper which are all talk groups programmed into the County's Radio System.

Combined Police Dept CFS	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016
	53,143	56,834	67,001	74,541	57,398
% Increase		7%	18%	11%	

Stats submitted on or after the 20th of each month for previous month activity

Dispatch Stats

FY 2012 Combined Police Depts Calls for Service



FY 2012	Q1	Q2	Q3	Q4	Total
CFS	6,053	6,068	7,181	7,275	26,577
Self Int'd					
CFS	6,365	6,621	6,895	6,685	26,566

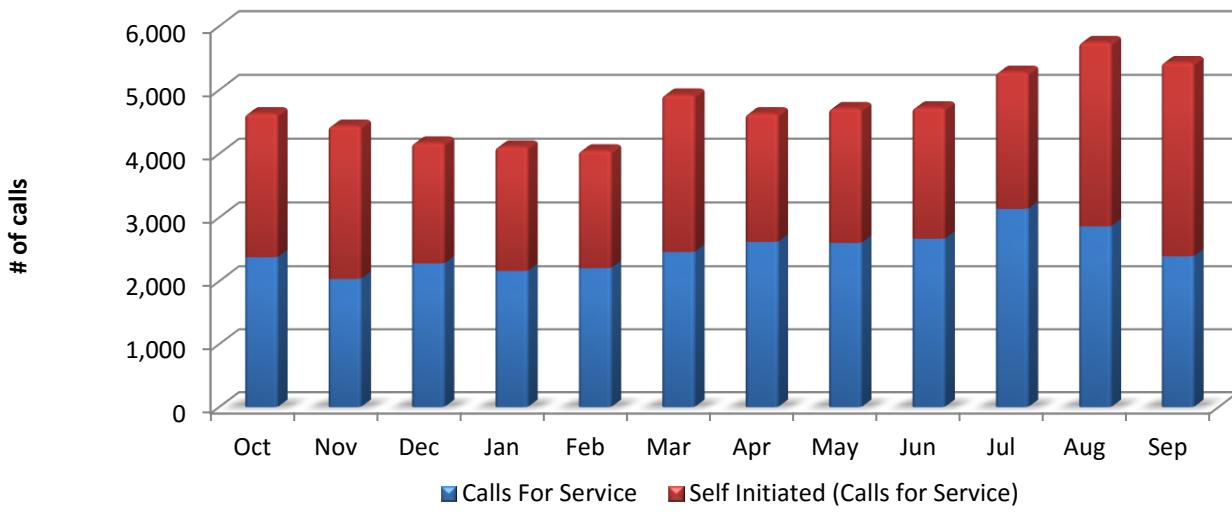
Total	12,418	12,689	14,076	13,960	53,143
-------	--------	--------	--------	--------	--------

Calls for Service = 911 calls for areas in Collin County's jurisdiction (outlying cities without their own 911 service)

Self Initiated calls for service (created own) i.e. traffic stops, warrants, investigators

Stats submitted on or after the 20th of each month for previous month activity

FY 2013 Combined Police Depts Calls for Service



FY 2013	Q1	Q2	Q3	Q4	Total
CFS	6,697	6,830	7,889	8,392	29,808
Self Int'd					
CFS	6,538	6,249	6,172	8,067	27,026

Total	13,235	13,079	14,061	16,459	56,834
-------	--------	--------	--------	--------	--------

