

## FY 2016 Adopted Budget Summary

## Telecommunications

### PURPOSE

Telecom goals, objectives, and measures are included in Information Technology.

### MAJOR PROGRAMS

#### **INFRASTRUCTURE MANAGEMENT**

Includes installation, configuration, testing and maintenance for new and existing systems for the County Network, Voice/Data, Audio/Visual, Servers, Email and Storage Environment.

#### **FY 2015 Goals & Objectives**

- To deliver required and cost effective solutions for the replacement of the current legacy applications.
- To reduce the overall support and maintenance costs.
- Maintain 70-80% virtualization of county wide servers.

PERFORMANCE MEASURES	FY 2012 ACTUAL	FY 2013 ACTUAL	FY 2014 ACTUAL	FY 2015 YTD ACTUAL	FY 2016 Q1	FY 2016 Q2
<b>Capacity Management</b>						
Percentage of Servers Virtualized	n/a	76	84%	84%	84%	84%
<b>Availability Management</b>						
Court Management System	99%	99.90%	99.95%	100.00%	99.00%	99.00%
PeopleSoft	98%	98.90%	100.00%	100.00%	100.00%	99.00%
Email	n/a	99.90%	100.00%	100.00%	100.00%	100.00%
Internet	n/a	98.98%	100.00%	100.00%	99.00%	100.00%
Audio Visual	n/a	98.90%	99.95%	100.00%	100.00%	99.00%