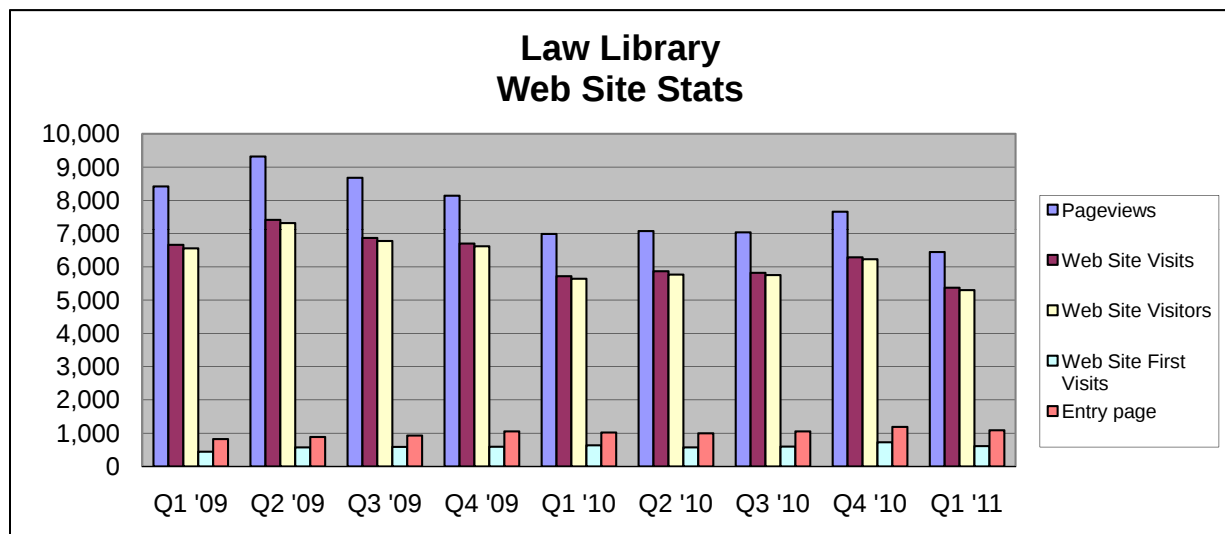


Law Library Stats - 1st Quarter FY 2011							
	Forms	Copier/ Fax/Phone	Research	Notary	General Questions	Computer	Total
Walk-in encounters	1107	594	133	337	339	88	2,598
Phone Requests	368	0	8	0	594	0	970
Email Requests	308	0	1	0	85	0	394
Attorney/ Clerk/Court Requests	75	547	224	12	59	371	1,288
1st Quarter 2011 Total	1,858	1,141	366	349	1,077	459	5,250

4th Qtr 2010 Total	2,103	1,163	334	470	1,254	499	5,823
3rd Qtr 2010 Total	1,968	1,063	194	423	1,021	408	5,077
2nd Qtr 2010 Total	2,100	1,111	257	376	1,086	260	5,190
1st Qtr 2010 Total	1,279	787	297	247	756	205	3,571



	Pageviews	Web Site Visits	Web Site Visitors	Web Site First Visits	Entry page
Q1 '09	8,418	6,661	6,555	444	823
Q2 '09	9,319	7,411	7,315	572	886
Q3 '09	8,676	6,867	6,778	586	929
Q4 '09	8,140	6,701	6,617	593	1,055
Q1 '10	6,990	5,720	5,640	633	1,019
Q2 '10	7,076	5,866	5,767	571	998
Q3 '10	7,035	5,819	5,754	595	1,055
Q4 '10	7,658	6,287	6,231	725	1,187
Q1 '11	6,447	5,371	5,303	611	1,086

Definitions:

Pageviews – the number of “hits” or times a particular webpage has been viewed overall during the requested time period.

Visits – number of unique visitor sessions (until they exit the website or are inactive for 30 minutes) occurred during the requested time period.

Visitors – number of unique visitors occurred during the requested time period.

First Visitors – the number of visitors that have not been to this webpage for the first time.

Entry Page – the number of times that this webpage was the first page that they viewed on our website during a visitor session.