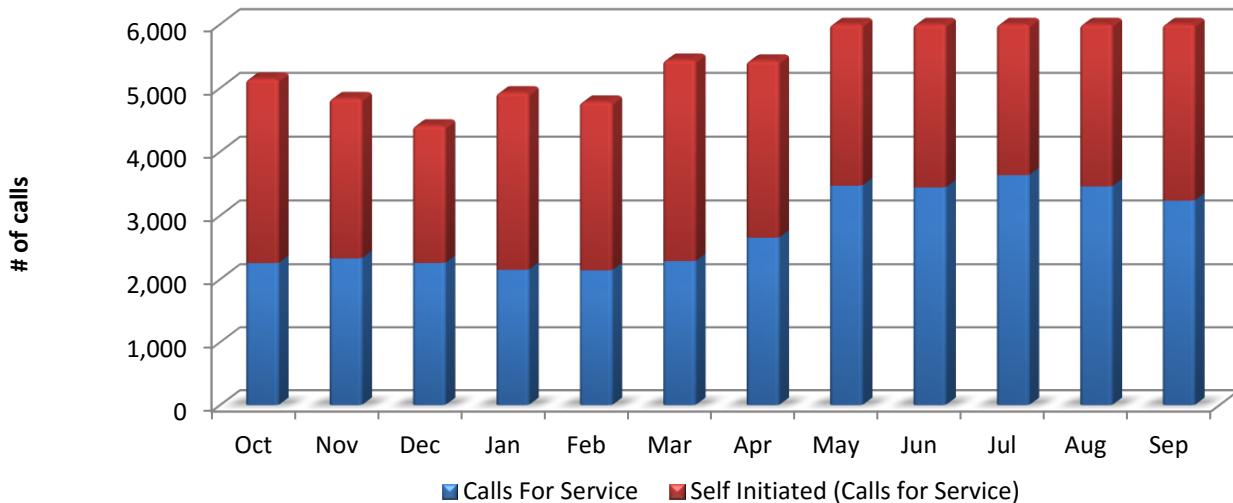
Calls for Service = 911 calls for areas in Collin County's jurisdiction (outlying cities without their own 911 service)

Self Initiated calls for service (created own) i.e. traffic stops, warrants, investigators

Stats submitted on or after the 20th of each month for previous month activity

Dispatch Stats

FY 2014 Combined Police Depts Calls for Service



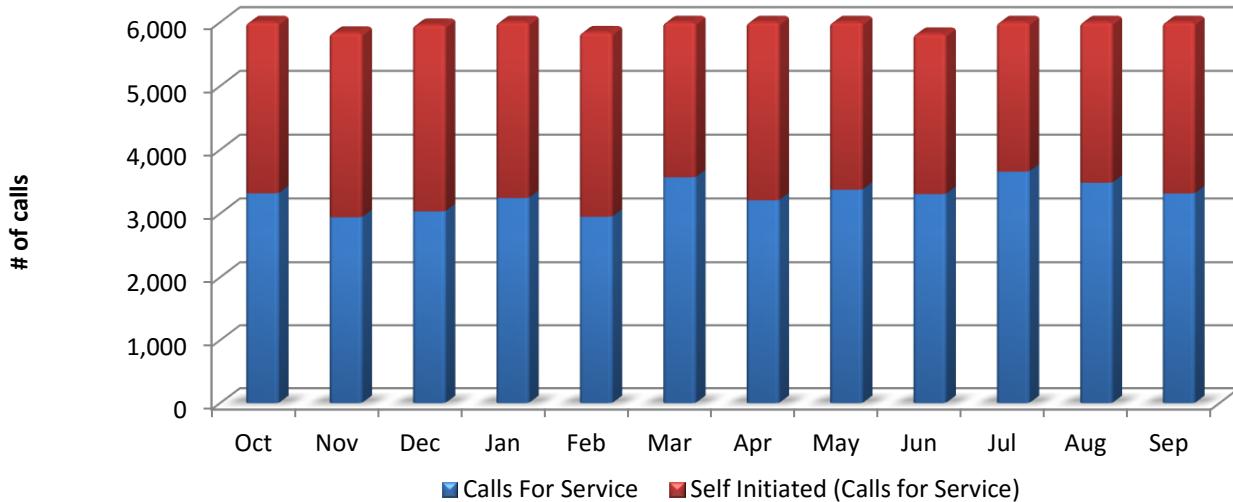
FY 2014	Q1	Q2	Q3	Q4	Total
CFS	6,839	6,576	9,564	10,326	33,305
Self Int'd CFS	7,548	8,572	9,017	8,559	33,696
Total	14,387	15,148	18,581	18,885	67,001

Calls for Service = 911 calls for areas in Collin County's jurisdiction (outlying cities without their own 911 service)

