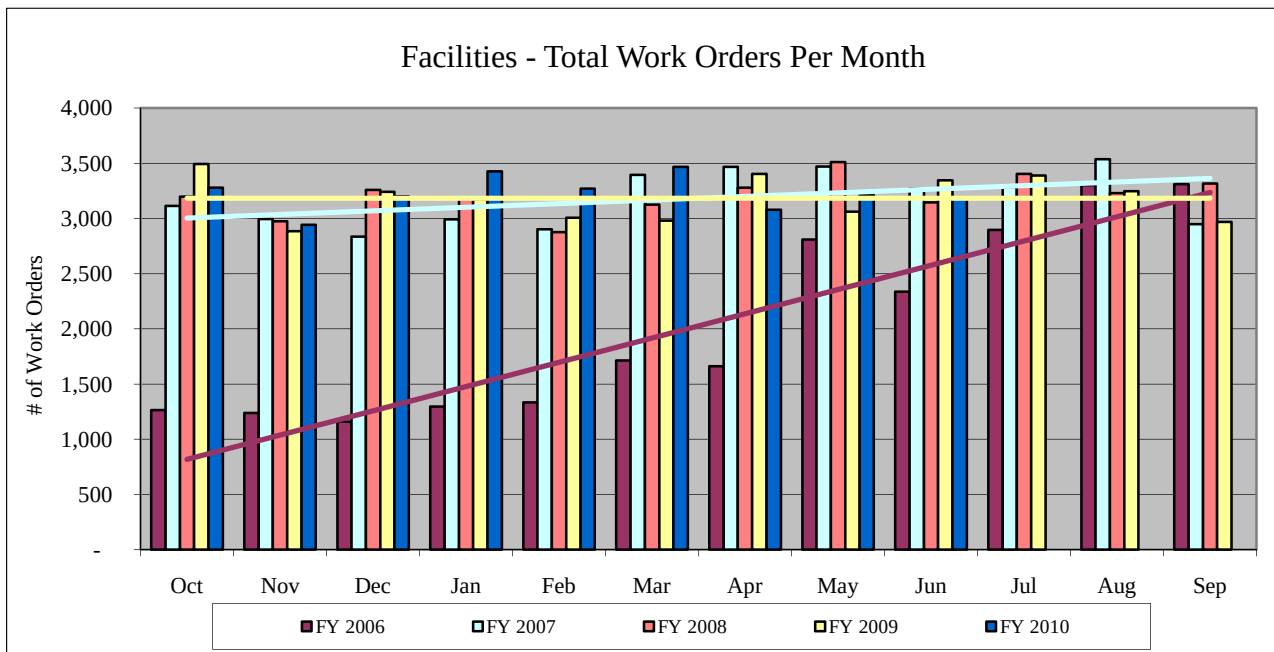
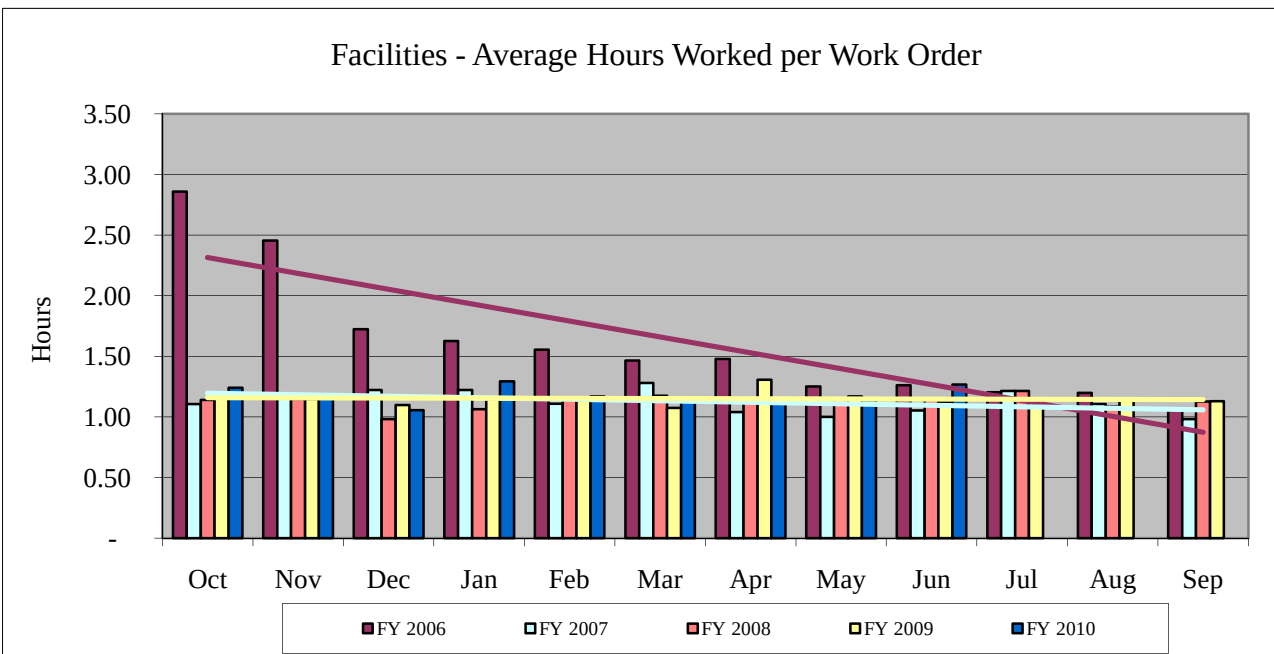


