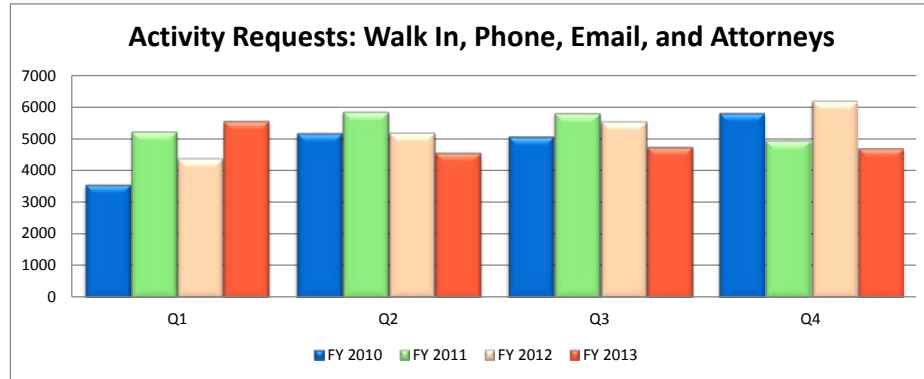
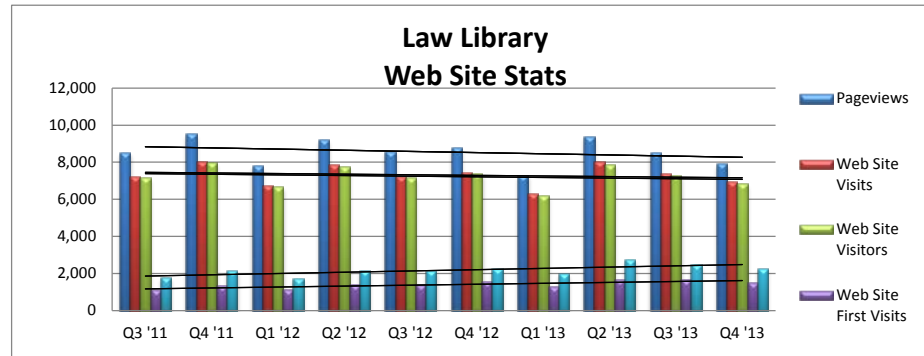


Law Library Stats - 4th Quarter FY 2013



	Forms	Copier/Fax/Phone	Research	Notary	General Questions	Computer	Total
Walk-in encounters	1132	605	110	642	182	154	2,825
Phone Requests	302	0	2	0	312	0	616
Email Requests	144	0	3	0	49	0	196
Attorney/ Clerk/Court Requests	32	387	125	83	20	433	1,080
4th Quarter 2013 Total	1,610	992	240	725	563	587	4,717



	Pageviews	Web Site Visits	Web Site Visitors	Web Site First Visits	Entry page
Q3 '11	8,493	7,202	7,144	1,109	1,789
Q4 '11	9,551	8,030	7,945	1,333	2,125
Q1 '12	7,822	6,726	6,656	1,141	1,726
Q2 '12	9,233	7,858	7,763	1,368	2,131
Q3 '12	8,549	7,234	7,168	1,359	2,140
Q4 '12	8,759	7,423	7,366	1,538	2,264
Q1 '13	7,265	6,272	6,198	1,286	1,998
Q2 '13	9,382	8,014	7,884	1,644	2,733
Q3 '13	8,527	7,372	7,289	1,654	2,456
Q4 '13	7,896	6,924	6,837	1,485	2,268

Definitions:

Pageviews – the number of “hits” or times a particular webpage has been viewed overall during the requested time period.

Visits – number of unique visitor sessions (until they exit the website or are inactive for 30 minutes) occurred during the requested time period.

Visitors – number of unique visitors occurred during the requested time period.

First Visitors – the number of visitors that have not been to this webpage for the first time.

Entry Page – the number of times that this webpage was the first page that they viewed on our website during a visitor session.