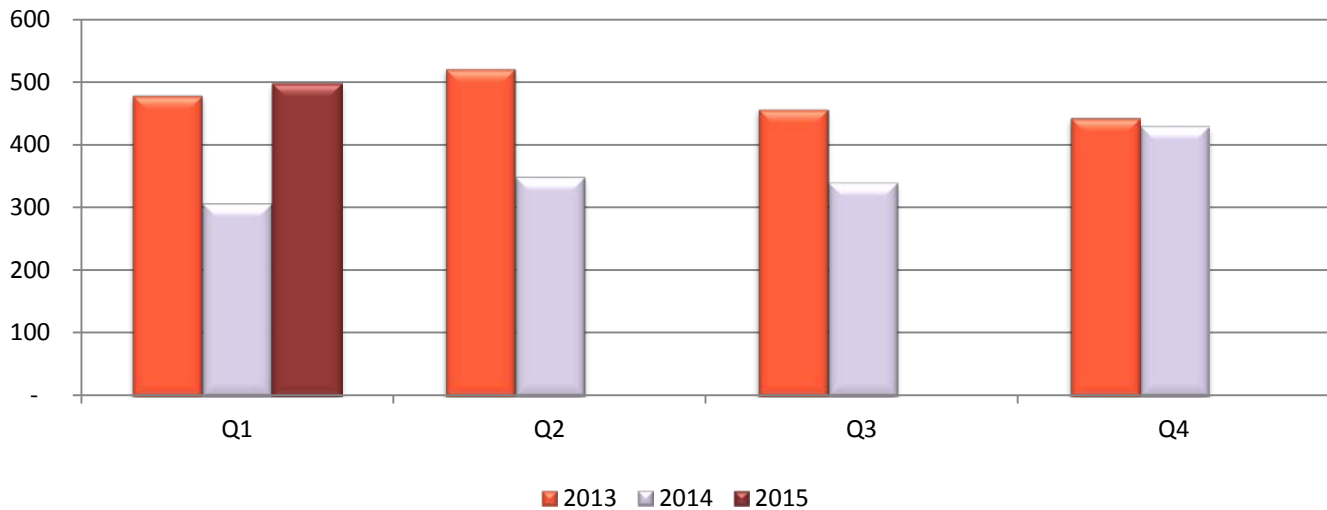


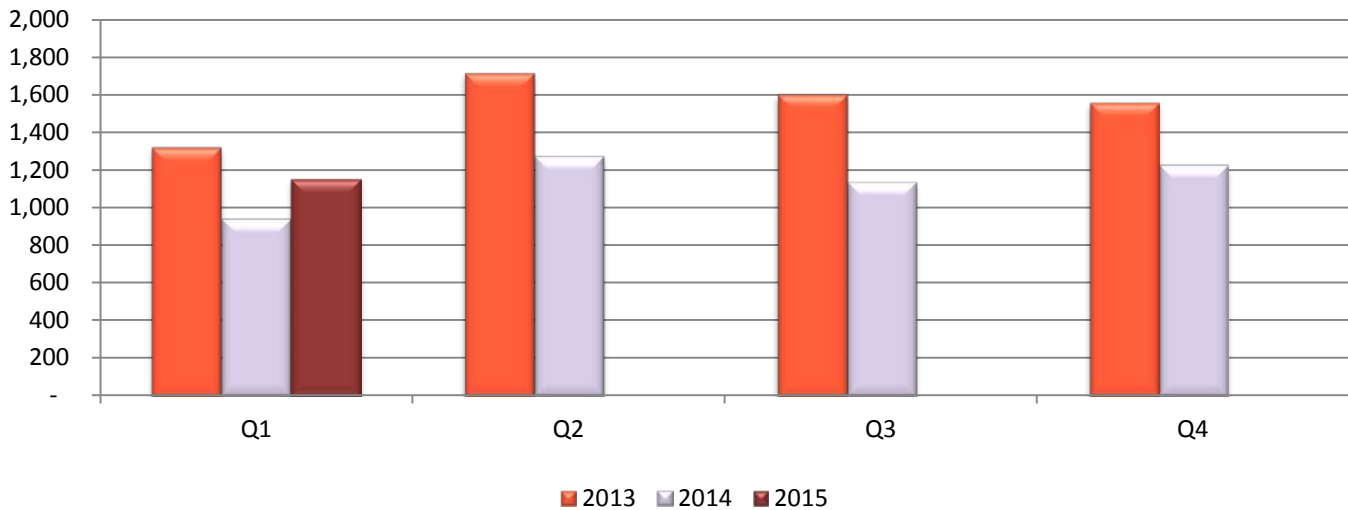
Interviews Conducted



Interviews Conducted	Q1	Q2	Q3	Q4	TOTAL
2013	480	522	458	444	1,904
2014	307	349	340	430	1,426
2015	499	-	-	-	499