Self Initiated calls for service (created own) i.e. traffic stops, warrants, investigators

Stats submitted on or after the 20th of each month for previous month activity

FY 2015 Combined Police Depts Calls for Service



FY 2015	Q1	Q2	Q3	Q4	Total
CFS	9,294	9,763	9,888	10,457	39,402
Self Int'd CFS	8,772	8,557	8,564	9,246	35,139
Total	18,066	18,320	18,452	19,703	74,541

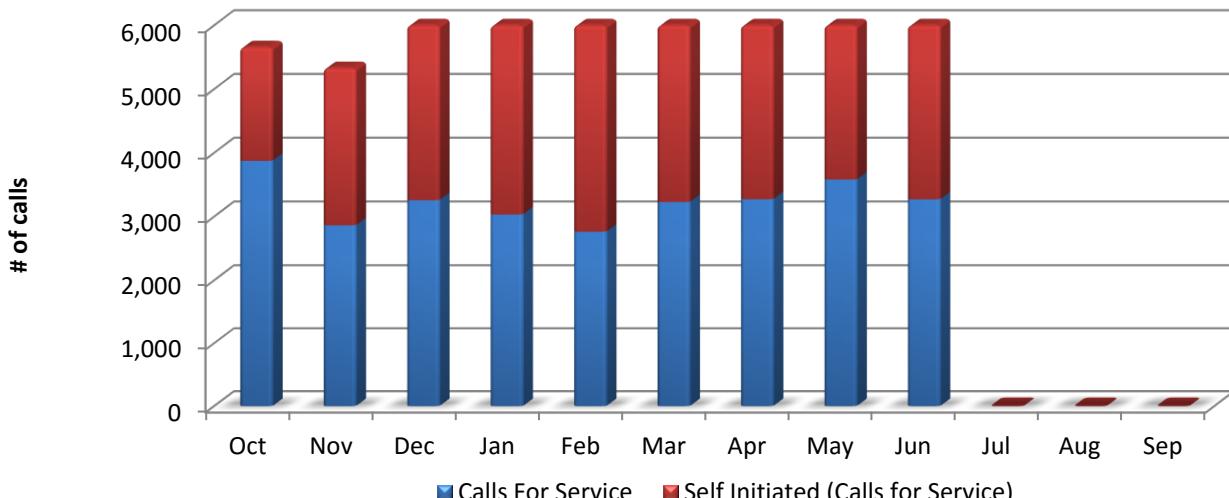
Calls for Service = 911 calls for areas in Collin County's jurisdiction (outlying cities without their own 911 service)

Self Initiated calls for service (created own) i.e. traffic stops, warrants, investigators

Stats submitted on or after the 20th of each month for previous month activity

Dispatch Stats

FY 2016 Combined Police Depts Calls for Service



FY 2016	Q1	Q2	Q3	Q4	Total
CFS	9,994	9,025	10,125	0	29,144
Self Int'd CFS	7,186	10,172	10,896	0	28,254
Total	17,180	19,197	21,021	0	57,398

