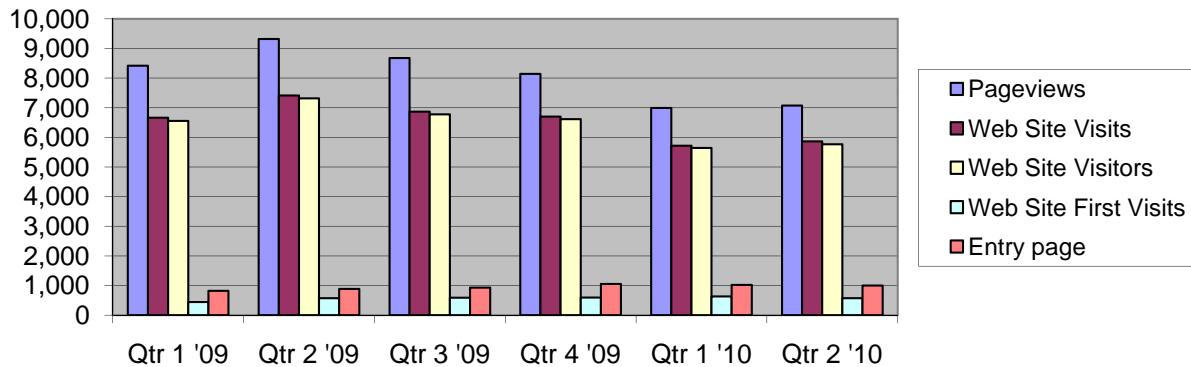


## Law Library Stats - 2nd Quarter FY 2010

	Forms	Copier/ Fax/Phone	Research	Notary	General Questions	Computer	Total
Walk-in encounters	1,194	731	117	360	398	38	2,838
Phone Requests	337	0	21	0	571	0	929
Email Requests	527	0	1	0	50	0	578
Attorney/ Clerk/Court Requests	42	380	118	16	67	222	845
<b>2nd Quarter Total</b>	<b>2,100</b>	<b>1,111</b>	<b>257</b>	<b>376</b>	<b>1,086</b>	<b>260</b>	<b>5,190</b>
<b>1st Quarter Total</b>	<b>1,279</b>	<b>787</b>	<b>297</b>	<b>247</b>	<b>756</b>	<b>205</b>	<b>3,571</b>

## Law Library Web Site Stats



	Web Site Pageviews	Web Site Visits	Web Site Visitors	Web Site First Visits	Entry page
Qtr 1 '09	8,418	6,661	6,555	444	823
Qtr 2 '09	9,319	7,411	7,315	572	886
Qtr 3 '09	8,676	6,867	6,778	586	929
Qtr 4 '09	8,140	6,701	6,617	593	1,055
Qtr 1 '10	6,990	5,720	5,640	633	1,019
Qtr 2 '10	7,076	5,866	5,767	571	998

### Definitions:

**Pageviews** – the number of “hits” or times a particular webpage has been viewed overall during the requested time period.

**Visits** – number of unique visitor sessions (until they exit the website or are inactive for 30 minutes) occurred during the requested time period.

**Visitors** – number of unique visitors occurred during the requested time period.

**First Visitors** – the number of visitors that have not been to this webpage for the first time.

**Entry Page** – the number of times that this webpage was the first page that they viewed on our website during a visitor session.