

Department/Office Purpose		Performance Data																	
Priority #	Major Program	Goals & Objectives	Measures		Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Fiscal Total		
Rural Addressing	To Assign Addresses within 3 business days of receipt 95% of the time.	# of Addresses Assigned			15	6	20	5	23	15							84		
		# of Addresses Assigned in 3 days or less			15	6	20	5	23	15							84		
		% of Addresses Assigned within 3 days			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
	Related directly to Countywide goal #	3	To support fair and efficient administration of justice.		Comment/ Footnote/ Statutory Authority:			Comment/Footnote/Statutory Authority:Chapter 771, State of Texas Health and Safety Code											
	To update Annex / Deannex information within 10 business days of receipt 90% of the time.	# of Annexations / Deannexations			-	1	12	20	3	2							38		
		# of Annex / Deannex updates completed within business 10 days			-	1	12	20	3	2							38		
		% of Annex / Deannex updates completed within business 10 days			100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	100%		
	Related directly to Countywide goal #	3	To support fair and efficient administration of justice.		Comment/ Footnote/ Statutory Authority:														
	To process Road Name Petitions within 21 business days of receipt 90% of the time.	# of Road Name Petitions Received			2	1	1	-	-	1							5		
		# of Road Name Petitions completed within 21 days			2	1	1	-	-	1							5		
		% of Road Name Petitions completed within 21 days			100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	100%		
	Related directly to Countywide goal #	3	To support fair and efficient administration of justice.		Comment/ Footnote/ Statutory Authority:														
Telecommunications	To make City/County coordinated MSAG requests within 10 days for City 911 Net system updates 95% of the time.	# of Requests initiated on 911-Net			271	92	26	98	191	117							795		
		# of Requests sent to City and NCTCOG within 10 days			271	92	26	98	191	117							795		
		% of Requests sent within 10 days			100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	100%		
	Related directly to Countywide goal #	3	To support fair and efficient administration of justice.		Comment/ Footnote/ Statutory Authority:														
	Track acreage of land annexed by cities monthly	# of acreages annexed by cities			0.000	427.600	141.600	0.000	83.740	41.070							694.010		
	Related directly to Countywide goal #	3	To support fair and efficient administration of justice.		Comment/ Footnote/ Statutory Authority:														

**GIS**  
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GIS Services	To complete all projects outlined in our Inter-Local Agreements by October 1, 2007.	# of Projects identified in ILA														-	
		# of Projects completed by October 1, 2007.														0.00	
		% of Projects completed		#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
	Related directly to Countywide goal #	1	To provide quality public services in a cost-effective manner.	Comment/ Footnote/ Statutory Authority:													
	To offer proposals to agencies that are interested in GIS Services.	# of Proposals for GIS Services delivered to prospective agency															
	Related directly to Countywide goal #	1	To provide quality public services in a cost-effective manner.	Comment/ Footnote/ Statutory Authority:													

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Web-based GIS	To achieve "Top 10 Most Visited" status on the County's website 95% of the time.	# of pageviews for the Interactive Maps site		41661 + 2629	35919 + 2434	34785 + 2,146											-
		Ranking among the Top 100 most visited site on the Collin County website		9	8	8											8
		% of time achieved "Top 10 Most Visited" Status															
	Related directly to Countywide goal #	1	To provide quality public services in a cost-effective manner.	Comment/ Footnote/ Statutory Authority:													
	To have the ePolling site up with in 10 business days of Elections Office request 90% of the time.	# of times ePolling site requested			2												2
		# of times ePolling site up within 10 days of request			2												2
		% of time ePolling site up within 10 days of request															100%
	Related directly to Countywide goal #	1	To provide quality public services in a cost-effective manner.	Comment/ Footnote/ Statutory Authority:													
	To process webGIS requests within 5 days 90% of the time.	# of approved webGIS requests received				1	1										
		# of webGIS requests processed within 5 days				1	1										
		% of webGIS requests processed within 5 days															#DIV/0!
	Related directly to Countywide goal #	1	To provide quality public services in a cost-effective manner.	Comment/ Footnote/ Statutory Authority:													
	Track the number of public-designed custom maps monthly	# of Public-designed custom maps		1610 + 750	1364 +870	1,178											
	Related directly to Countywide goal #	1	To provide quality public services in a cost-effective manner.	2													

Department/Office Purpose		Performance Measures															
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Application Development	To Develop forecasted applications using the RAD scoring system (5 steps, 20pts ea). Each application has a possible score of 100 ea. RAD Steps are as follows: Planning, Design, Develop, Test & Deploy.	# step points achieved															
		Accumulated Points															
		Total Points to be achieved by Oct 1, 2007															
		% of Total Points Completed		#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
	Related directly to Countywide goal #	3	To support fair and efficient administration of justice.	Comment/ Footnote/ Statutory Authority:													
	Track the number of application development projects	# of Application development projects requested															-
		# of Application development projects approved															-
	Related directly to Countywide goal #	5	To continue the development of technology that enhances operations	Comment/ Footnote/ Statutory Authority:													