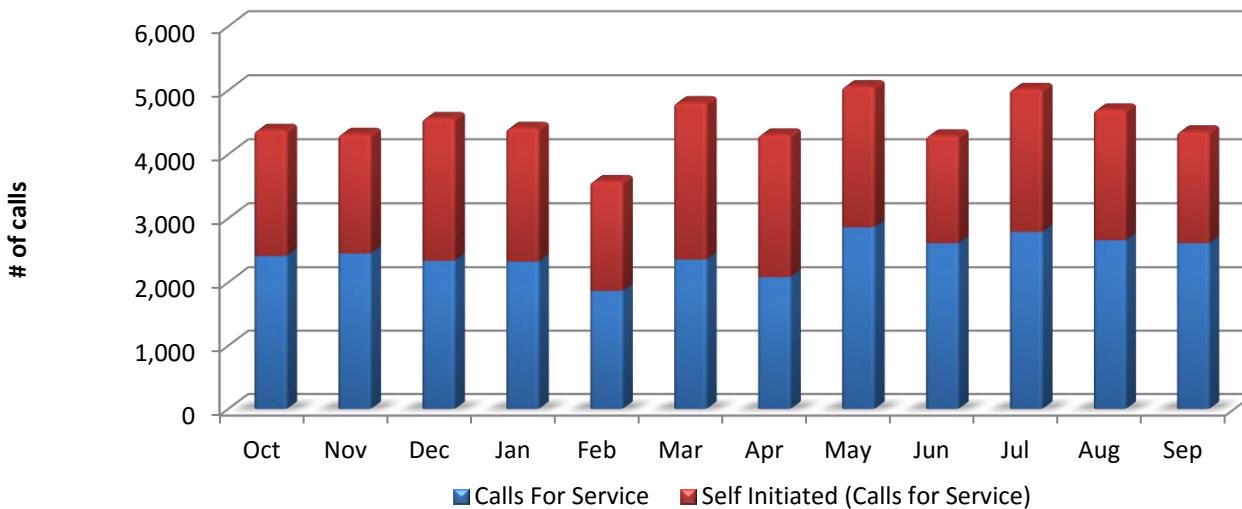
Calls for Service = 911 calls for areas in Collin County's jurisdiction (outlying cities without their own 911 service)

Self Initiated calls for service (created own) i.e. traffic stops, warrants, investigators

Stats submitted on or after the 20th of each month for previous month activity

Sheriff's Office CFS	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016
	79,558	91,479	91,097	89,494	65,720
% Increase		15%	0%	-1.76%	

FY 2012 Sheriff's Office Calls for Service



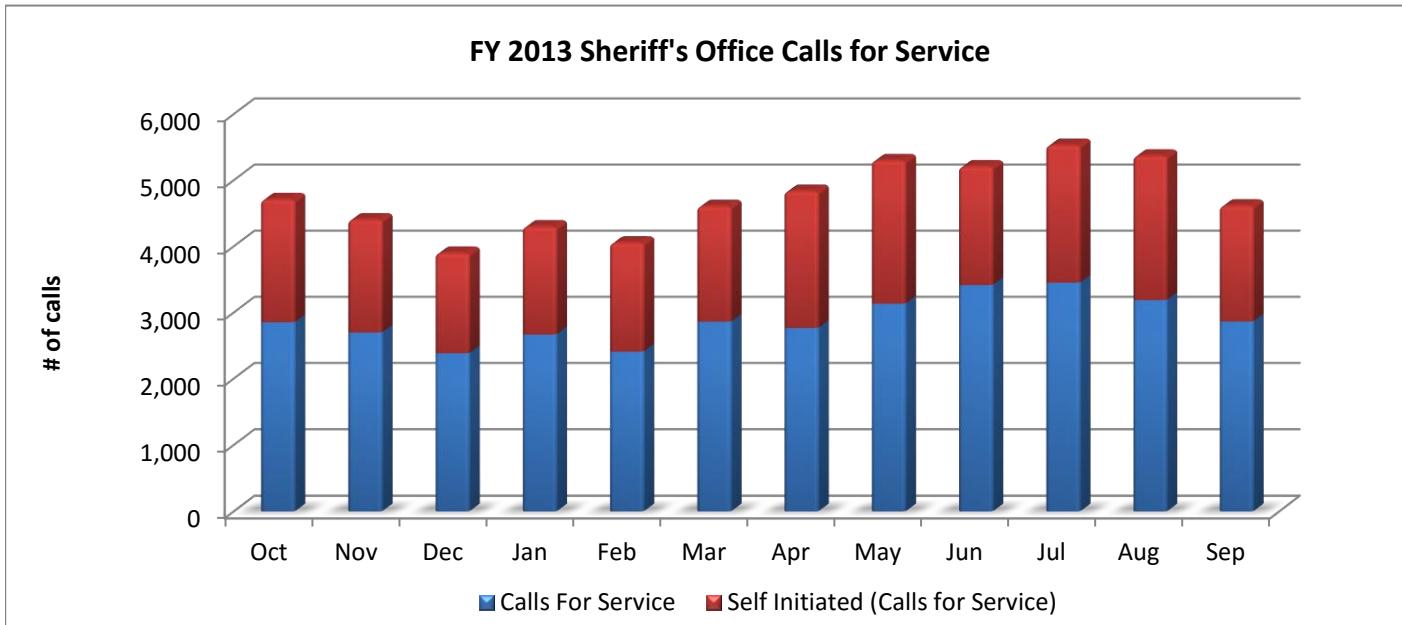
FY 2012	Q1	Q2	Q3	Q4	Total
CFS	7,205	6,547	7,553	8,060	29,365
Self Int'd	11,584	11,275	13,273	14,061	50,193
Total	18,789	17,822	20,826	22,121	79,558

