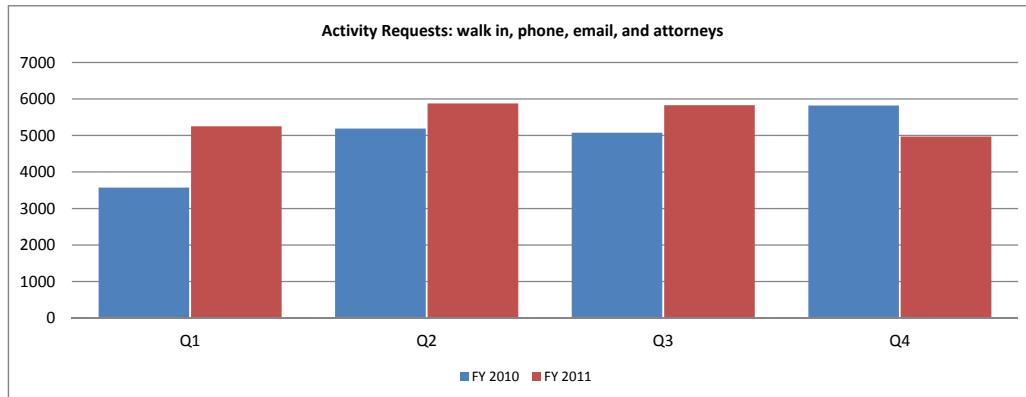
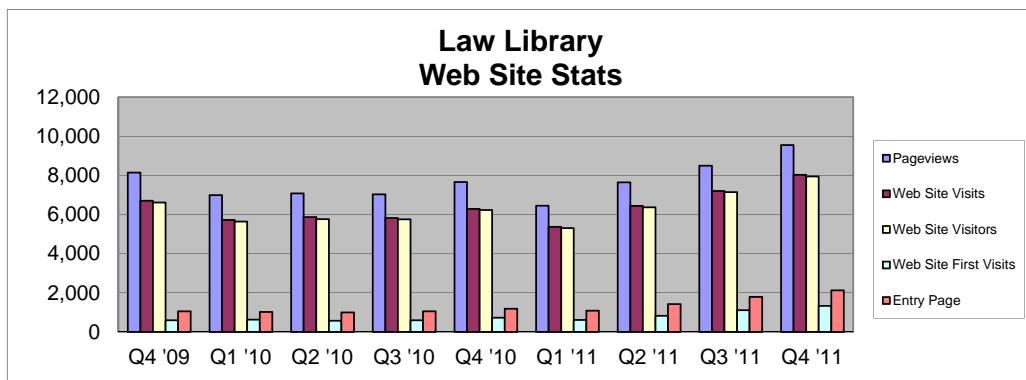


## Law Library Stats - 4th Quarter FY 2011



	Copier/ Forms			General Research			<b>Total</b>
	Notary	Questions	Computer				
Walk-in encounters	1327	533	104	359	201	44	2,568
Phone Requests	505	0	20	0	508	0	1,033
Email Requests	301	0	0	0	30	0	331
Attorney/ Clerk/Court Requests	39	559	162	62	15	201	1,038
<b>4th Quarter 2011 Total</b>	<b>2,172</b>	<b>1,092</b>	<b>286</b>	<b>421</b>	<b>754</b>	<b>245</b>	<b>4,970</b>



	Pageviews	Web Site Visits	Web Site Visitors	Web Site First Visits	Entry page
Q4 '09	8,140	6,701	6,617	593	1,055
Q1 '10	6,990	5,720	5,640	633	1,019
Q2 '10	7,076	5,866	5,767	571	998
Q3 '10	7,035	5,819	5,754	595	1,055
Q4 '10	7,658	6,287	6,231	725	1,187
Q1 '11	6,447	5,371	5,303	611	1,086
Q2 '11	7,641	6,446	6,368	823	1,426
Q3 '11	8,493	7,202	7,144	1,109	1,789
Q4 '11	9,551	8,030	7,945	1,333	2,125

### Definitions:

**Pageviews** – the number of “hits” or times a particular webpage has been viewed overall during the requested time period.

**Visits** – number of unique visitor sessions (until they exit the website or are inactive for 30 minutes) occurred during the requested time period.

**Visitors** – number of unique visitors occurred during the requested time period.

**First Visitors** – the number of visitors that have not been to this webpage for the first time.