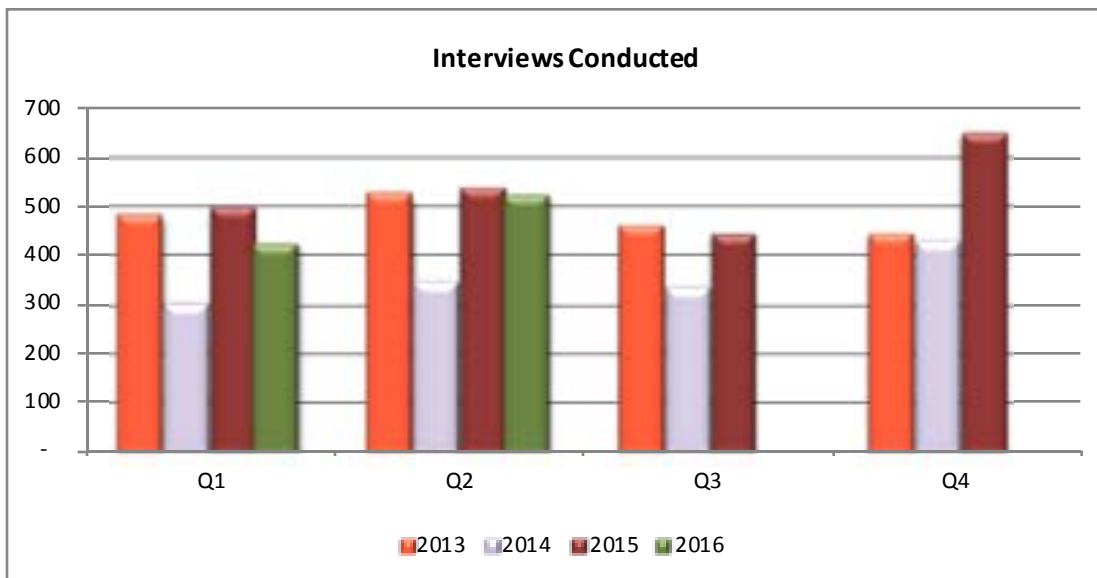
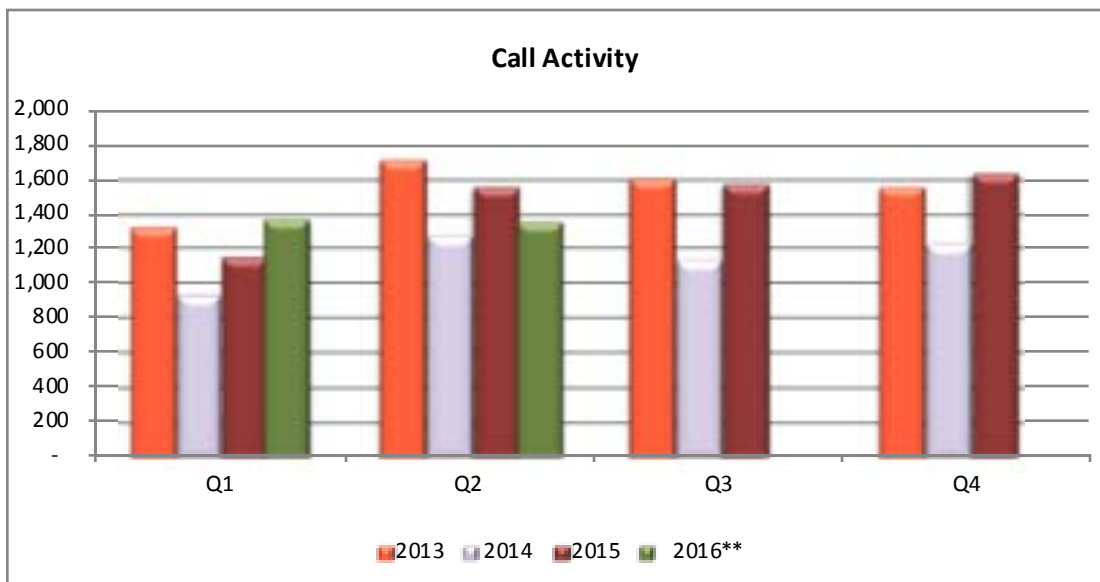


Veterans Stats



Interviews Conducted	Q1	Q2	Q3	Q4	TOTAL
2013	480	522	458	444	1,904
2014	307	349	340	430	1,426
2015	499	533	445	647	2,124
2016	426	523	-	-	949