Calls for Service = 911 calls for areas in Collin County's jurisdiction (outlying cities without their own 911 service)

Self Initiated calls for service (created own) i.e. traffic stops, warrants, investigators

Stats submitted on or after the 20th of each month for previous month activity

Dispatch Stats

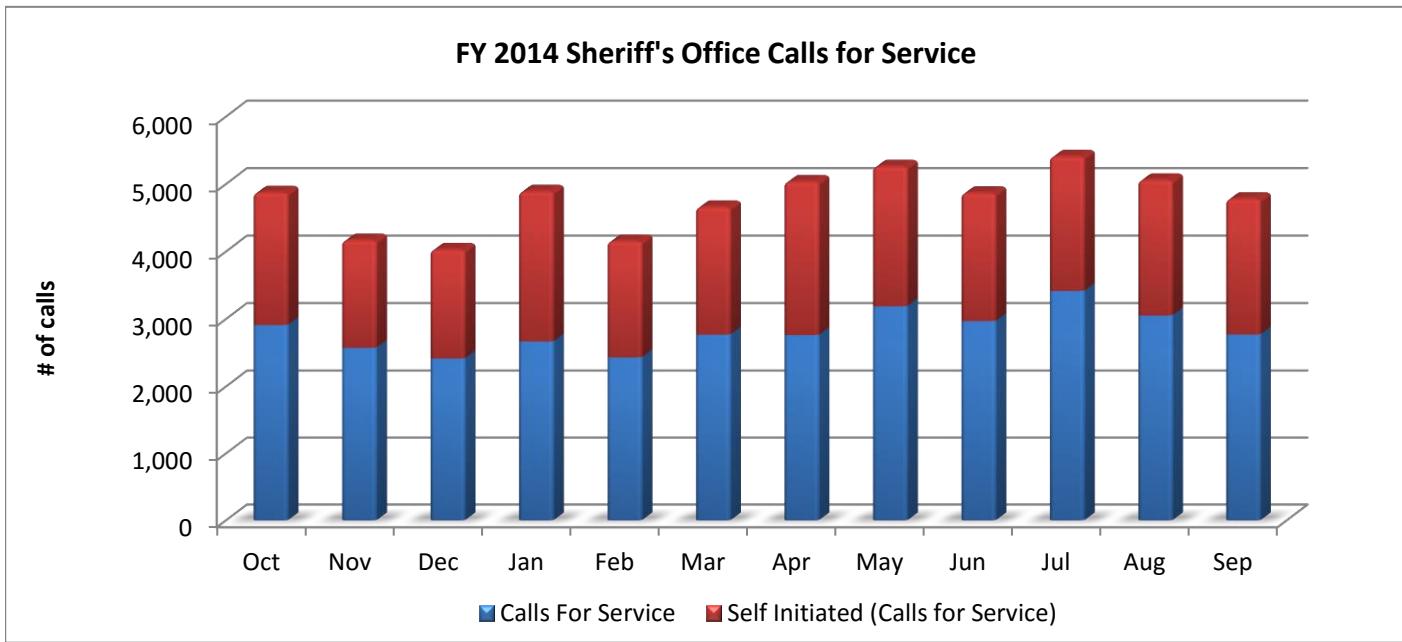


FY 2013	Q1	Q2	Q3	Q4	Total
CFS	7,932	7,936	9,312	9,500	34,680
Self Int'd	13,006	12,953	15,334	15,506	56,799
Total	20,938	20,889	24,646	25,006	91,479