**Information is reported from daily logs maintained by Veteran Employees*

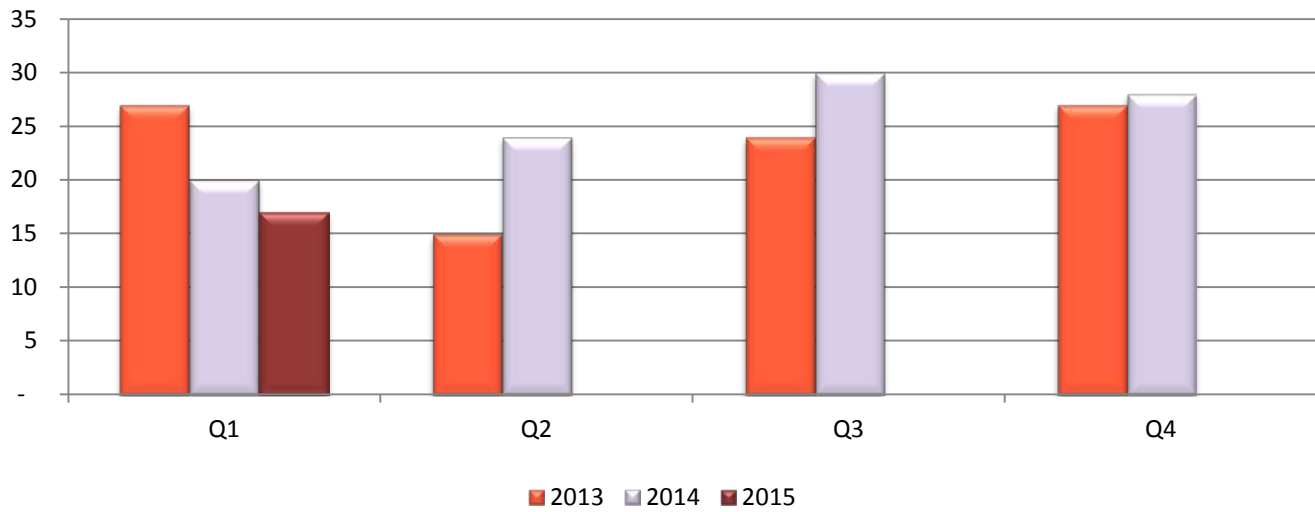
Call Activity



Call Activity	Q1	Q2	Q3	Q4	Total
2013	1,320	1,715	1,602	1,557	6,194
2014	942	1,273	1,136	1,226	4,577
2015	1,154	-	-	-	1,154

**Information is reported from daily logs maintained by Veteran Employees*

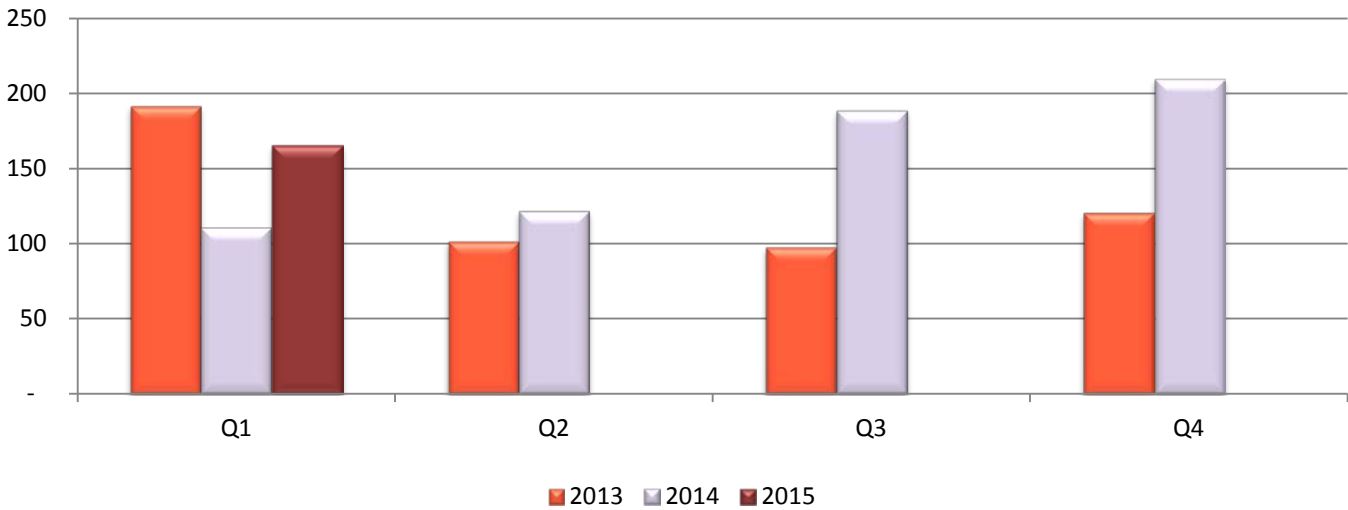
Appeals



Appeals	Q1	Q2	Q3	Q4	Total
2013	27	15	24	27	93
2014	20	24	30	28	102
2015	17	-	-	-	17

**Information is provided by Texas Veteran Commission*

Claims Filed



Claims Filed	Q1	Q2	Q3	Q4	Total
2013	192	102	98	121	513
2014	111	122	189	210	632
2015	166	-	-	-	166

**Information is provided by Texas Veteran Commission*