**Information is reported from daily logs maintained by Veteran Employees*

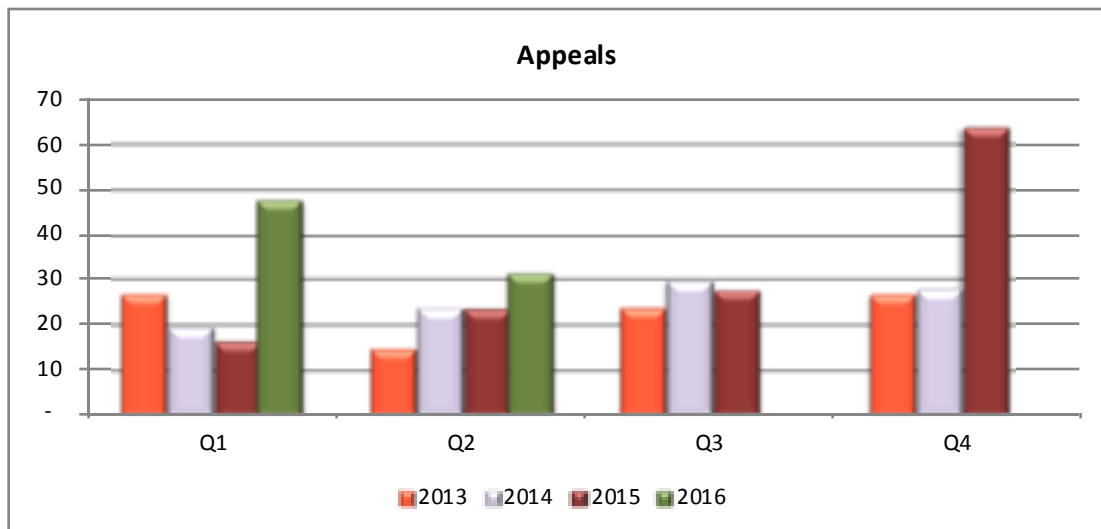


Call Activity	Q1	Q2	Q3	Q4	Total
2013	1,320	1,715	1,602	1,557	6,194
2014	942	1,273	1,136	1,226	4,577
2015	1,154	1,563	1,568	1,640	5,925
2016**	1,376	1,351	-	-	2,727

**Information is reported from daily logs maintained by Veteran Employees*

***2016 added assistance for walk ins*

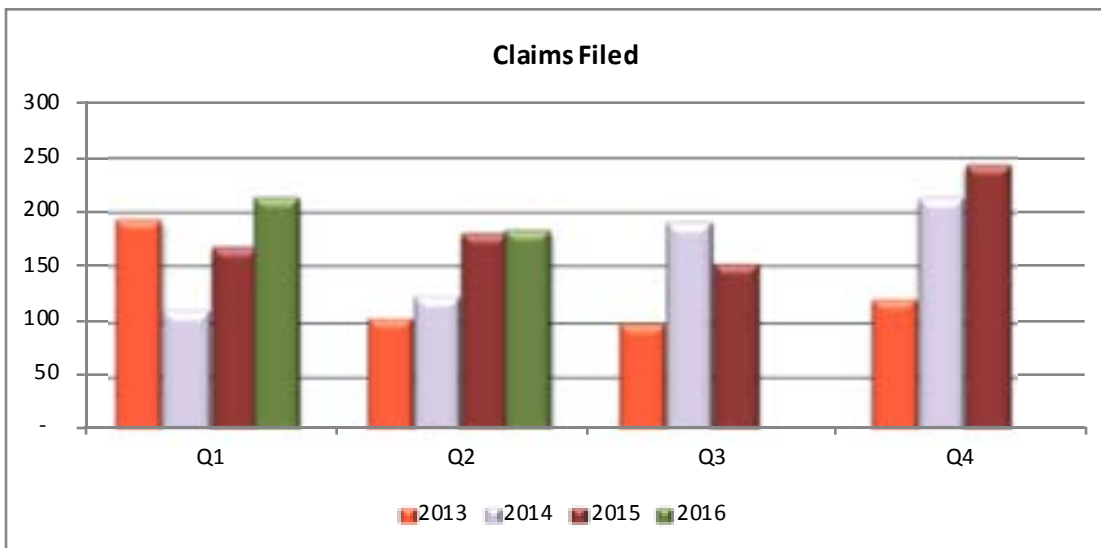
Veterans Stats



Appeals	Q1	Q2	Q3	Q4	Total
2013	27	15	24	27	93
2014	20	24	30	28	102
2015	17	24	28	64	133
2016	48	32	-	-	80

**Information is provided by Texas Veteran Commission*

**Veteran Services Officer deployed on active duty from 9/23/13 - 8/25/14*



Claims Filed	Q1	Q2	Q3	Q4	Total
2013	192	102	98	121	513
2014	111	122	189	210	632
2015	166	179	152	241	738
2016	211	181	-	-	392

**Information is provided by Texas Veteran Commission*