Calls for Service = 911 calls for areas in Collin County's jurisdiction (outlying cities without their own 911 service)

Self Initiated calls for service (created own) i.e. traffic stops, warrants, investigators

Stats submitted on or after the 20th of each month for previous month activity



FY 2014	Q1	Q2	Q3	Q4	Total
CFS	7,901	7,869	8,923	9,241	33,934
Self Int'd	13,065	13,697	15,159	15,242	57,163
Total	20,966	21,566	24,082	24,483	91,097

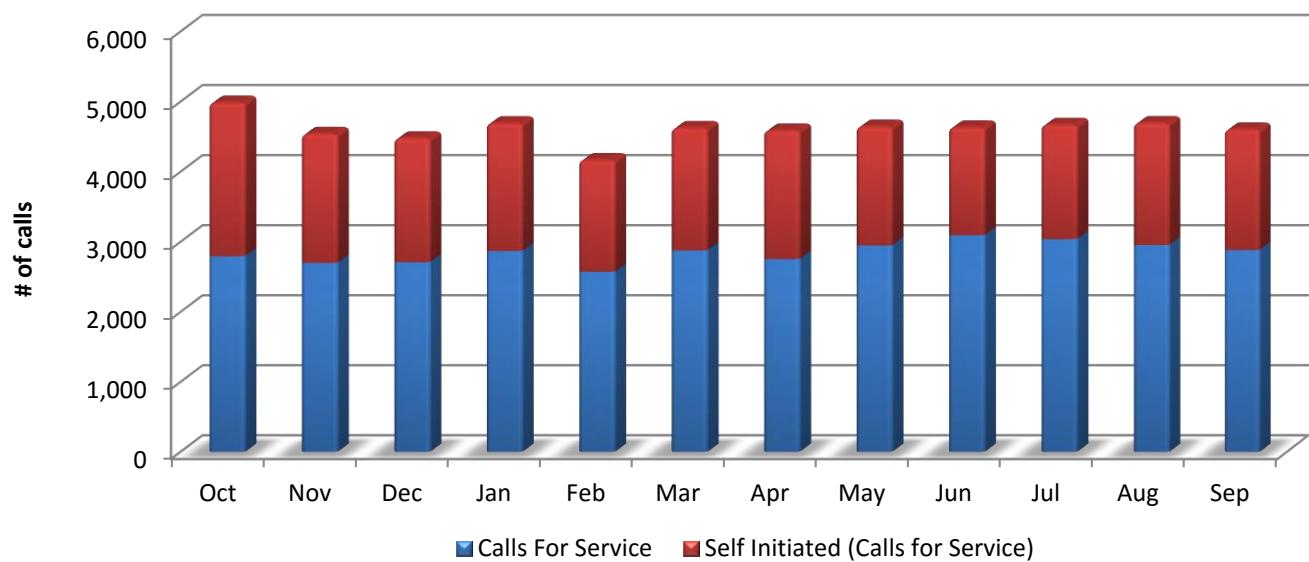
Calls for Service = 911 calls for areas in Collin County's jurisdiction (outlying cities without their own 911 service)

Self Initiated calls for service (created own) i.e. traffic stops, warrants, investigators