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Priority #	Major Program	Goals & Objectives	Measures	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Fiscal Total		
Geospatial Database Management	To acquire GIS data from "digital" cities monthly 90% of the time.	# of GIS data updates requested from "digital" cities														-		
			# of GIS data updates received from "digital" cities within 1 month.													-		
			% of roads / city limit updates received from "digital" cities monthly.	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		
	Related directly to Countywide goal #	2	To maintain, promote and improve transportation systems for Collin County	Comment/ Footnote/ Statutory Authority:														
	To process acquired data and new data (roads, cities, parcels, etc) into GIS database within 10 business days of acquisition date 90% of the time.	# of acquired roads / city data received														-		
			# of acquired roads / city data entered into GIS database within 10 days													-		
			% of acquired roads / city data entered into GIS database within 10 days.													#DIV/0!		
			# of records received added to GIS Database													-		
			mileage of roads added to the GIS Database	0.000												0.000		
			acreage of city boundaries added to GIS database	0.000	427.600	141.600	0.000	83.740	41.070							694.010		
	Related directly to Countywide goal #	2	To maintain, promote and improve transportation systems for Collin County	Comment/ Footnote/ Statutory Authority:														

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To add hydrants within 1 month of receipt 90% of the time.		# of hydrants to be added					66									66	
		# of hydrants added within 1 month					66									66	
		% of hydrants added within 1 month.					100%									100%	
	Related directly to Countywide goal #	1	To provide quality public services in a cost-effective manner.		Comment/ Footnote/ Statutory Authority:												
	To track the number of additions to the GIS Database monthly	# of New records added to GIS Database monthly														-	
		# of Road miles added to GIS Database monthly														-	
	Related directly to Countywide goal #	1	To provide quality public services in a cost-effective manner.		Comment/ Footnote/ Statutory Authority:												

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Spatial Analysis	To process spatial analysis requests within 1 month from receipt 90% of the time.	# of Spatial Analysis requests received				3										3
		# of Spatial Analysis requests completed within 1 month				3										3
		% of Spatial Analysis requests completed within 1 month.	100%			100%									100%	
	Related directly to Countywide goal #	5	To continue the development of technology that enhances operations	Comment/ Footnote/ Statutory Authority:												

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Cartography	To complete Jury Trial maps as identified in the Incident Management system 95% of the time	# of Jury Trial maps requested			1	2	2									5		
		# of Jury Trial maps completed as identified in the Incident Management system			1	2	2									5		
		% of Jury Trial maps completed as identified in the Incident Management system			100%	100%	100%									100%		
	Related directly to Countywide goal #	3	To support fair and efficient administration of justice.		Comment/ Footnote/ Statutory Authority:													
	To design / plot fire district maps within 1 month of request from VFD 90% of the time.	# of fire district map requests from VFD			1	-	8									9		
		# of fire district map requests completed within 1 month			1		8									9		
		% of fire district map requests completed within 1 month			100%	100%	100%									100%		
	Related directly to Countywide goal #	1	To provide quality public services in a cost-effective manner.		Comment/ Footnote/ Statutory Authority:													
	To Geocode / print SO Dispatch Cities maps within 10 business days of receipt of CFS / IBRS data from SO 90% of the time.	# of SO Dispatch Cities maps updates received														-		
		# of SO Dispatch Cities maps completed and printed														-		
		% of SO Dispatch Cities maps printed within 10 days														#DIV/0!		
	Related directly to Countywide goal #	1	To provide quality public services in a cost-effective manner.		Comment/ Footnote/ Statutory Authority:													

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To process "standard" map requests as identified in the Incident Management system 90% of the time.	Related directly to Countywide goal #	# of standard map requests			31	17	9										57	
			# of standard map requests processed as identified in the Incident Management system		31	17	9										57	
			% of small quantity standard map requests processed as identified in the Incident Management system		100%												100%	
		Comment/ Footnote/ Statutory Authority:																
	Related directly to Countywide goal #	# of custom map requests			31	9	23	5	7	11							86	
			# of custom map requests processed as identified in the Incident Management system		31	9	23	5	7	11							86	
			% of small quantity custom map requests processed as identified in the Incident Management system		100%												100%	
	Comment/ Footnote/ Statutory Authority:																	
Related directly to Countywide goal #		1	To provide quality public services in a cost-effective manner.															