Facilities Work Order Stats



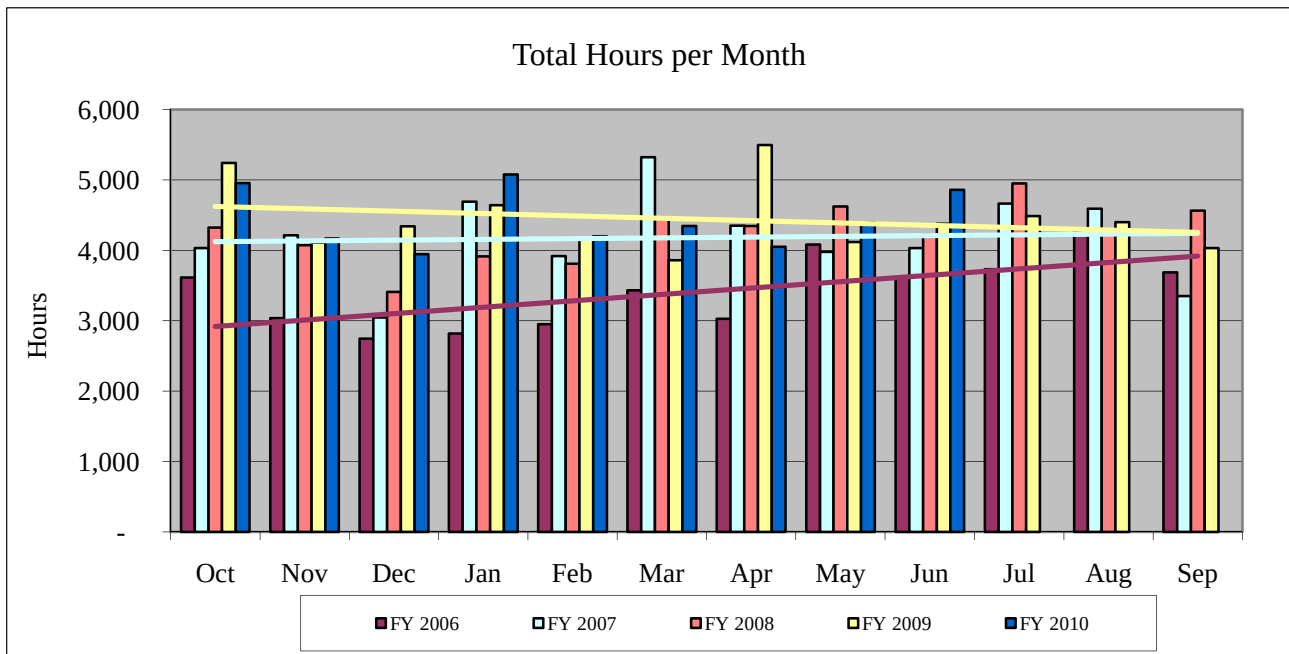
Work orders increased significantly in May 2006 from creation of new tasks and greater usage of the work order system.

	Q1	Q2	Q3	Q4	Total
FY 2006	3,660	4,341	6,804	9,509	24,314
FY 2007	8,943	9,288	10,206	9,767	38,204
FY 2008	9,430	9,181	9,933	9,949	38,493
FY 2009	9,616	9,162	9,809	9,601	38,188
FY 2010 ytd	9,419	10,162	9,480	0	29,061



	Q1	Q2	Q3	Q4	Total
FY 2006	2.35	1.55	1.33	1.15	1.59
FY 2007	1.17	1.20	1.03	1.10	1.13
FY 2008	1.09	1.13	1.15	1.14	1.13
FY 2009	1.15	1.12	1.20	1.13	1.15
FY 2010 ytd	1.16	1.20	1.18	0.00	0.89

Facilities Work Order Stats



	Q1	Q2	Q3	Q4	Total
FY 2006	9,392.75	9,198.01	10,735.08	11,693.24	41,019.08
FY 2007	11,290.05	13,934.83	12,356.60	12,606.56	50,188.04
FY 2008	11,803.65	12,171.09	13,195.55	13,757.86	50,928.15
FY 2009	13,692.72	12,659.67	13,989.08	12,918.75	53,260.22
FY 2010 ytd	13,067.57	13,624.31	13,303.18	0.00	39,995.05