Stats submitted on or after the 20th of each month for previous month activity

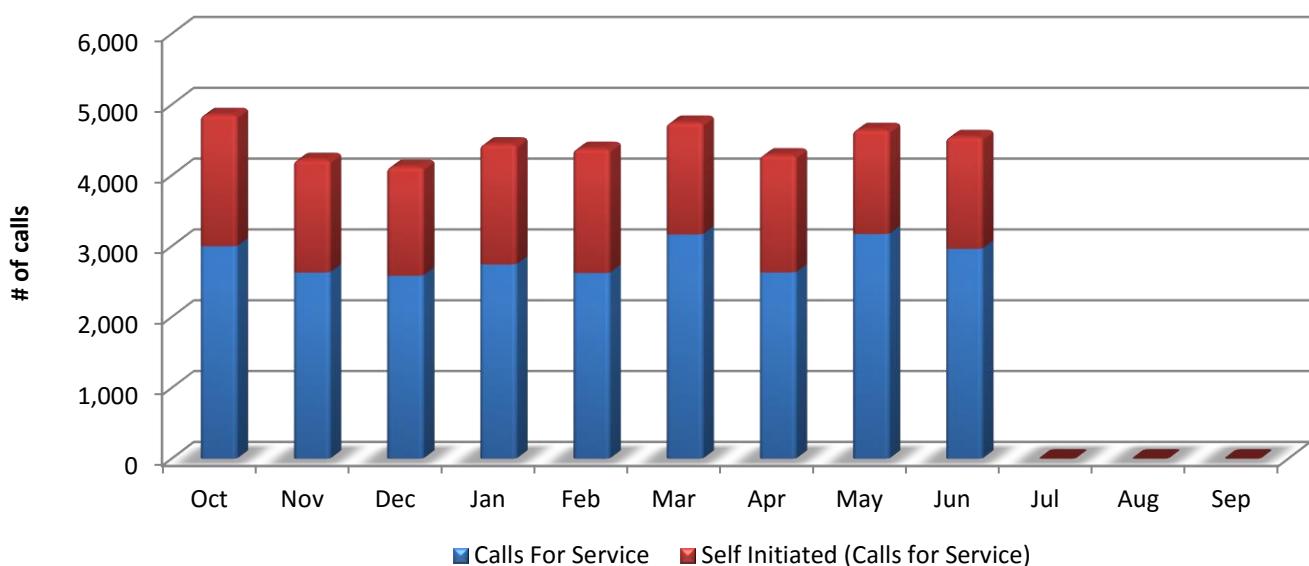
Dispatch Stats

FY 2015 Sheriff's Office Calls for Service



FY 2015	Q1	Q2	Q3	Q4	Total
CFS	8,205	8,320	8,797	8,876	34,198
Self Int'd	13,998	13,478	13,859	13,961	55,296
Total	22,203	21,798	22,656	22,837	89,494

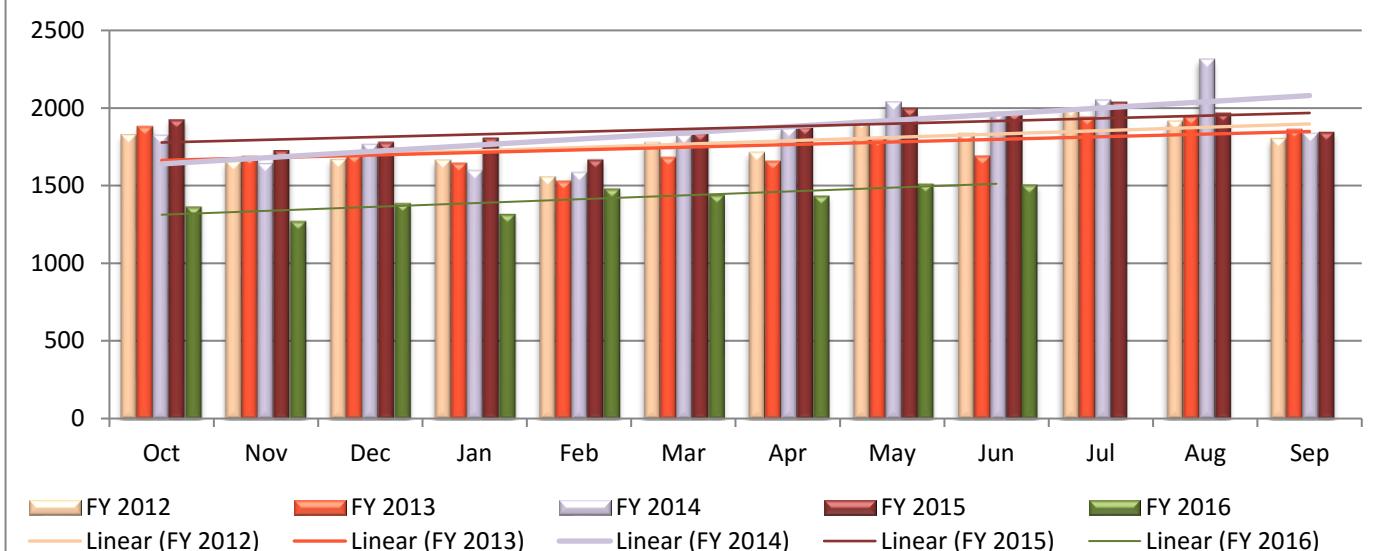
FY 2016 Sheriff's Office Calls for Service



FY 2016	Q1	Q2	Q3	Q4	Total
CFS	8,212	8,531	8,768	0	25,511
Self Int'd	13,189	13,554	13,466	0	40,209
Total	21,401	22,085	22,234	0	65,720

Dispatch Stats

of Calls per Dispatcher

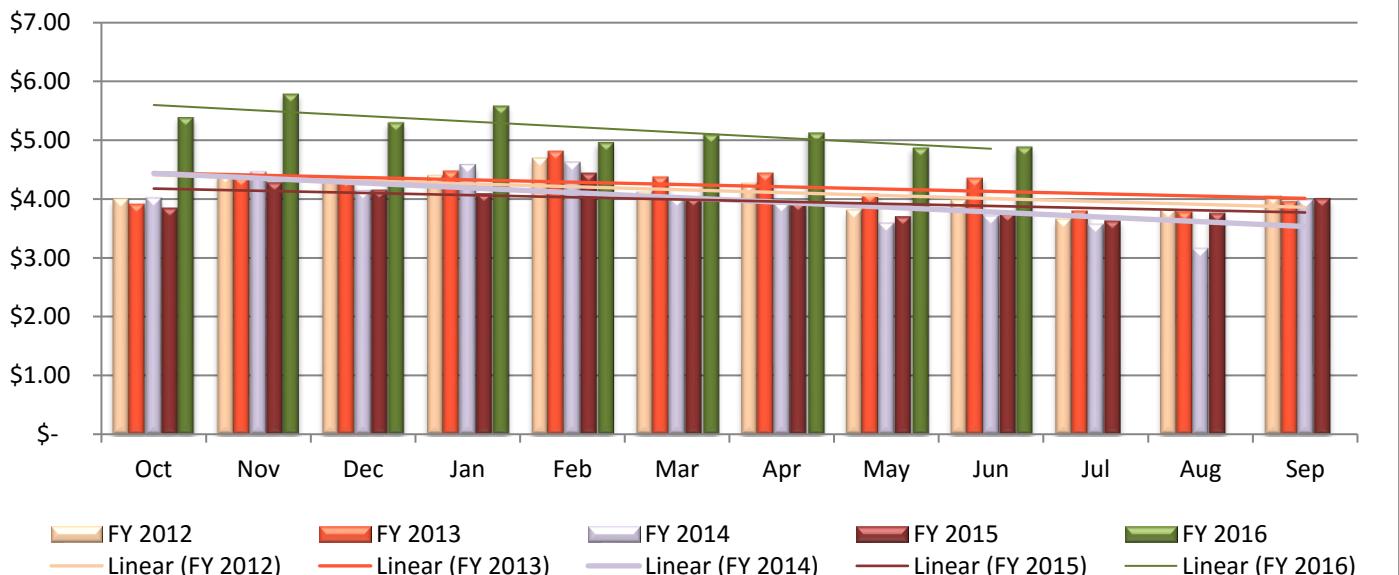


Admin Call reports began in October 2008

	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016
	21,339	21,069	22,321	22,478	12,712
% Increase		-1%	6%	1%	

Stats submitted on or after the 20th of each month for previous month activity

Estimated Cost per Call (Dispatch)



	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016
	\$ 4.13	\$ 4.23	\$ 3.99	\$ 3.97	\$ 5.23
% Increase		2%	-6%	-0.3%	